



THE AMERICAN UNIVERSITY IN CAIRO

Faculty Housing Survey Report

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The Office of Institutional Research/AUC

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Executive Summary

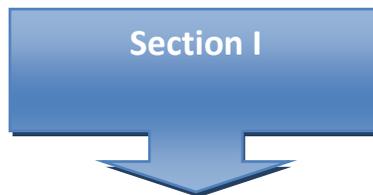
Introduction:

The purpose of the Faculty Housing survey is to learn what Faculty report concerning the current quality of faculty housing services provided by AUC. An additional purpose is to have an idea regarding the number of people interested in the new residential building beginning of June 2012.

The survey was developed by the Office of Institutional Research (IR) in cooperation with the Committee on Faculty Housing. The survey was emailed to 223 relocated faculty and administrator/staff on December 19th, 2011 followed by two e-mail reminders. One hundred and thirteen (113) out of the 223 responded and returned the survey (50.7%).

Methodology and Organization of the Report:

This report is divided into **Five sections**. In the **first section**, respondents' demographics information is presented as frequencies and charts. In the **second section**, the level of expectation to move to the new AUC housing in June 2012 or later is presented. The **third section**, is divided into 3 units, '*Unit A*', the respondents' level of satisfaction with their current housing is given as frequencies and charts. '*Unit B*', the respondents' main concerns to move to the new AUC housing is listed. Finally, '*Unit C*' we presented the level of importance housing services across all respondents. Cross tabulation questions are presented in the **fourth section**. In the **fifth section**, respondents' questions and concerns are presented.



Demographics information:

- ❖ The respondents presented, 93.8% '*Relocated Faculty*', 5.3% '*Relocated Administrator/Staff*' and 0.9% did not report this question.
- ❖ The family status was reported as follows: 38.9% were '*Single*', 25.7% were '*Married*' and 35.4% were '*Married with children*'.
- ❖ For the question: "*Do you have children living with you in Cairo?*" 36.3% of the respondents reported 'Yes' and 63.7% reported 'No'.

- ❖ Answering the question; ***“If ‘Yes’ how many?”***:
 - (11) respondents reported ‘one’ child
 - (17) respondents reported ‘two’ children
 - (6) respondents reported ‘three’ children
 - (2) respondents reported ‘four’ children.

- ❖ For the question: ***“How many are school age children?”***, 15.9% of the respondents reported ***‘one child’***, 11.5% reported ***‘two children’***, 1.8% reported ***‘three children’***, 1.8% reported ***‘more than four children’*** and 69% did not report this question.

- ❖ For the question: ***“Where do you live right now?”***, 0.9% of the respondents reported ***‘Downtown’***, 16.8% reported ***‘El Rehab city’***, 8% reported ***‘Garden city’***, 47.8% reported ***‘Maadi’***, 0.9% reported ***‘New Cairo’***, 24.8% reported ***‘Zamalek’*** and 0.9% did not answer this question.

- ❖ For the question: ***“How do you commute to the New campus?”***: 90.3% of the respondents reported ***“AUC Bus”***, 14.2% reported ***“Personal Car”***, 15% reported ***“Taxi”*** and 1.8% reported ***“Shared vehicle”***.

**Descriptive Analysis for
Section I**

Table 1

Please identify yourself		Frequency	Percent
	Relocated Faculty	106	93.8%
	Relocated Administrator/Staff	6	5.3%
	Missing	1	0.9%
Total		113	100%

Figure 1

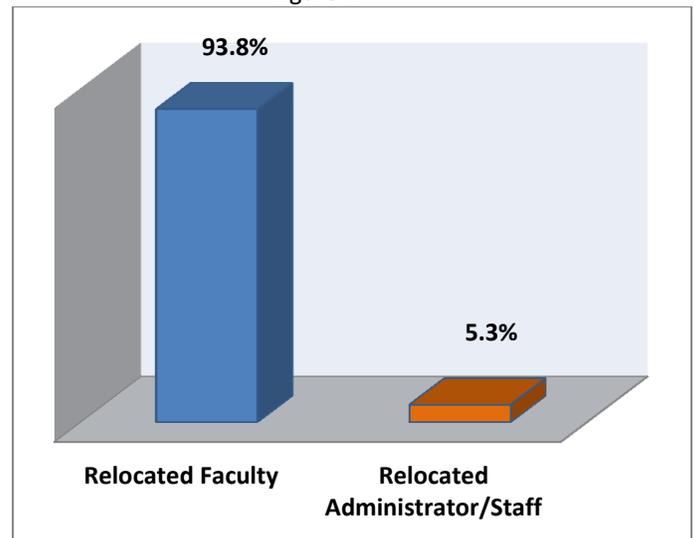


Table 2

What is your family status?		Frequency	Percent
	Single	44	38.9%
	Married	29	25.7%
	Married with children	40	35.4%
	Total	113	100%

Figure 2

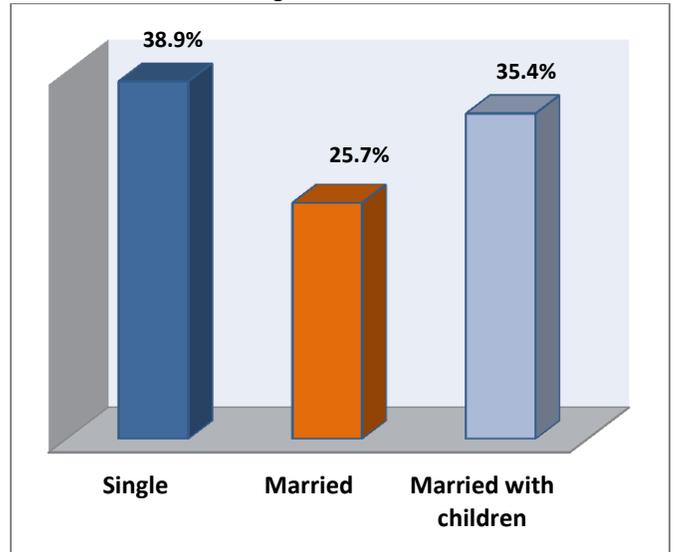


Table 3

Do you have children living with you in Cairo?		Frequency	Percent
	Yes	41	36.3%
	No	72	63.7%
	Total	113	100%

Figure 3

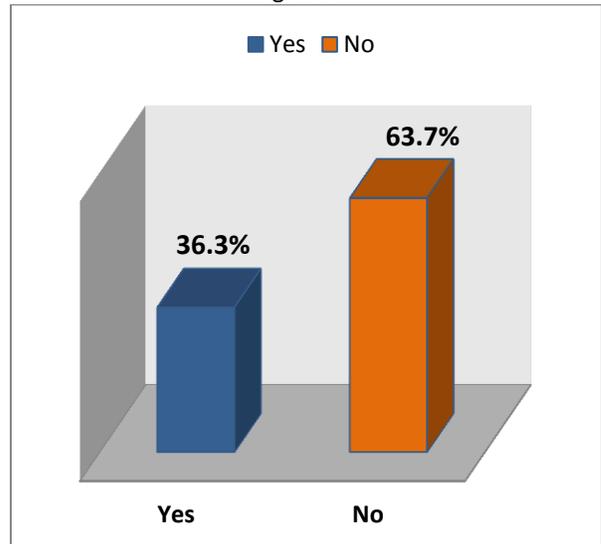


Table 4

If you responded "Yes" at question #3, how many are school age children?		Frequency	Percent
	One child	18	15.9%
	Two children	13	11.5%
	Three Children	2	1.8%
	More than four children	2	1.8%
	Total	35	31.0%
	Missing	78	69.0%
Total		113	100%

Figure 4

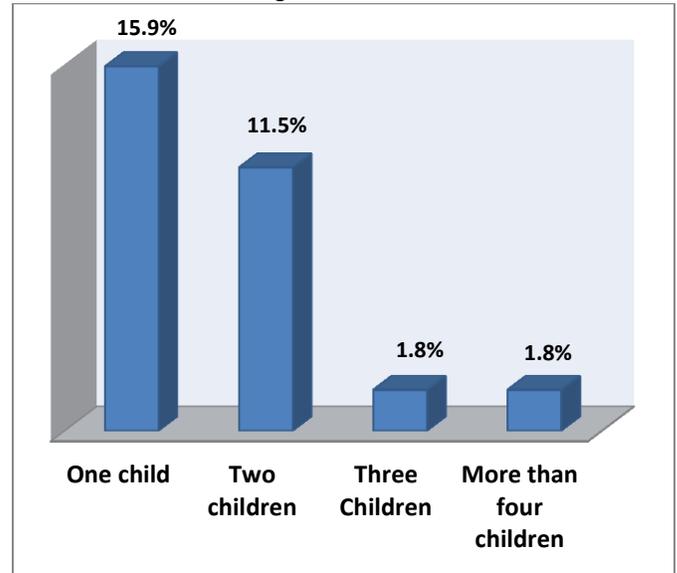


Table 5

Where do you live right now?		Frequency	Percent
	Down Town	1	0.9%
	El Rehab city	19	16.8%
	Garden City	9	8.0%
	Maadi	54	47.8%
	New Cairo	1	0.9%
	Zamalek	28	24.8%
	Missing	1	0.9%
Total		113	100%

Figure 5

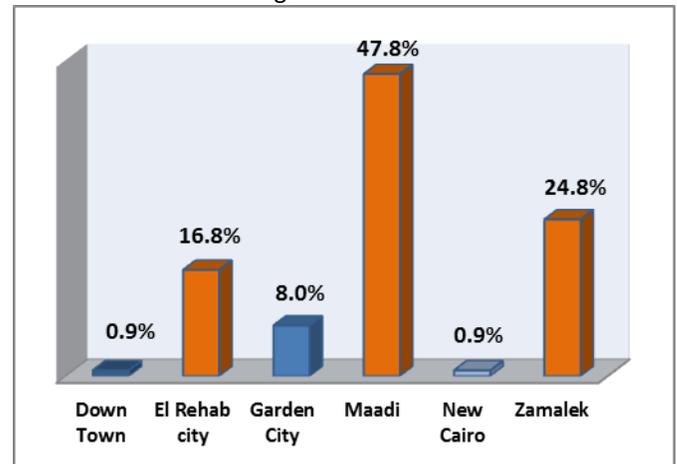
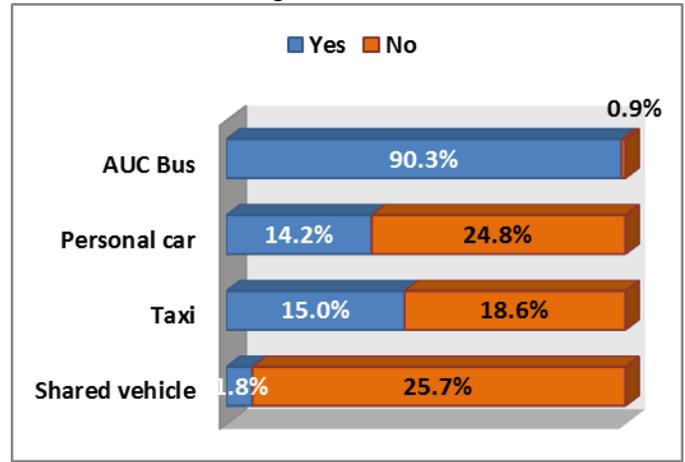


Table 6

	Yes	No	Missing	Total
AUC Bus	102	1	10	113
	90.3%	0.9%	8.8%	100%
Personal car	16	28	69	113
	14.2%	24.8%	61.1%	100%
Taxi	17	21	75	113
	15.0%	18.6%	66.4%	100%
Shared vehicle	2	29	82	113
	1.8%	25.7%	72.6%	100%

Figure 6



Other (please specify):

- AUC Car
- Bike
- My husband works in Tahrir when it is available
- Rarely I drive to AUC
- Walk (live on campus)

Section II

- In this section, when we asked the respondents: ***“Are you considering moving to the New AUC housing next to the New Cairo campus in June 2012?”***, 4.4% of the respondents reported ***“Yes”***, 15% reported ***“Maybe”***, 72.6% reported ***“No”*** and 8% did not answer this question.
- When the respondents were asked: ***“Are you considering moving to the new AUC housing later than June 2012?”***: 14.2% of the respondents reported ***“Yes”***, 77% reported ***“No”*** and 8.8% did not answer this question.

Descriptive Analysis for Section II

Table 7

Are you considering moving to the new AUC housing next to the New Cairo Campus in June 2012.		Frequency	Percent
	Yes	5	4.4%
	Maybe	17	15.0%
	No	82	72.6%
	Missing	9	8.0%
Total		113	100%

Figure 7

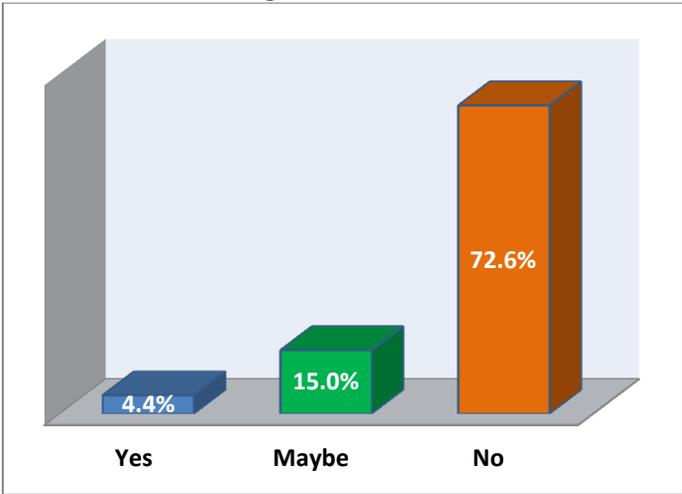
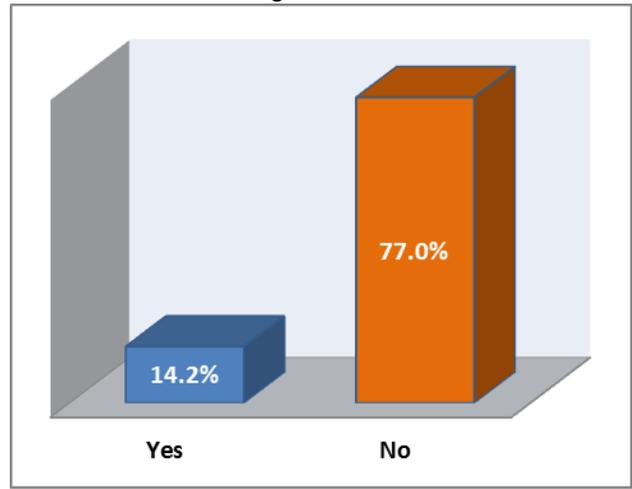


Table 8

Are you considering moving to the new AUC housing later than June 2012?		Frequency	Percent
	Yes	16	14.2%
	No	87	77.0%
	Missing	10	8.8%
Total		113	100%

Figure 8



Section III

A. In this section, when the respondents were asked: **“With your current housing, how satisfied are you with?”**:

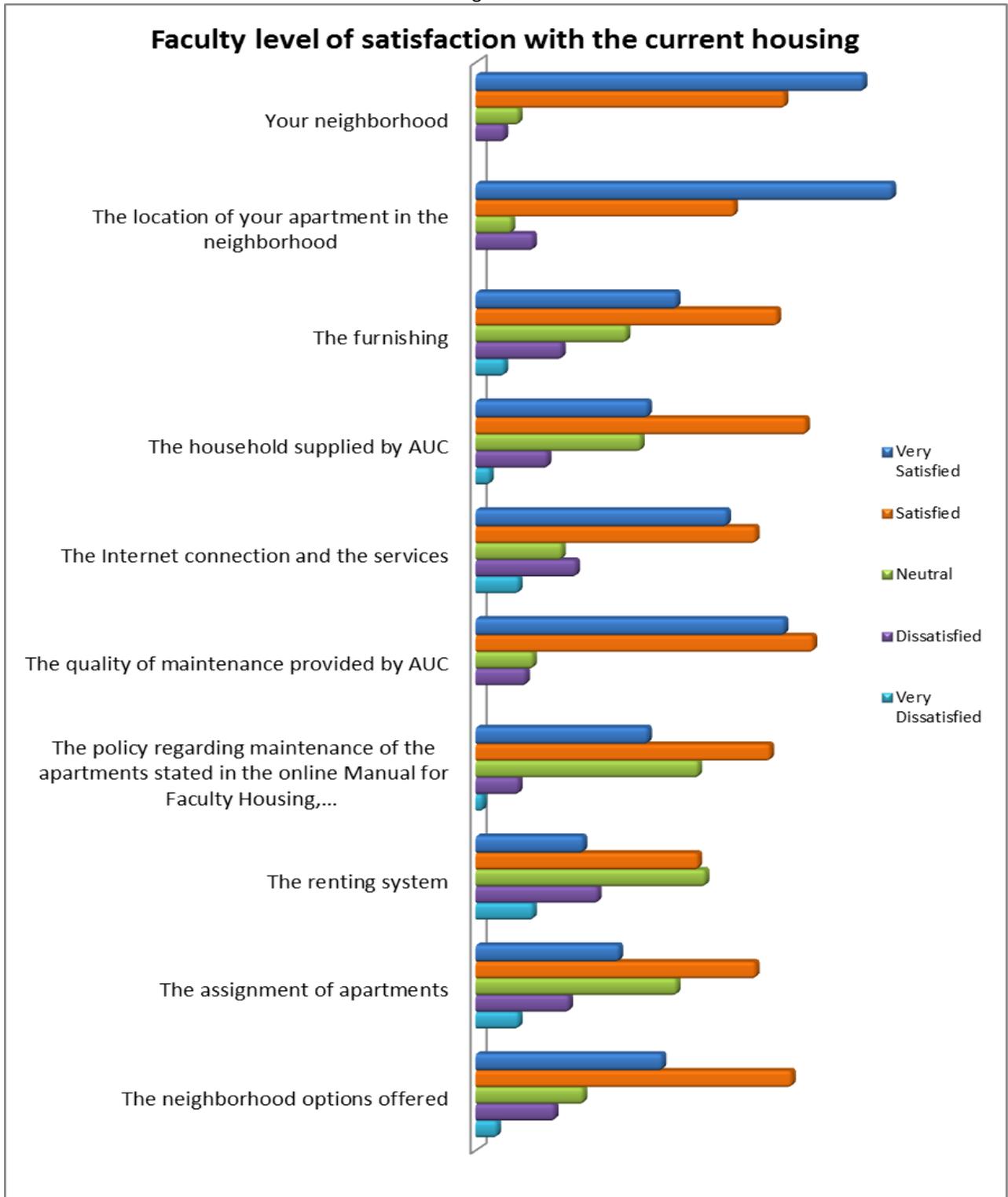
- For **“Your neighborhood”**: 47.8% of the respondents reported ‘very satisfied’, 38.1% reported ‘satisfied’, 5.3% reported ‘neutral’, 3.5% reported ‘dissatisfied’, no one reported ‘very dissatisfied’ and 5.3% did not report this question.
- For **“The location of your apartment in the neighborhood”**: 51.3% of the respondents reported ‘very satisfied’, 31.9% reported ‘satisfied’, 4.4% reported ‘neutral’, 7.1% reported ‘dissatisfied’, no one reported ‘very dissatisfied’ and 5.3% did not answer this question.
- For **“The furnishing”**: 24.8% of the respondents reported ‘very satisfied’, 37.2% reported ‘satisfied’, 18.6% reported ‘neutral’, 10.6% reported ‘dissatisfied’, 3.5% reported ‘very dissatisfied’ and 5.3% did not report this question.
- For **“The household supplied by AUC”**: 21.2% of the respondents reported ‘very satisfied’, 40.7% reported ‘satisfied’, 20.4% reported ‘neutral’, 8.8% reported ‘dissatisfied’, 1.8% reported ‘very dissatisfied’ and 7.1% did not answer this question.
- For **“The Internet connections and the services”**: 31% of the respondents reported ‘very satisfied’, 34.5% reported ‘satisfied’, 10.6% reported ‘neutral’, 12.4% reported ‘dissatisfied’, 5.3% reported ‘very dissatisfied’ and 6.2% did not report this question.
- For **“The quality of maintenance provided by AUC”**: 38.1% of the respondents reported ‘very satisfied’, 41.6% reported ‘satisfied’, 7.1% reported ‘neutral’, 6.2% reported ‘dissatisfied’, no one reported ‘very dissatisfied’ and 7.1% did not answer this question.
- For **“The policy regarding maintenance of the apartment stated in the online Manual for Faculty housing”**: 21.2% of the respondents reported ‘very satisfied’, 36.3% reported ‘satisfied’, 27.4% reported ‘neutral’, 5.3% reported ‘dissatisfied’, 0.9% reported ‘very dissatisfied’ and 8.8% did not answer this question.
- For **“The renting system”**: 13.3% of the respondents reported ‘very satisfied’, 27.4% reported ‘satisfied’, 28.3% reported ‘neutral’, 15% reported ‘dissatisfied’, 7.1% reported ‘very dissatisfied’ and 8.8% did not report this question.
- For **“The assignment of apartments”**: 17.7% of the respondents reported ‘very satisfied’, 34.5% reported ‘satisfied’, 24.8% reported ‘neutral’, 11.5% reported ‘dissatisfied’, 5.3% reported ‘very dissatisfied’ and 6.2% did not answer this question.
- For **“The neighborhood options offered”**: 23% of the respondents reported ‘very satisfied’, 38.9% reported ‘satisfied’, 13.3% reported ‘neutral’, 9.7% reported ‘dissatisfied’, 2.7% reported ‘very dissatisfied’ and 12.4% did not report this question.

Descriptive Analysis for Unit A

Table 9

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Missing	Total
Your neighborhood	54	43	6	4	0	6	113
	47.8%	38.1%	5.3%	3.5%		5.3%	100%
The location of your apartment in the neighborhood	58	36	5	8	0	6	5.3
	51.3%	31.9%	4.4%	7.1%		5.3%	100%
The furnishing	28	42	21	12	4	6	113
	24.8%	37.2%	18.6%	10.6%	3.5%	5.3%	100%
The household supplied by AUC	24	46	23	10	2	8	113
	21.2%	40.7%	20.4%	8.8%	1.8%	7.1%	100%
The Internet connection and the services	35	39	12	14	6	7	113
	31.0%	34.5%	10.6%	12.4%	5.3%	6.2%	100%
The quality of maintenance provided by AUC	43	47	8	7	0	8	113
	38.1%	41.6%	7.1%	6.2%		7.1%	100%
The policy regarding maintenance of the apartments stated in the online Manual for Faculty Housing, http://www.aucegypt.edu/facstaff/housing/Pages/default.aspx	24	41	31	6	1	10	113
	21.2%	36.3%	27.4%	5.3%	0.9%	8.8%	100%
The renting system	15	31	32	17	8	10	113
	13.3%	27.4%	28.3%	15.0%	7.1%	8.8%	100%
The assignment of apartments	20	39	28	13	6	7	113
	17.7%	34.5%	24.8%	11.5%	5.3%	6.2%	100%
The neighborhood options offered	26	44	15	11	3	14	113
	23.0%	38.9%	13.3%	9.7%	2.7%	12.4%	100%

Figure 9



B. When we asked the respondents: *“Please indicate your main concerns to move to the new housing”*:

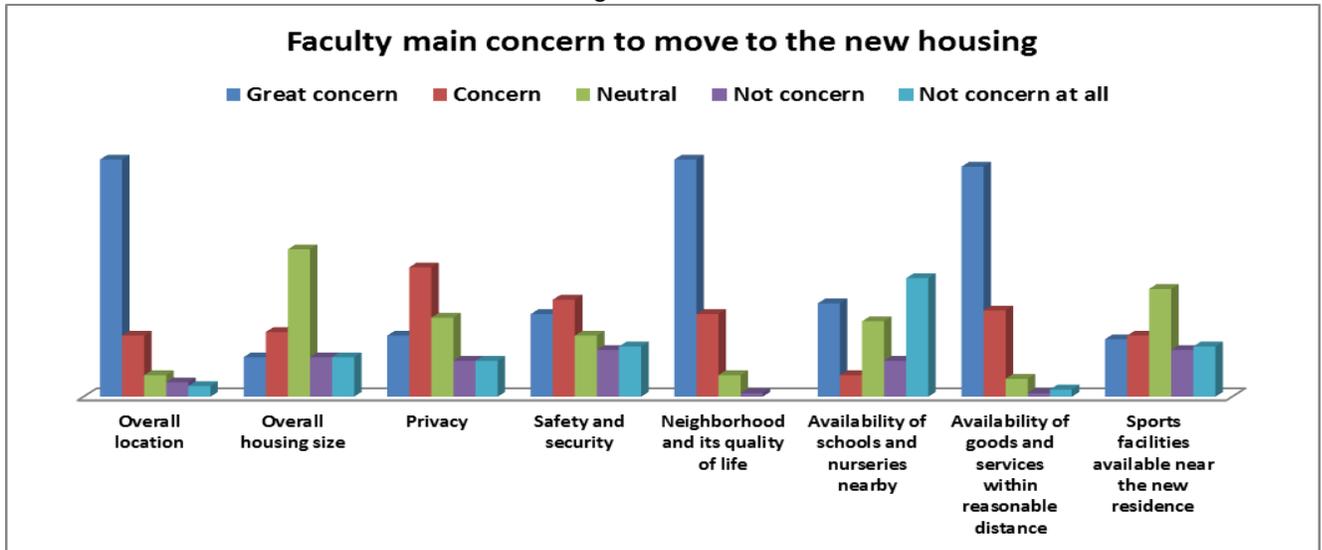
- For the *“Overall location”*: 58.4% of the respondents reported *‘great concern’*, 15% reported *‘concern’*, 5.3% reported *‘neutral’*, 3.5% reported *‘not concern’*, 2.7% reported *‘not concern at all’* and 15% did not answer this question.
- For the *“Overall housing size”*: 9.7% of the respondents reported *‘great concern’*, 15.9% reported *‘concern’*, 36.3% reported *‘neutral’*, 9.7% reported *‘not concern’*, 9.7% reported *‘not concern at all’* and 18.6% did not report this question.
- For the *“Privacy”*: 15% of the respondents reported *‘great concern’*, 31.9% reported *‘concern’*, 19.5% reported *‘neutral’*, 8.8% reported *‘not concern’*, 8.8% reported *‘not concern at all’* and 15.9% did not answer this question.
- For the *“Safety and security”*: 20.4% of the respondents reported *‘great concern’*, 23.9% reported *‘concern’*, 15% reported *‘neutral’*, 11.5% reported *‘not concern’*, 12.4% reported *‘not concern at all’* and 16.8% did not answer this question.
- For the *“Neighborhood and its quality of life”*: 58.4% of the respondents reported *‘great concern’*, 20.4% reported *‘concern’*, 5.3% reported *‘neutral’*, 0.9% reported *‘not concern’*, no one reported *‘not concern at all’* and 15% did not report this question.
- For the *“Availability of schools and nurseries nearby”*: 23% of the respondents reported *‘great concern’*, 5.3% reported *‘concern’*, 18.6% reported *‘neutral’*, 8.8% reported *‘not concern’*, 29.2% reported *‘not concern at all’* and 15% did not report this question.
- For the *“Availability of goods and services within reasonable distance”*: 56.6% of the respondents reported *‘great concern’*, 21.2% reported *‘concern’*, 4.4% reported *‘neutral’*, 0.9% reported *‘not concern’*, 1.8% reported *‘not concern at all’* and 15% did not report this question.
- For the *“Sports facilities available near the new residence”*: 14.2% of the respondents reported *‘great concern’*, 15% reported *‘concern’*, 26.5% reported *‘neutral’*, 11.5% reported *‘not concern’*, 12.4% reported *‘not concern at all’* and 20.4% did not answer this question.

Descriptive Analysis For Unit B

Table 10

	Great concern	Concern	Neutral	Not concern	Not concern at all	Missing	Total
Overall location	66	17	6	4	3	17	113
	58.4%	15.0%	5.3%	3.5%	2.7%	15.0%	100%
Overall housing size	11	18	41	11	11	21	113
	9.7%	15.9%	36.3%	9.7%	9.7%	18.6%	100%
Privacy	17	36	22	10	10	18	113
	15.0%	31.9%	19.5%	8.8%	8.8%	15.9%	100%
Safety and security	23	27	17	13	14	19	113
	20.4%	23.9%	15.0%	11.5%	12.4%	16.8%	100%
Neighborhood and its quality of life	66	23	6	1	0	17	113
	58.4%	20.4%	5.3%	0.9%		15.0%	100%
Availability of schools and nurseries nearby	26	6	21	10	33	17	113
	23.0%	5.3%	18.6%	8.8%	29.2%	15.0%	100%
Availability of goods and services within reasonable distance	64	24	5	1	2	17	113
	56.6%	21.2%	4.4%	0.9%	1.8%	15.0%	100%
Sports facilities available near the new residence	16	17	30	13	14	23	113
	14.2%	15.0%	26.5%	11.5%	12.4%	20.4%	100%

Figure 10



Other (Please specify):

1. CAC is our school -- more than a school, it's a community. We don't want our child to spend up to two hours a day on buses to attend this fine school.
2. Community
3. Cost of rent
4. Detachment from "real" Cairo
5. Early-morning transportation to downtown campus
6. For sports I use the AUC new campus
7. I refuse to move as the new location is inconvenient, soulless, unattractive, far from the libraries and research facilities necessary for my research.
8. I will not like to live in an AUC building with people that I will meet almost on a daily basis at work.
9. in the middle of nowhere
10. Kid friendly activities and a playground seem to be lacking.
11. Let me emphasize that I would never live in New Cairo. I would sooner leave the university if this were required.
12. main concern is to reduce commute time
13. Nightlife, bars, restaurants, cafes...in general LIFE!
14. Prefer to live separation from other AUC members, not be their neighbors.
15. Requires having a car and driving to get anywhere.
16. There is simply no cultural life available there, limited restaurants and entertainment, etc. I would sooner move to the moon.
17. Unsuitable for members of family expecting to visit from time to time.

C. For the question: *"Please indicate the importance to the following":*

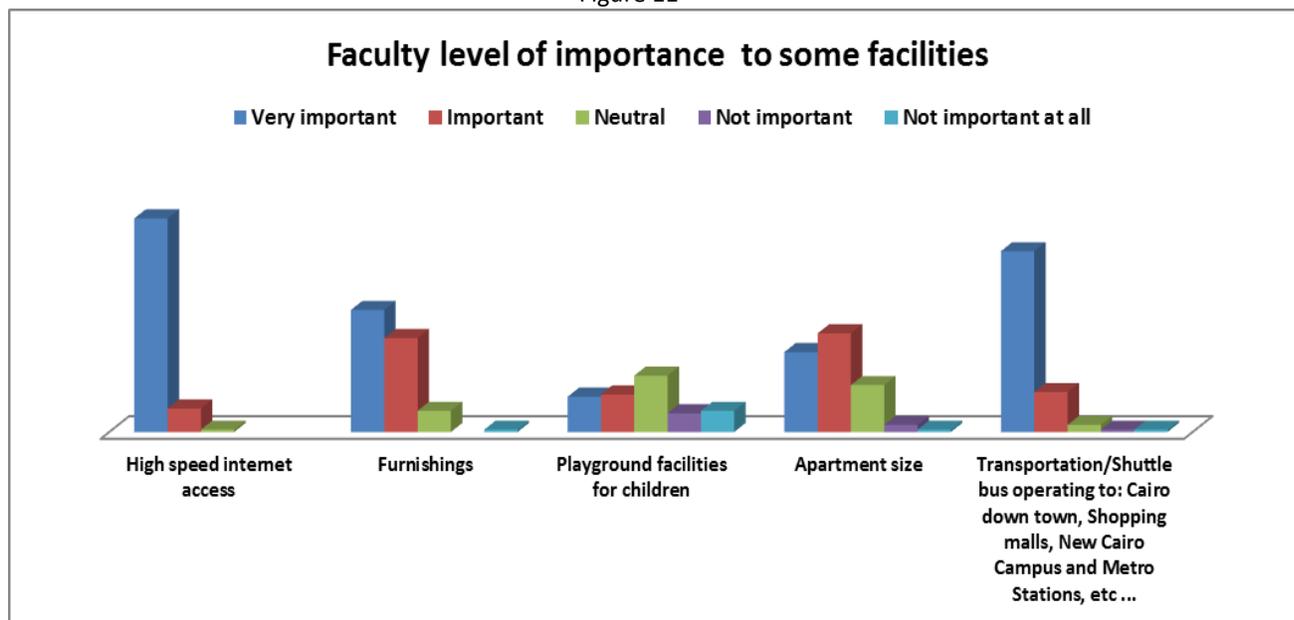
1. **"High speed internet access"**: 80.5% of the respondents reported **'very important'**, 8.8% reported **'important'**, 0.9% reported **'neutral'**, no one reported either **'not important'** or **'not important at all'**, 0.9% reported **'NA'** and 8.8% did not answer this question.
2. **"Furnishings"**: 46% of the respondents reported **'very important'**, 35.4% reported **'important'**, 8% reported **'neutral'**, no one reported **'not important'**, 0.9% reported **'not important at all'**, 0.9% reported **'NA'** and 8.8% did not answer this question.
3. **"Playground facilities for children"**: 13.3% of the respondents reported **'very important'**, 14.2% reported **'important'**, 21.2% reported **'neutral'**, 7.1% reported **'not important'**, 8% **'not important at all'**, 26.5% reported **'NA'** and 9.7% did not report this question.
4. **"Apartment size"**: 30.1% of the respondents reported **'very important'**, 37.2% reported **'important'**, 17.7% reported **'neutral'**, 2.7% reported **'not important'**, 0.9% reported **'not important at all'**, 0.9% reported **'NA'** and 10.6% did not answer this question.
5. **"Transportation/Shuttle bus operating to: Cairo down town, shopping malls, new Cairo campus and Metro stations, etc. ..."** : 68.1% of the respondents reported **'very important'**, 15% reported **'important'**, 2.7% reported **'neutral'**, 0.9% reported **'not important'**, 0.9% reported **'not important at all'**, 0.9% reported **'NA'** and 11.5% did not report this question.

**Descriptive Analysis
For Unit C**

Table 11

	Very important	Important	Neutral	Not important	Not important at all	NA	Missing	Total
High speed internet access	91	10	1	0	0	1	10	113
	80.5%	8.8%	.9%			0.9%	8.8%	100%
Furnishings	52	40	9	0	1	1	10	113
	46.0%	35.4%	8.0%		0.9%	0.9%	8.8%	100%
Playground facilities for children	15	16	24	8	9	30	11	113
	13.3%	14.2%	21.2%	7.1%	8.0%	26.5%	9.7%	100%
Apartment size	34	42	20	3	1	1	12	113
	30.1%	37.2%	17.7%	2.7%	0.9%	0.9%	10.6%	100%
Transportation/Shuttle bus operating to: Cairo down town, Shopping malls, New Cairo Campus and Metro Stations, etc. ...	77	17	3	1	1	1	13	113
	68.1%	15.0%	2.7%	.9%	0.9%	0.9%	11.5%	100%

Figure 11



Other (please specify):

1. Access to research facilities.
2. Cost of rent
3. Culture! Contact with Egyptians! Being part of a community! These are all major concerns.
4. I wouldn't move unless there was a regular shuttle to all parts of Cairo.
5. Modernity of bathrooms and kitchen is very important.
6. Road 9 and 233 in Maadi, delivery services from restaurants, etc.
7. Taxi service, as well as limo service, will be tough

Section IV Cross Tabulations Questions

Cross Tabulation Question 1

Please identify yourself. By Q. 5: "Where do you live right now?"

Table 1A

	Where do you live right now?						Total
	Down Town	El Rehab city	Garden City	Maadi	New Cairo	Zamalek	
Relocated Faculty	1	19	8	50	1	26	105
	1.0%	18.1%	7.6%	47.6%	1.0%	24.8%	100%
Relocated Administrator/Staff	0	0	1	4	0	1	6
			16.7%	66.7%		16.7%	100%
Total	1	19	9	54	1	27	111
	.9%	17.1%	8.1%	48.6%	.9%	24.3%	100%

Cross Tabulation Question 2

Please identify yourself. By Q. 6: “How do you commute to the New campus?”

Table 2A

	AUC Bus		Total
	Yes	No	
Relocated Faculty	96	1	97
	99.0%	1.0%	100%
Relocated Administrator/Staff	5	0	5
	100%		100%
Total	101	1	102
	99.0%	1.0%	100%

Table 2B

	Personal car		Total
	Yes	No	
Relocated Faculty	15	27	42
	35.7%	64.3%	100%
Relocated Administrator/Staff	1	1	2
	50.0%	50.0%	100%
Total	16	28	44
	36.4%	63.6%	100%

Table 2C

	Taxi		Total
	Yes	No	
Relocated Faculty	16	21	37
	43.2%	56.8%	100%
Relocated Administrator/Staff	1	0	1
	100%		100%
Total	17	21	38
	44.7%	55.3%	100%

Table 2D

	Shared vehicle		Total
	Yes	No	
Relocated Faculty	2	28	30
	6.7%	93.3%	100%
Relocated Administrator/Staff	0	1	1
		100%	100%
Total	2	29	31
	6.5%	93.5%	100%

Cross Tabulation Question 3

Please identify yourself. By Q. 7: “Are you considering moving to the new AUC housing in June 2012?”

Table 3A

	Are you considering moving to the new AUC housing next to the New Cairo Campus in June 2012.			Total
	Yes	Maybe	No	
Relocated Faculty	5	17	76	98
	5.1%	17.3%	77.6%	100%
Relocated Administrator/Staff	0	0	5	5
			100%	100%
Total	5	17	81	103
	4.9%	16.5%	78.6%	100%

Cross Tabulation Question 4

Please identify yourself. By Q. 8: “Are you considering moving to the new AUC housing later than June 2012?”

Table 4A

	Are you considering moving to the new AUC housing later than June 2012?		Total
	Yes	No	
Relocated Faculty	15	81	96
	15.6%	84.4%	100%
Relocated Administrator/Staff	1	5	6
	16.7%	83.3%	100%
Total	16	86	102
	15.7%	84.3%	100%

Section V

Methodology: The open ended questions were analyzed using the word count function in MS Word. The words that appear most frequently were aggregated and then enumerated as dominant themes.

Q. 12: If you marked "dissatisfied" to any of the current housing options in Q.9, would you please explain why?

Dominate theme: Renting system

- The renting system should be more transparent. At least, with the new implementation of the renting system, it should have been clearly explained to all relocated fac./staff. The system is different for the old timer faculty and the new faculty, which creates confusion and misleading information.
- The renting system is, i think, a scam. We were told that instead of being given a housing allowance, our salary would simply have the cost of housing added on to it. However, as far as i understand, the salaries have been lowered before adding \$15,000 on to them.
- The rent is also extremely expensive. This is my biggest problem with the whole system. Why on earth isn't faculty given any cheaper options? Why are we forced to live in such expensive accommodation, when there are so many cheaper options available in the city? I have a feeling that AUC is making a lot of money out of its employees."
- Renting system: I would have preferred to choose my apartment with some help from AUC concerning reputable agents."
- The rent I pay is higher than in any city I have ever lived in--Chicago, Los Angeles, etc.--places where rents are far higher in general than in Cairo. Also, the rent is much higher for the apartment I have than the market rate. I know this due to obtaining information from people who live in similar apartments that they rent themselves.
- The maintenance guys are great but should you (the housing office) not listen to tenants and follow American rental regulations???? If not make that clear to in coming faculty...or we the faculty here will..."
- I am not sure that the ""new"" rental policy really helps us out?
- I did not mark some things as they are non-applicable or incomprehensible (e.g. renting system)
- I do not understand why new relocated faculty is charged much more on rent than other faculty.
- The flat is rented by AUC from a private party who has some items in the flat. When we need them replaced or fixed, AUC will not deal with them as they are owned by the flat's owner. I, as the inhabitant, am stuck with not getting help from AUC and as I do not know the flat owner, I cannot deal with them for assistance."
- I reason I marked "Dissatisfied" the items (h) and (i) (actually, it should be read milder -- as "somewhat dissatisfied") is the following: while visiting colleagues living in the same neighborhood (and paying exactly the same rent amount as I do !), I was surprised to see that they have visibly newer and larger apartments (as the total surface, not as the number of rooms), with apparently better bathrooms and kitchen. (Here, I am not referring to the dishes -- which are probably identical in every apartment, but to the pipes, sinks, tub, tiling -- aspects which I would rate as "rather poor" in my apartment). Therefore, I consider as "somewhat unfair" the equal rent based, apparently, only on neighborhood and the number of rooms. In addition, some buildings in Rehab have an interphone working system: as a result, the stairs and

the stair walls are much cleaner, less noisy since fewer people can go back and forth, safer (e.g. my door-mat was stolen in less than two months). All these aspects should be taken into account when deciding the rent. In addition, when there are several apartment models (like in Rehab), we should have received the possibility of choice.

- Rent is a rip off."
- The renting system is unjust."
- The apartment is adequate for my needs, as a single guy with limited possessions in Cairo. But I am most concerned about the high rent that is deducted in US\$. I would be satisfied with apartment if the rent reflected market value. The two bedrooms in Maadi are not all the same... you can aggregate them and set a flat rate. My place is worth about \$4800 LE and I'm paying about 7269LE... this is not acceptable. With the drop in exchange rates, we are paying more each month when charging us in US\$
- The cost of the rent is double what others pay in the area and double what I was paying in the previous country I was living in. There are differences with quality of buildings and furnishings so charging a flat rate to all in the area seems unfair. I had tried to find out the cost of rent but I could not because of delays with the Provost office. Because of this policy change, newcomers should have received this information before having to sign the offer letter. The furnishings in my apartment are terrible, but housing seems to ignore any requests to make them better
- The rental system is incomprehensible. I have NO idea what the system is and why I am charged the amount I am. I have had three different amounts in the last 6 years. Does AUC know what the rental system is?
- I have no idea how and why some people get the apartments they do and why i suffered with a pigsty (with terrible furniture) for three years. Every time I opened my mouth to complain, housing and faculty services just shrugged and said it was too bad that my housing was so terrible, but that rents were expensive. There seemed to be little consideration for me. Being single and new seemed to me to mean that I was stuck with terrible housing and that I was an awful, selfish person to complain. Little was done until I moved."
- The renting system is unclear and appears dishonest. For example, a faculty member receiving \$1250 for housing has the amount deducted, but that amount is not the estimated value of the housing provided. My apartment's value, for example, is far less than the amount detailed at the bottom of my pay stubs last year. The deducted salary should match the provided housing's actual value.
- The renting system robs relocated faculty of one of the benefits that makes moving to Egypt worthwhile. AUC does not pay a competitive salary. Free housing helps to make up for that.
- The system by which faculty housing is valued is a total farce. There is NO transparency regarding the methodology by which apartments are valued on the market. Currently, my housing is valued at \$1,250 per month. The current exchange rate used for SAP calculations is 1 USD = 5.96 EGP. This means that I am paying 7,450 EGP per month for housing benefits. As an American, I am also required to pay FICA. I have looked at similar apartments in Maadi on Road 200 and the average price per month is 5,000 EGP. This means that AUC charges me 2,450 EGP per month for utilities and services. Due to the opaque nature of the housing system, I am not sure how this amount of 7,450 EGP per month was reached. I have heard rumors that AUC aggregates all housing values and then simply divides the number by faculty. This would mean that I (as a single person) pay just as much as a person with a split-level four-bedroom flat who is married with children. I also encountered problems when I was forced to relocate from Zamalek to Maadi because the AUC refused to renew the lease on my apartment in Zamalek. I was shown three flats. A week later another colleague decided to move from Zamalek to Maadi

and was shown three different flats. We are both single. Why wasn't I shown all available flats for single people open in Maadi at the time? There seems to be some sort of favoritism or "wasta" system in place at AUC Housing. I cannot overstress the importance of providing relocated faculty with excellent housing and equitable service. Any drastic changes to the housing benefits will result in many faculties leaving the AUC. This I am sure of...

- I do not like the housing rental arrangement because the housing monies are lumped in as part of my salary. Because of this if I ever go up in pay scale I will pass into a higher tax bracket. If the housing was a provided benefit as it has been, this would not be the case."
- What do you mean by "renting system"?

Dominate Theme: Apartments and buildings' problems (furnishings, cleanless, etc. ...):

- Although my family and I are generally satisfied with our apartment assignment, there seems to be a lack of consistency, transparency and fairness in how housing is assigned. I know families with no children living with them who have 4-bedroom apartments and people who have nicer apartments who are being charged less. However, because I'm mostly satisfied with my housing situation, I don't see any need to get involved in other peoples' housing situations.
- Although Shelly and I are no longer working at AUC, we will have our flat until 30 June of 2012, and I would like to comment. Apartments initially seem to be assigned without any consideration of what might be important to the new tenant. For example, light is very important to me; but giant rooms are not. Someone else may prefer a large space to lots of windows. Wouldn't it be a good idea to have photos available on the Housing link that prospective and current relocated employees could look at to help make a decision? It might prevent people's moving the first chance they get. And, it might help prospective employees make decisions about what to bring to Cairo. No one has ever been able to explain to me why some neighborhoods are unacceptable, especially Garden City. Certainly, it isn't an inexpensive neighborhood, but the individual flat should be the determining factor, not the neighborhood. And, GC is close enough to the downtown campus that employees living there shouldn't require services that wouldn't be provided anyway. The household supplied by AUC doesn't seem to be based on any realistic appraisal of what foreign employees want or use. I got 13 soup plates, 3 cups, 4 saucers, and no dessert plates. I got sheets that were too large for the single beds and too small for the double bed. The winter blankets were all huge. The 2 portable electric heaters didn't work. And, while I'm complaining: the curtains were gray and stiff with dirt, the countertops in the kitchen had what appeared to be rubber cement all over them. The refrigerator was filthy, inside and out. On the other hand, almost all the workshop technicians have been wonderful. Although they don't always repair or replace everything to my complete satisfaction, they always try to please me. They are usually pleasant and hard-working. And, they have gotten much better at cleaning up after themselves and respecting my home over the years. On the whole, I am grateful for the Housing department's help in making my stay in Cairo more comfortable.
- The location of our apartment is next to a mosque and several shops so there is noise all day and night with deliveries, customers, and call to prayer.
- "Furnishing: my apartment has very few pieces that can be considered standard AUC furniture. My bed and mattress are very poor, and the sofas required cleaning (which I have done at my expenses).
- Internet: after 3 months I am still unable to have a connection that supports Skype.
- "Furnishings/household items - It is very inconsistent. Some of the pieces of furniture are nice while others are not. The mattresses are very hard and the pillows provided were unacceptable.

We were forced to purchase very expensive imported foam mattress toppers to make the beds comfortable. We had to do the same for the pillows. Our apartment has virtually no storage compared to some of the others I have seen. In summary, what is frustrating is that we're assigned apartments at random. I know we are not paying market price for our unit.

- "I am new to AUC this year. Though I did appreciate having the assistance in obtaining an apartment, I am dissatisfied for these following reasons:
 - I was told, when I was recruited for this position, that AUC housing was free. This turned out not to be true, even though salaries were increased. However, when I inquired the housing cost from the provost's office before signing my contract, I was told a price that is approximately 3000 LE less than what I am now paying per month.
 - The location is terrible, mainly due to the kids on motorcycles who hang out in front of our building all night long."
- I would like a four bedroom apartment because I have three children but was told I had to wait because my family had moved once in the previous year.
- The apartment I was moved to had not been well cleaned, painted, and floors refinished before we moved in. The upholstered furniture needs to be redone. Housing was not terribly responsive to my concerns, and I ended up paying for painting. I wouldn't be so bothered by this if I didn't have colleagues whose requests had been better met. I feel that these should be maintained to a livable standard, and certainly prepared for new residents.
- The building is filthy. The elevators are filthy. The stairs are filthy. The outside is strewn with garbage. The sidewalks are littered with garbage and water runoff. The furnishings when I took the apartment were unacceptable - dirty and worn - so I replaced all of them with my own and made extensive repairs to the apartment, all at my own expense. Any positive aspects of my apartment are the result of my own purchases and effort.
- I do not understand why there is such mystery and confusion surrounding the assignment of apartments. There MUST be a list of available flats at any given moment. Why cant that list made available (perhaps with photos) to relocated faculty so THEY can pick. Rather than have an apartment mysteriously assigned only days before arrival.
- Also, all apartments cost the same - but that would never happen on the free market. In the end, some people get a bargain and others pay too much. But since the apartments are assigned somehow by a mysterious process, the relocated faculty does not have a choice."
- The furniture in the living room is terrible, as well as the lamps, and the conditions of some of the items.
- I do not understand why there is such mystery and confusion surrounding the assignment of apartments. There MUST be a list of available flats at any given moment. Why cant that list made available (perhaps with photos) to relocated faculty so THEY can pick. Rather than have an apartment mysteriously assigned only days before arrival. Also, all apartments cost the same - but that would never happen on the free market. In the end, some people get a bargain and others pay too much. But since the apartments are assigned somehow by a mysterious process, the relocated faculty does not have a choice."
- Living room furniture is not comfortable. A couple of table lamps are of very cheap quality and out of order. Some of the provided bed-sheets are rough and of bad quality. AC units have problems such as leaking. Gas pipe has been installed.
- "Some of the household supplies (for example, the oven) strike me as being the cheap option rather than the safe or pleasant-to-use option.

- The quality of the dishes, pots, and glasses could be much improved given how cheap it is to buy dish ware here. It feels a bit like a dormitory.
- I've heard that if you make a fuss (for example, you don't like your furniture), you get better things. Ideally, everyone would know about this possibility, or be offered a chance to change things. But all in all, I have no substantive complaints.
- Downtown and Garden City furnishing is on the standard of the 1970s --
- The household furnishings are sparse and lack imagination. I'll love to live in zamalek or maadi"

Dominant Theme: Internet problem

- "The internet in my flat is very very unreliable. It comes and goes and the WIFI is not strong enough to reach the whole apartment.
- My internet connection is awful and it's really making my job difficult to do
- I pay for the internet. Link dsl is spotty but allows for a pause of services.
- The internet people are hard to get in touch with."
- "Paying for internet that is slow and interrupted often.
- Internet is often not working
- Internet speed very frequently seems slow this is not what we expected from the specifications that tedata supplied when we signed up for the service.
- The internet lines are horrible, even if faster than dial-up.
- "The internet in my flat is very very unreliable. It comes and goes and the WIFI is not strong enough to reach the whole apartment.
- The internet connection is often slow and very unreliable.
- "We have had continual trouble with our Internet connection. Not only is it very slow, but it often goes out for days at a time. We had contacted both TE data and Egyptian Telecom, but it has made absolutely no difference.
- The connection is advertised as being hi-speed (1000 KBS) but in reality is usually less than a quarter of that (250 kb/s)

Dominant Theme: Maintenance problem

- The work done by the maintenance men just seems to be a temporary fix until the next time the problem occurs. They do not seem to find out the cause of the problem. Also, the men smoke in the elevators which affects our health and they liter the hallways with cigarette butts. Finally, sometimes when a problem is discovered and the workmen are standing around not working, housing assigns the correction days in the future instead of allowing the workers to fix the problem while they are onsite.
- Regular maintenance and a regular overseeing eye seem to be either unguided or hit-and-miss. Everyone on every level is very likeable. The maintenance system, however, continues to sag."
- "My apt. is located on an extremely busy and congested street and in a building that has gone commercial on some floors. As a result, the quality of life, the maintenance of the building and the sense of security has diminished. My family has to walk through a fog of glaring men and cigarette smoke most times we leave and return home.
- The maintenance men leave much to be desired. No matter how specific one is in describing the problem, they always show up behaving as if they have no clue what the problem is. Most times, the absolute minimum work is done to bandaid the problem. Eventually the problem reoccurs. and we call again.

- I could never figure out why the carpenter never came with the right tools. then I realized that after finding out what the work was and telling me he had to go get the right tools, he is simply downstairs chatting and smoking cigarettes! So I am home for a maintenance call waiting for the maintenance to smoke and socialize before I can get to work!"
- New maintenance system of phoning into central office inferior to dealing with housing office as in the past.
- The maintenance workers need to be very closely supervised, or else they can end up doing a very poor job. For example, when they put up new curtain rods, they left black marks from dirty hands on the freshly-painted walls. When they hung a mirror for us, they made a very messy hole, damaged the paint, and the nail was bent - they thought this was okay, but we made them re-do the work. When a carpenter hung a new baby gate (that we paid for) he put the latch on the wrong side, so that the baby could open it! Then, he had to move the latch to the correct side, but we were left with the holes on the bare wood.
- The maintenance policy is fine. However, in practice, I feel like in practice, it is often an unpleasant back-and-forth to get Housing to agree to do things.
- The repair people are always kind and courteous. They really try to do their best to remedy any problem we have. However, the actual culprit of a problem rarely is addressed. Most of the time, just symptoms of a problem are repaired. For example, if something is leaking water, the item is patched up. No one tries to figure out what is causing the leak."

General:

- We would love to be able to have more flexibility in choosing where to live, including Downtown
- What in the world does "d. The household supplied by AUC" actually mean?
- Don't know specifically what's meant by g. Regarding 'requests' & 'emergencies'?
- The gardening is done with no consultation with tenants -- suddenly the manure is on the grass, never mind it's a holiday period when our children are home all day. The gardeners have tried (unsuccessfully) to put various poisons on the grass despite our building's stance against this 'routine' method of gardening. We tend to be not-routine people. Otherwise we probably wouldn't be in Egypt. There seems to be no intermediary. Frankly, the garden used to look better under the last, so-called decrepit gardener, Mohammed. The new gardener doesn't know how to trim roses. He's energetic when he's here, but then he leaves the water running all day and sometimes all night. It's wasteful, also a swamp for the children. Whereas the dwellers have been concerned about garbage and cleanliness and safety and routine maintenance of equipment, the housing office unilaterally decides to encase all of our square columns with round, marble columns, faintly Paranoiac. No tenant was consulted. This job was expensive and noisy. It seems like a cover-up, an esteem-builder. 'Look, we are now beautiful.' But the wood on the children's slide needs sanding and varnishing. The sandlot is thin. And what to do about the many cats that use it as a WC. The guards feed and house the feral cats (were doing so last night when it was cold). New lights were added to the garden, a positive move, but at least one of them still winks on and off.
- "I was not offered neighborhood options.
- I would prefer to live in Dokki or Garden City, but these were not options made available.
- I (faculty spouse) work on the downtown campus. My husband (faculty) teaches on the new campus but has a lot of evening rehearsals and performances downtown and in Zamalek. The daily commute for me, and the late-night travel from downtown to Rehab for him, have finally

worn us down. We are about to move back to Zamalek, where we lived before we moved to Rehab

- "I did not answer some of the questions but I had asked for a bathroom repair as my handicapped mother was coming into town for six weeks...your office against US. rental health regulations told me if I wanted a safe washroom for my mother I would have to pay 1500 to 2500 LE for one--my mother almost fell the week she got here and I just made sure to be in the apartment the rest of the time when she showered...I was hoping to have the rest of my family visit but children friendly fencing around my balconies is also something I was told I would have to pay for as well as the fact that I really cannot have my father who is immobile (handicapped) here as the bathroom floods with water.. thanks if I had children you would no doubt have considered all this????
- The inconsistency between getting or not getting the electric and water bills, and getting them in Arabic, is annoying. The policies of Rehab and their constant shifting regarding gate control are preposterous and make it a constant hassle to just get home from work.
- Unsure what you mean by the household supplied by AUC - am assuming that this means the household goods and have answered accordingly.
- We are somewhat dissatisfied with the household provided by AUC in that the knives and some other kitchenware (metal spatulas etc. which damage Teflon coating) are sub-par, as are the sheets provided.

Suggestion:

- AUC should revisit its decision of not keeping Garden City as an option for the new faculty. It is central."
- AUC accommodation in downtown, Garden City or Mohandessin should be offered

Q.13: If your answer in the question: “Are you considering moving to the new AUC housing next to the New Cairo Campus in June 2012?” Is ‘No’ or ‘Maybe’, please explain:

Dominant Theme: Walking distance:

- Here in Zamalek, I can walk to just about anywhere in 10-15 minutes. There are night clubs, hotels, stores, restaurants within a safe and walkable distance.
- It is far more convenient for us to live near downtown, as previously explained. Also, what amenities will be available near the new housing? Will there be grocery stores and other kinds of shops within walking distance?
- We like the walkable, more urban lifestyle of Ma'adi, and the French school is nearby.
- We don't own a car and don't want to. Our neighborhood is very convenient and we enjoy living here. We like living in an older and more established community. We have a school-aged child and being just a short walk to CAC is very important.
- While Garden City is currently a bit stressful, I enjoy living in the center of the city for its location. Classes which I teach are also offered downtown which allows me to walk to work some days. (This is pre-Mohamed Mahmoud days...)

Dominant Theme: Maadi residents

- My family and I have lived in Maadi for 8 years now and we enjoy the community we have found here. We are also close to my husband's work, and my daughter's school and friends. A 1+-hour commute each way every day to AUC seems like a small price to pay for the community and convenience we have found and enjoyed in Maadi.
- Although the commute can be long depending on traffic, we are quite fond of our neighborhood of Maadi.
- We live in a neighborhood now. The area out by campus is a no mans land. Even though the commute is an hour each way and sometimes more, Maadi is greatly preferable.
- My children are enrolled in schools in Maadi.
- I don't want to move again. Also, I am involved with a private K-12 school board in Maadi as well as social organizations and church.
- Because our son's school (CAC) is in Maadi.
- Still have a child at school in Maadi
- My son is 13 and attending CAC
- My child commutes to the British School in 6th October, and I wouldn't consider moving until he graduates in 2.5 years. I also like the Ma'adi community and don't think I'd move until there were more services near the uni.
- My children attend school in Maadi and I don't feel the highway from New Cairo to Maadi is safe for small children to commute daily.
- I love life in Maadi specifically for my wife and kids.
- For us, as a family, it is very important to stay in close proximity from our kids school [CAC].
- I have children at CAC who wish to remain there.

Dominant Theme: El Rehab residents

- I explained some dissatisfaction reasons at Question #7. I may consider to move depending on the rent/conditions in a new AUC housing, and depending on the existence of supermarkets in the neighborhood (Rehab is satisfactory on this aspect) ..
- I prefer living in Rehab, given that it is an established town with shopping centers, market and a lot to offer.
- I am happy where I am. The Rehab club and services are not available at the new location.
- no. moving from al-rehab will be too strenuous. it will be difficult to find transportation and commute to outside of new Cairo. it will also isolate faculty
- Moving to El Rehab at end of 2011 and will not likely move again for at least three or more years.
- I lived in Rehab for a year and if I have to go back to living in that area again I would leave Egypt. The area is still very new with almost no services in terms of food/clothing/etc.

Dominant Theme: Isolated area

- It's too isolated. Security is a problem. It's too far from the city and my friends.
- It's in the middle of nowhere.
- I am not planning to live in New Cairo; how would my children get to school?
- If the rent is considerably cheaper than what I am paying now. Right now the area is still being developed so it still seems somewhat isolated.
- I refuse to live in the wilderness. If anything happens to me I'll die before any assistance or doctor comes to me.
- New Cairo is still too isolated and remote.
- I don't like the idea of being so isolated in the AUC bubble.
- No interest in living in middle of nowhere.
- Too far from good schools for children
- New Cairo is too remote and still too new and too removed from Cairo for me.
- Why would we want to be held prisoner in the middle of the desert?
- In the middle of nowhere? The choice of university location, in the first place, is terrible. However, at least I can go home to a normal neighborhood. I would never want to move to a place that is isolated from everything.

General:

- Depends on the apartments and amenities
- Love where I live now
- I like Zamalek
- I want to see a unit but I haven't decided.
- Leaving AUC
- It is isolating enough living in a new culture etc....why would I live in a place so removed from any place other than work which is at best make believe American--we are in Cairo, Egypt--right?
- Work downtown.

- I plan to be leaving Egypt / AUC at end of August 2012, so no need to move for just a few months.
- Our children go to the British International School near Beverley Hills. Living in the New Cairo would make their journey to and from school untenable. My husband works in Tahrir, again making the journey un-necessary.
- I expected when I came, and continue to prefer, to live in a thriving Egyptian community.
- Because there seems to me to be no point in moving to Cairo unless you live in the actual city. Also there would be no (or very little) separation between "work" and "home".
- I do not want to move there because it is so far from the rest of Cairo and for the quality of life issue.
- Cost is a factor. Transportation is a factor. Groceries and stores are a factor. Getting to and from stores is a factor. I don't want to pay for a taxi every time I want to get a few groceries.
- The ONLY reason I would consider leaving my current flat is the commute to and from New Cairo. If the commute grows longer and more difficult I might sacrifice the other advantages of being in GC simply not to waste so much time and energy each day.
- I hate moving. I like where I am. I will not move until I am finished at AUC.
- I prefer to live in the city!
- Absolutely not. Too far from downtown-- I find the area in Katamaya/New Cairo sterile. No flavor. No culture or history.
- I don't want to live in New Cairo. There is no social scene out there. No metro for easy access to downtown. I don't want to live in a group of AUC-only faculty.
- No services.
- "Schools for children are the main issue. Issues of ""Disneyland"" are a concern about being in a place without any character, or rather a place like a Mall. Restaurants not from fake chains but with real food are a concern.
- Public green space would be great to have."
- I will leave AUC in June of 2012, but I wouldn't move to new campus housing, if I weren't. I came to Egypt to live in Cairo. I enjoy being able to shop in my neighborhood, where I have developed friendships with my neighbors. And, it is close to so much more than it would be in new Cairo.
- I don't know enough about it to know whether or not it is a good alternative
- What's the point of living in Egypt if you live on a compound or in an AUC bubble? As we are on the new campus, we are already fairly far from the broader culture and community. I don't think I would ever move to the new campus for this reason.
- I am worried about schools, shopping, socialization, living in Cairo proper
- No social or cultural life and few shopping options
- Not interested in being in New Cairo.
- Living in Cairo is one of the best aspects of my job here.
- I'm not really sure what the details are concerning this move. I wasn't aware that it was happening so soon. I'd prefer not to move if the neighborhood looks the same as it does now (no shopping centers, etc.).
- I would never live in New Cairo.
- Happy with current set-up (living on campus) and would be farther from the office than at present. Wish to avoid the hassle of moving. At present, can use buses from campus more easily than I could if I lived out there and security, shopping, landscaping are all much better here on campus.
- I have no knowledge whatsoever of the New Cairo Campus housing.
- I am well where I am, and prefer the cultural life of the center.

- I would like to visit the new location and then decide
- Hell no. I would sooner quit than move out to the desert. It is a wasteland out there - a cultural vortex. That is NOT why I moved to Cairo.
- Most of my friends are in Zamalek and downtown Cairo and I would have to give up my social life if I moved to New Cairo. In addition, I often visit some of the libraries in central Cairo for my work. Given that there is no public transportation from and to New Cairo I could not move. There is some public transportation from Rehab, but it takes more than an hour to get to central Cairo.
- There is nothing in New Cairo! It will be boring and awful to live there.
- I hate the area. I wish to live in Cairo, close to the research institutions that I need to work efficiently, and not in suburbia where there are no libraries, museums, or cultural life. If AUC decides to enforce a move, I will be forced to find employment elsewhere.
- I do not want to live with other AUC faculty since I see them enough on campus. I also do not want to live outside the center of the city since there are limited transportation options from the New Campus to shopping or the clubs.
- I am completely satisfied with my current residence.
- I am on pre-tenure leave in spring 2012, then apply for tenure a.s.a.p.; will consider moving closer to campus if awarded tenure.
- It has no shopping areas or supermarkets
- I will be leaving AUC as I am here on a Fulbright.
- "I prefer to live in Cairo where I can feel a Cairene atmosphere. I like to go out on weekends and in the evenings to cinema, restaurants and cultural places, and the proximity of all these venues is really an advantage of living in central Cairo. New Cairo definitely is not a place to live if you like cultural stuff."
- I think that could be a good choice for faculty with children, but I think that in my case my quality of life would be poorer there. However, I would have preferred to be given the following choice: either AUC housing at new Cairo or housing allowance to be spent on an apartment of my choice found through a private agency.
- Services availability. Neighbor.
- I am quite happy with my current apartment and neighborhood. The neighborhood and services are not developed enough, and the schools aren't as good in New Cairo.
- Living there would mean having to buy a car and actually drive in Egypt. Since I follow traffic rules, undoubtable this would be both dangerous for me as well as expensive. Also, there is nothing to do in New Cairo.
- All of my social activities are in Zamalek

Q.14: If you have any concerns or questions, please feel free to list them below.

1. "My main concern is being detached from the daily life of Cairo and Cairenes. It would be nice if a kind of ""farmers' market"" could be arranged, such that farmers, local producers of vegetables and other foods could be available."
2. New Cairo is not walkable.
3. As the above questions are not applicable to our situation I have been unable to answer them.
4. I think it would be a good idea if building representatives were assigned (not volunteers, as no one ever volunteers) on a rotating basis and could meet periodically with the Housing Admin to discuss current/pending/future plans.
5. Making new faculty pay for utilities is a dubious policy. It lessens the attractiveness of AUC. I wonder how many staff persons are involved in sorting out the various bills and how much money is spent making sure this system works correctly.
6. I do not understand the new 'renting' system or how it affects my current future salary or tax question. Perhaps these could be explained on an individual basis.
7. Please see above regarding the cost of faculty housing.
8. Price may be a concern.
9. Are you penalizing those of us that do not have children but do have aged parents etc. that we are responsible for in terms of guaranteeing handicapped friendly environments? If I had been handicapped would you have said to me "pay for your own necessities to stay safe in your own house? If you cannot live safely--your own problem?????"
10. I am very happy living in Garden City and hope to remain there always.
11. Remaining hopeful that a new shower curtain will be delivered as promised last August. Sec 62 Bldg. 4 Apt 22 El Rehab
12. My current cleaning lady would not be able to get to the new campus housing area except by taxi which would be too expensive for her and/or an extra expense for me.
13. Right now I walk out of my apartment and can sit in a cafe or purchase groceries. That does not seem to be possible just yet in new Cairo.
14. If I had been obligated to live near the new campus, I doubt I would have taken the position at AUC. We should not be so out of touch with Cairo and the broader community (non-AUC community and Egyptians from other social classes and backgrounds). Even in Maadi, I feel a little disconnected (vs. living downtown) but I live there because it's a great area and not too far from the new campus.
15. I would rather stay in my apartment and have the option to continue my current arrangement. If I decided to move, I would rather find a furnished place myself.
16. It would be helpful if the overview and details of New Campus Housing was a preface to this survey. How can we comment on something about which we know nothing?
17. I prefer the air quality in New Cairo, but even if transportation is provided I am unsure what kind of social life I might have in New Cairo since many of my friends do not work at AUC and not live in New Cairo
18. Entire housing operation has decreased in quality in recent years.
19. What size of apartment will be allocated to a family whose 2 children will only reside with them outside of university terms? How many bedrooms?
20. Though I will not be here, I would not move to New Cairo anyway. It is too boring and has no character.
21. Noise from mosques.

22. After having lived in El Rehab for one year, the only attraction to living in this new housing is its proximity to AUC. The drawbacks are substantial: neighborhood/quality of life, availability of goods/ services, and transport. These made El Rehab extremely inconvenient - in the end I did not enjoy living there, and that's why I moved.
23. As mentioned in a previous question, the AUC MUST understand the paramount importance of housing to foreign / relocated faculty. The salary scale at the AUC is not on par with that in the United States for academic professionals. Many faculties take a ""pay cut"" to come to the AUC because of the generous benefits package. According to the U.S. Department of State, Cairo, Egypt classifies as a ""hardship post."" FSOs are paid an additional 15% of their salary while in Egypt. As far as housing allowances go...Group 4 (lowest scale) officers are given \$16,700 per year for single without family. That is \$1,700 more than AUC currently offers. Group 2 officers are paid \$22,900 per year for housing allowance.SOURCE:http://aoprals.state.gov/Web920/location_action.asp?MenuHide=1&CountryCode=1154
- The AUC needs to face up to the reality that they must offer generous benefits in order to attract top faculty to Egypt. In these times of political and economic volatility, I would be a DISASTER for the AUC to contemplate reducing these benefits!
 - By the way, I am also angered by the prospect of asking faculty to pay for the bus service. RAISE THE COST OF PARKING!!!! This could subsidize the majority of the bus system and force more people to use the buses thereby reducing the University's carbon footprint and helping to alleviate the perpetual traffic congestion in Cairo."
24. "To be honest, I have not kept abreast of changes in housing policies given I have not been immediately affected by them - yet. In the event they do, no doubt some of my opinions might change.
25. Big thanks to the Housing Office for the work that they do. They do a great job in what is an undoubtedly difficult work environment at times. Many thanks!
26. I love AUC building in Maadi and if I have to leave it to the new housing I would seriously consider leaving Egypt all together.