



THE AMERICAN UNIVERSITY IN CAIRO

STUDENT SATISFACTION SURVEY
THE FIRST-YEAR EXPERIENCE PROGRAM
FALL 2007

OFFICE OF INSTITUTIONAL PLANNING, ASSESSMENT, RESEARCH AND TESTING
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Introduction:

The Student Satisfaction Survey is designed to measure the effectiveness of the First-Year Experience Program which is conducted over the course of four days. The Survey is designed to evaluate student satisfaction for each day of the program. Day one is dedicated to Introduction to AUC (8 questions). Day two focuses on Academic and Career Goal-Setting (10 questions). Day three mainly deals with Civic Engagement, Diversity and Student Life (8 questions). As for the fourth day, Academic Integrity, AUC Majors and General Program Items were discussed (16 questions). A survey was conducted later in the year as a follow up to assess the effectiveness of the program (9 questions).

The Student Satisfaction Survey uses a five-point scale for measuring satisfaction. Higher values represent higher levels of satisfaction. The scale used is as follows:

- 1 = Very Dissatisfied
- 2 = Dissatisfied
- 3 = Neutral
- 4 = Satisfied
- 5 = Very Satisfied

A reported mean rating of 3.50 on an item would indicate that the mean of the responses for that item was half-way between the "Neutral" and "Satisfied" points.

The Follow-Up Survey uses a four-point scale for measuring satisfaction. Higher values represent higher levels of satisfaction. The scale used is as follows:

- 1 = Not at all
- 2 = A Little
- 3 = Somewhat
- 4 = Very Much

A reported mean rating of 2.50 on an item would indicate that the mean of the responses for that item was half-way between "A Little" and "Somewhat".

For all of the items that were evaluated on this scale, respondents were instructed, "Indicate with an "X" in the appropriate box your level of satisfaction as to quality and/or usefulness to you for each of the following aspects of the first-year experience program. If any item does not apply to you or if you did not participate in that particular part of the program, put an "X" in the "Does Not Apply" column and proceed to the next item. Please respond to each item by choosing only one of the six alternatives."

Summary of Survey Results:

The majority of students responded that they were satisfied or very satisfied on all questions related to the different aspects of the FYE program, from registration and materials to the individual workshops and sessions, with the exception of the campus tour and the events, which received high "does not apply" responses. Each day, highest satisfaction was recorded on the questions relating to satisfaction with the class faculty members and student leaders.

Overall, 78% of students were satisfied or very satisfied with the quality of the FYE program, and 75% were satisfied or very satisfied with the overall value of the FYE program. 92% of students reported being satisfied or very satisfied with the class teacher and 90% with the student leaders. The majority of students were satisfied with the quality of the food and other classrooms. While still positive, students reported somewhat lower levels of satisfaction with the opportunities to get to know new students.

The most frequent comments were:

- Registration needs to be better organized in terms of layout of functions and the process itself.
- The class student leaders and faculty members were very helpful and friendly.

- The gathering and launch of the day's activity took too long and the area was not proper for the purpose (shade, space...)
- Maybe transfer and international students should not have it as mandatory or maybe have a different program.
- The program is great, everybody was helpful, and thanks for putting the efforts to prepare it.
- The program needs better organization.
- The groups should be re-formed every day to improve opportunities to meet new people and make more friends.
- The campus tour needs to be longer and more detailed.
- The program needs revised in terms of agenda and conducted in only two days.
- More snacks and refreshments are needed.
- It was not interesting, especially the class session. The Ewart Hall speech was too long.
- The welcome festival was not interesting and was disorganized, and more choices of music and entertainment should be offered.
- The activity fair was too short.

The full unedited text of the comments is available on pages 14-24.

Mid-year, a follow-up survey was conducted, evaluating students' perception of the value of the FYE program in accomplishing its goals. 63% of students responding to the survey indicated that the program had helped them make a smooth transition from school to AUC. 65% of students indicated that the program had helped them become familiar with AUC programs, offices and services. 68% of students indicated that the program had helped them become familiar with college customs, and 71% indicated that the program had helped them know and practice academic integrity. 73% of students indicated that the program had helped them to make new friends. Finally, 83% of students, the highest positive result, indicated that the program had helped them gain awareness of AUC regulations. The highest negatives were found in the questions relating to the program's value in helping make choices regarding a major (59% responding "a little" or "not at all") and joining an activity (43% responding "a little" or "not at all").

The most frequent comments from the mid-term review were:

- The class student leaders and faculty members were very helpful and friendly
- The program is great, everybody was helpful, and thanks for putting the efforts to prepare it.
- The program needs better organization
- The groups should be re-formed everyday for better chance meeting other people and making more friends.
- The campus tour needs to be longer and detailed.
- The program needs to be revised in terms of agenda and conducted in only two days.
- It was not interesting, especially the class session. The Ewart Hall speech was too long.

Additional suggestions made during the mid-year review include distributing LEAD students throughout classes rather than grouping them together, adding group sports competitions, and providing information about study abroad opportunities.

The full unedited text of the comments is available on pages 26-28.

Section I: Student Satisfaction Survey - Day One

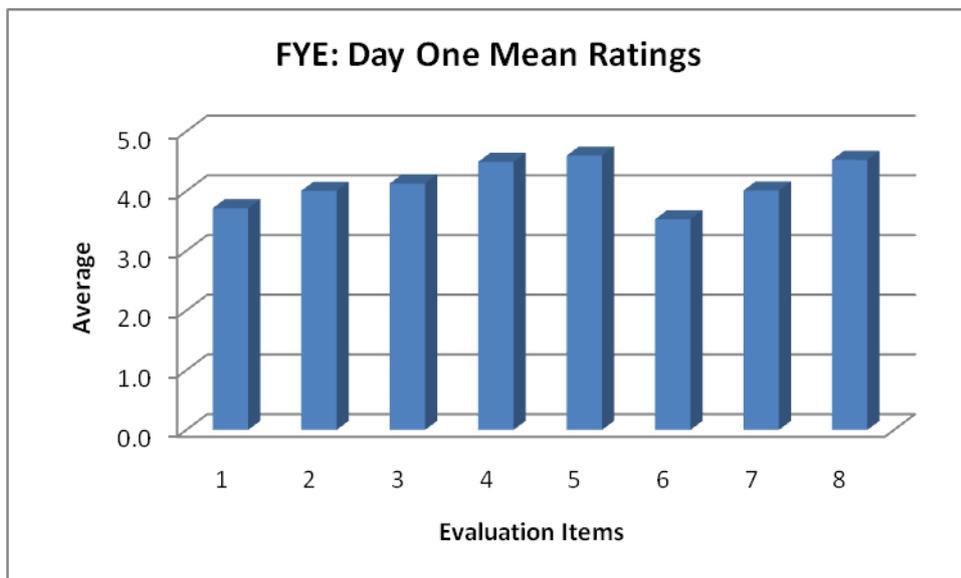
Evaluation items:

1. The registration process and information provided for the program
2. The welcome ceremony program
3. The interactive session – meet and mingle
4. Your class faculty member
5. Your class student leader
6. The campus tour
7. The FYEA welcome festival
8. The quality and helpfulness of the activity student leaders

Consolidated Results:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Average	3.7	4.0	4.1	4.5	4.6	3.5	4.0	4.5



Frequency of responses to each item:

	1	2	3	4	5	6	7	8
Very Dissatisfied	2.7%	0.6%	0.5%	0.0%	0.2%	1.5%	0.6%	0.2%
Dissatisfied	8.6%	2.0%	1.7%	0.8%	0.9%	3.4%	1.0%	0.4%
Neutral	23.6%	21.4%	17.0%	7.5%	5.9%	15.1%	14.7%	7.5%
Satisfied	40.7%	43.6%	41.5%	32.2%	24.1%	13.5%	31.6%	28.9%
Very Satisfied	21.2%	28.0%	34.2%	56.6%	66.1%	7.3%	19.3%	59.8%
Does Not Apply/ Blank	3.2%	4.3%	5.0%	3.0%	2.8%	59.2%	32.8%	3.1%

Results by Group:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Group 1	3.2	3.6	3.9	4.3	4.3	3.4	3.9	4.4
Group 2	3.8	4.0	4.1	4.7	4.9	3.7	4.0	4.8
Group 3								
Group 4	3.7	3.9	4.1	4.4	4.8	3.3	4.1	4.6
Group 5	4.1	4.2	4.2	4.5	4.7	4.0	4.3	4.7
Group 6	3.9	3.9	4.1	4.6	4.6	3.6	3.9	4.4
Group 7	3.8	4.2	4.3	4.8	4.8	3.5	4.0	4.7
Group 8	3.4	3.8	4.4	4.4	4.5	3.1	3.9	4.2
Group 9	4.3	4.3	3.9	4.6	4.3	3.3	3.6	4.6
Group 10	3.4	4.0	4.0	4.5	4.3	3.2	4.1	4.4
Group 11	3.8	4.0	4.1	4.5	4.4	3.1	4.0	4.3
Group 12	3.4	3.6	3.9	4.4	4.8	2.8	3.5	4.5
Group 13	3.7	3.9	3.6	4.7	4.8	3.9	4.1	4.7
Group 14	3.9	4.2	4.0	4.3	4.7	3.7	3.9	4.6
Group 15	3.8	4.2	4.2	4.5	4.7	3.9	3.9	4.7
Group 16	3.7	4.2	4.7	4.8	4.6	4.6	4.4	4.4
Group 17	3.8	4.4	4.5	4.7	4.9	5.0	4.0	5.0
Group 18	3.6	3.9	4.1	4.8	4.8	4.0	3.8	4.7
Group 19	3.8	4.0	3.8	4.2	4.7	3.3	4.1	4.3
Group 20	3.6	3.9	4.0	4.6	4.7	3.4	4.0	4.7
Group 21	3.7	3.9	4.1	4.2	4.2	5.0	3.8	4.4
Group 22	3.9	4.3	4.4	4.5	4.7	4.0	4.3	4.8
Group 23	3.7	3.9	4.2	4.4	4.1	3.7	3.9	4.5
Group 24	3.4	3.8	4.0	4.5	4.6	4.1	4.2	4.6
Group 25	3.5	4.1	4.2	4.3	4.7	3.0	4.1	4.5
Group 26	3.4	4.0	3.8	4.5	4.3	4.0	3.4	4.3
Group 27	3.9	3.9	3.9	4.2	4.5	3.0	3.7	4.5
Group 28	3.6	3.8	3.9	4.4	4.5	3.0	3.7	4.8
Group 29	3.9	3.9	4.4	4.8	4.9	5.0	3.7	4.7
Group 30	4.0	4.6	4.5	4.5	4.7	4.0	4.4	4.4
Group 31	4.2	4.4	4.6	4.9	5.0	4.0	4.5	4.8
Group 32	3.4	3.9	4.0	4.3	4.3	3.0	4.1	4.2
Group 33	3.4	3.8	4.4	4.7	4.8	4.0	3.9	4.7
Group 34	3.8	3.9	4.3	4.3	4.4	3.7	4.3	4.7
Group 35	3.9	4.0	4.3	4.5	4.4	3.0	4.3	4.4
Group 36	3.8	4.1	4.2	4.5	4.7	3.7	4.1	4.6
Group 37	3.7	3.7	3.9	4.6	4.7	3.5	4.0	4.6
Group 38	3.8	3.6	4.1	4.6	4.9	4.5	4.2	4.8
Group 39	3.5	4.0	4.1	4.6	4.4	4.0	3.9	4.4
Group 40	3.8	4.2	4.2	4.3	3.8	4.0	4.4	4.3
Group 41	3.5	4.5	4.2	4.5	4.8	3.8	4.3	4.4
Group 42	4.0	3.8	4.2	4.7	4.6	5.0	4.2	4.6
Group 43	3.8	4.4	4.5	4.5	4.6	4.0	4.1	4.4
Group 44	3.8	3.8	3.9	4.2	4.8	3.7	3.7	4.3
Group 45	4.0	4.2	4.0	4.6	4.8	5.0	4.0	4.6
Group 46	3.8	4.0	4.1	4.3	4.7		4.3	4.8
Group 47	3.8	4.1	4.3	4.4	4.5	3.8	3.9	4.6
Group 48	3.3	4.0	3.5	4.5	4.5		4.0	3.8

Section II: Student Satisfaction Survey - Day Two

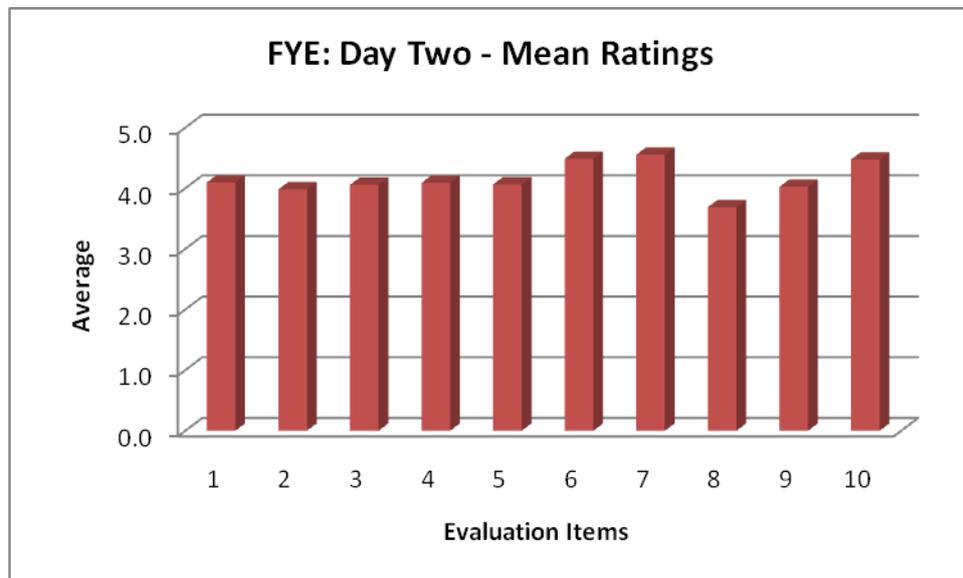
Evaluation items:

1. Interactive Session: Goal setting
2. Plenary Session: Career goal setting
3. Core curriculum and academic options
4. Opportunities to study abroad
5. Interactive session – Self management and university customs
6. Your class faculty member
7. Your class student leader
8. Campus tour
9. The FYEA entertainment event
10. The quality and helpfulness of the activity student leaders

Consolidated Results:

Mean ratings on each item:

	1	2	3	4	5	6	7	8	9	10
Average	4.1	4.0	4.1	4.1	4.1	4.5	4.6	3.7	4.0	4.5



Frequency of responses to each item:

	1	2	3	4	5	6	7	8	9	10
Very Dissatisfied	0.7%	0.3%	0.3%	0.2%	0.7%	0.2%	0.4%	1.2%	1.4%	0.3%
Dissatisfied	1.2%	2.6%	1.8%	1.5%	2.3%	0.9%	1.0%	4.7%	2.0%	0.9%
Neutral	17.0%	21.5%	20.5%	21.4%	17.6%	8.4%	7.7%	14.1%	14.9%	9.3%
Satisfied	48.2%	46.8%	43.6%	37.6%	41.5%	29.4%	23.1%	15.9%	25.2%	27.5%
Very Satisfied	30.8%	26.0%	30.4%	33.5%	30.1%	58.1%	64.5%	12.2%	24.8%	57.2%
Does Not Apply/Blank	2.2%	2.8%	3.4%	5.8%	7.8%	3.1%	3.3%	51.9%	31.8%	4.8%

Results by Group:
Mean Ratings on each item:

	1	2	3	4	5	6	7	8	9	10
Group 1	4.1	4.1	4.1	4.1	3.8	4.5	4.5	2.0	3.8	4.7
Group 2	4.2	4.1	3.9	4.4	4.0	4.7	5.0	3.7	4.3	4.8
Group 3	3.7	4.0	4.0	3.4	3.7	4.0	4.4	3.0	4.0	4.5
Group 4	3.8	3.8	3.8	4.0	3.8	4.3	4.5	3.4	4.1	4.4
Group 5	4.3	4.0	4.0	4.1	4.3	4.7	4.8	4.0	4.3	4.7
Group 6	4.5	4.6	4.3	4.5	4.0	4.6	4.6	3.5	3.8	4.4
Group 7	4.0	3.9	4.2	4.2	4.3	4.5	4.4	3.5	3.8	4.6
Group 8	4.4	4.2	4.3	4.3	4.1	4.4	4.5	3.7	4.3	4.6
Group 9	3.7	3.5	4.0	4.1	3.7	4.1	4.3	3.5	3.5	4.2
Group 10	4.5	4.2	3.9	4.1	4.0	4.5	4.6	3.8	4.3	4.4
Group 11	4.1	3.7	3.9	4.0	3.9	4.3	4.3	3.5	3.8	4.3
Group 12	3.8	3.8	3.9	4.0	3.8	4.5	4.5	3.1	3.8	4.5
Group 13	3.9	3.9	4.1	4.4	4.3	4.7	4.6	4.0	4.3	4.7
Group 14	3.9	4.0	4.3	4.4	4.2	4.0	4.7	4.1	4.5	4.6
Group 15	3.9	3.9	3.9	3.9	3.8	4.6	4.8	3.7	3.8	4.5
Group 16	4.5	4.2	4.2	4.1	4.6	4.7	4.4	3.8	4.3	4.5
Group 17	4.3	4.1	4.3	4.2	4.3	4.8	4.8	3.6	3.6	4.5
Group 18	3.8	3.8	3.8	3.8	3.9	4.7	4.5	3.6	3.5	4.5
Group 19	4.0	3.9	3.9	4.3	4.1	4.6	4.6	3.7	3.9	4.0
Group 20	3.9	3.9	4.5	4.4	4.0	4.7	4.7	3.8	3.4	4.4
Group 21	4.5	4.0	4.0	3.9	4.2	4.3	4.3	3.6	4.0	4.3
Group 22	4.5	4.3	4.1	4.4	4.4	4.7	4.9	4.1	4.4	4.5
Group 23	4.1	4.1	4.0	4.2	3.8	4.4	4.0	3.6	3.5	4.1
Group 24										
Group 25	3.9	3.9	3.9	3.8	3.8	3.9	4.8	4.2	4.3	4.8
Group 26	3.8	3.6	3.8	4.0	3.8	4.3	4.5	3.5	4.3	4.5
Group 27	4.2	4.1	4.2	4.0	3.9	4.4	4.6	3.9	3.7	4.6
Group 28	4.1	4.1	4.0	3.9	4.1	4.6	4.4	3.3	3.5	4.6
Group 29	4.3	4.0	4.3	4.1	4.4	4.6	4.7	3.9	4.1	4.5
Group 30	4.4	4.3	4.2	4.3	4.2	4.4	4.4	3.9	4.3	4.4
Group 31	4.0	3.7	3.8	4.0	4.2	4.7	4.7	3.7	4.0	4.4
Group 32	3.7	4.0	4.0	4.4	3.9	4.5	4.5	3.7	4.1	4.3
Group 33	4.0	4.0	4.1	4.3	4.1	4.8	4.8		4.0	4.5
Group 34	4.2	4.2	3.8	3.9	4.0	4.3	4.3	3.7	4.2	4.3
Group 35	4.4	4.1	4.3	4.3	4.4	4.7	4.5	2.7	4.2	4.7
Group 36	4.3	4.1	4.1	4.0	4.0	4.6	4.6		4.2	4.5
Group 37	4.1	4.0	4.1	4.1	4.4	4.6	4.7	3.8	4.2	4.7
Group 38	3.9	3.4	3.9	3.8	3.5	4.1	4.1	4.0	3.3	4.4
Group 39	4.0	4.0	4.1	4.2	4.0	4.5	4.6	3.8	3.9	4.2
Group 40	4.5	4.2	4.3	4.2	4.5	4.8	4.0	3.5	4.0	4.5
Group 41	4.1	4.0	4.2	4.3	4.0	4.5	4.8	4.2	4.5	4.4
Group 42	4.0	3.9	4.3	4.0	3.9	4.4	4.5	4.0	3.9	4.2
Group 43	4.2	4.1	3.9	4.0	4.4	4.6	4.5	3.0	4.1	4.5
Group 44	4.0	3.9	3.9	3.7	3.9	4.1	4.8	3.8	4.2	4.6
Group 45	4.1	3.8	4.1	3.9	4.2	4.7	4.6	4.7	4.1	4.5
Group 46	3.8	3.9	4.0	4.0	4.1	4.4	4.7	4.0	4.0	4.4
Group 47	4.3	3.9	3.9	4.2	4.3	4.7	4.5	3.6	3.8	4.5
Group 48	4.4	4.4	4.2	4.0	4.2	4.8	4.6		4.5	4.4

Section III: Student Satisfaction Survey - Day Three

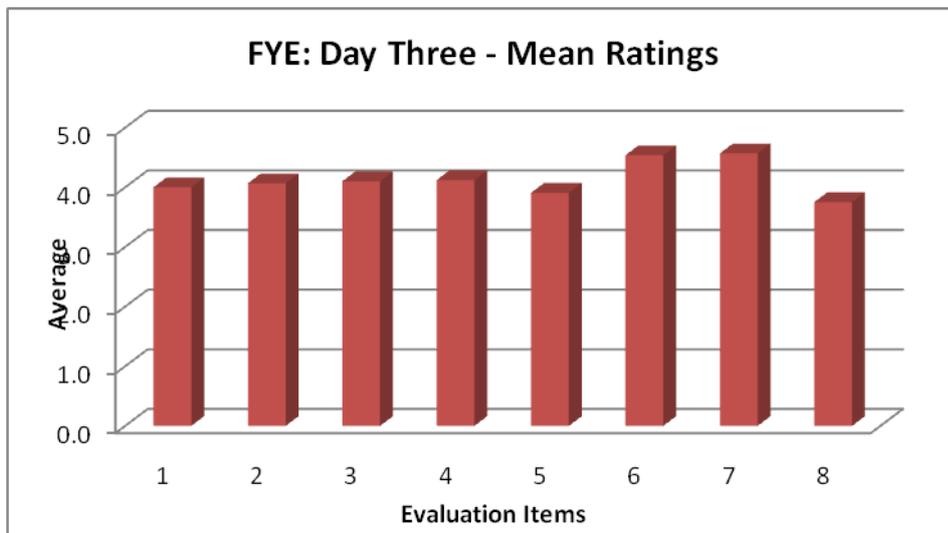
Evaluation items:

1. Plenary Session: Office of International Student Services
2. Student service projects and student cultural activities
3. The Activity Fair
4. Interactive session – Community service, personal growth and diversity
5. Plenary Session – Writing program, writing center, library and bookstore
6. Your class faculty member
7. Your class student leader
8. Campus tour

Consolidated Results:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Average	4.0	4.1	4.1	4.1	3.9	4.5	4.6	3.8



Frequency of responses to each item:

	1	2	3	4	5	6	7	8
Very Dissatisfied	0.4%	0.5%	0.2%	0.4%	0.6%	0.2%	0.1%	1.6%
Dissatisfied	1.9%	0.9%	3.0%	1.0%	2.3%	0.6%	0.9%	3.0%
Neutral	16.0%	17.4%	16.8%	16.7%	25.7%	6.6%	5.6%	15.0%
Satisfied	39.3%	50.2%	42.5%	46.7%	40.5%	33.2%	27.6%	17.9%
Very Satisfied	21.1%	27.3%	33.0%	31.8%	23.6%	56.8%	63.4%	13.1%
Does Not Apply/Blank	21.2%	3.6%	4.5%	3.4%	7.3%	2.6%	2.4%	49.4%

Results by Group:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Group 1	4.4	3.8	4.0	4.0	3.7	4.3	4.3	3.4
Group 2	3.4	4.1	4.1	4.1	3.8	4.7	5.0	3.3
Group 3	3.8	3.9	4.2	3.8	3.3	4.3	4.7	2.8
Group 4	3.4	3.8	4.0	3.9	3.6	4.3	4.6	3.3
Group 5	3.9	4.2	4.1	4.2	3.9	4.7	4.8	4.1
Group 6	4.0	4.0	4.1	4.5	3.9	4.4	4.5	3.4
Group 7	4.1	4.1	4.2	4.2	3.9	4.5	4.5	2.8
Group 8	3.9	4.2	4.4	4.2	3.7	4.4	4.5	3.9
Group 9	3.4	3.4	3.3	4.1	3.4	4.2	4.7	3.8
Group 10	4.2	4.2	4.0	4.2	3.8	4.5	4.5	3.7
Group 11	3.9	4.0	4.1	4.0	3.7	4.3	4.5	3.3
Group 12	3.8	4.0	3.9	4.0	4.0	4.6	4.6	3.5
Group 13	3.9	4.0	4.0	4.1	3.8	4.6	4.7	3.8
Group 14	4.0	4.2	4.2	4.1	3.8	4.4	4.5	4.1
Group 15	3.8	4.0	4.2	4.0	3.8	4.6	4.7	4.1
Group 16	4.3	4.5	4.4	4.6	4.1	4.9	4.6	4.4
Group 17	4.1	4.2	4.2	4.1	4.2	4.8	4.8	4.8
Group 18	3.5	3.8	3.9	3.6	3.8	4.7	4.7	3.6
Group 19	4.0	3.9	4.2	4.3	4.1	4.5	4.7	3.9
Group 20	3.9	3.8	4.0	4.0	3.8	4.5	4.5	3.8
Group 21	4.1	4.1	4.1	4.0	3.9	4.1	4.2	4.1
Group 22	4.2	4.2	4.2	4.2	4.2	4.6	4.5	3.8
Group 23	4.4	4.2	4.2	4.0	4.1	4.1	4.6	4.1
Group 24	4.1	4.2	4.1	4.2	4.1	4.3	4.4	3.5
Group 25	3.8	4.1	4.0	4.0	3.8	3.8	4.8	3.7
Group 26	3.7	3.6	3.8	3.9	3.7	4.4	4.4	3.7
Group 27	4.0	4.0	3.9	4.1	3.9	4.4	4.6	3.9
Group 28	4.2	4.1	4.1	4.0	3.8	4.6	4.6	3.7
Group 29	3.9	3.9	4.1	4.1	3.9	4.7	4.7	4.2
Group 30	4.3	4.2	4.3	4.4	4.4	4.8	4.8	4.2
Group 31	4.8	4.5	4.3	4.5	4.4	4.8	4.9	4.8
Group 32	3.9	4.2	3.9	4.1	3.8	4.5	4.3	3.5
Group 33	4.4	4.2	4.2	4.2	3.8	4.6	4.5	4.1
Group 34	4.1	4.2	4.2	4.2	4.2	4.4	4.6	3.9
Group 35	4.6	4.4	4.2	4.4	4.0	4.5	4.6	4.1
Group 36	4.2	4.2	4.2	4.0	4.3	4.6	4.6	3.5
Group 37	4.0	3.9	4.1	4.2	4.1	4.7	4.6	2.9
Group 38	3.7	3.6	3.7	3.8	3.5	4.4	4.5	4.0
Group 39	3.8	3.9	3.9	4.0	3.9	6.6	4.5	3.4
Group 40	4.3	4.1	4.4	4.3	4.0	4.7	3.8	4.3
Group 41	4.0	4.3	4.1	4.3	3.9	4.8	4.7	4.8
Group 42	3.7	4.0	4.0	4.0	4.0	4.7	4.6	3.3
Group 43	4.0	4.4	4.3	4.3	3.6	4.7	4.5	4.5
Group 44	3.8	3.9	4.0	3.9	3.6	4.1	4.6	4.0
Group 45	4.0	4.2	4.1	4.0	4.1	4.7	4.7	3.5
Group 46	4.2	3.9	4.0	4.4	4.1	4.4	4.7	
Group 47	4.3	4.1	4.3	4.4	4.4	4.8	4.8	3.0
Group 48	3.6	3.7	4.1	4.1	4.1	4.5	4.6	3.7

Section IV: Student Satisfaction Survey - Day Four

Evaluation items:

A. Day Four – Academic Integrity and AUC majors

1. Interactive discussion on academic integrity
2. Session on AUC's majors
3. Class: Interactive session – AUC code and academic ethics
4. Your class faculty member
5. Your class student leader
6. Focus groups on academic schools and majors

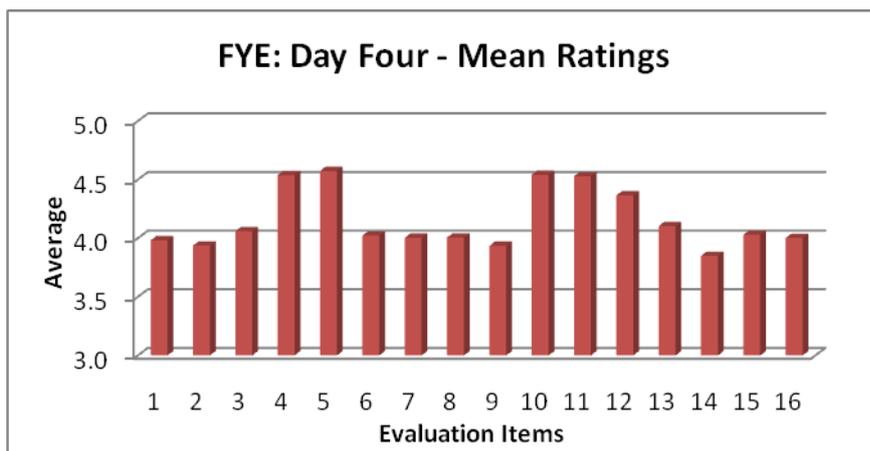
B. General Program Items

7. The opportunity to get to know AUC faculty, staff and students
8. The opportunity to get to know other new AUC students
9. The quality of the session plenary presenters as a whole
10. The overall quality and helpfulness of your class teacher
11. The overall quality and helpfulness of your class student leader
12. The overall quality and helpfulness of the activity student leaders
13. The quality of classroom and other facilities
14. The quality of the food that was available for your lunches
15. The overall quality of this First-Year Experience Program
16. The overall value of this First-Year Experience Program to you

Consolidated Results:

Mean ratings on each item:

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Average	4.0	3.9	4.1	4.5	4.6	4.0	4.0	4.0	3.9	4.5	4.5	4.4	4.1	3.8	4.0	4.0



Frequency of responses to each item:

	1	2	3	4	5	6	7	8
Very Dissatisfied	1.0%	0.7%	0.6%	0.3%	0.4%	1.0%	0.4%	0.6%
Dissatisfied	3.2%	4.3%	1.6%	0.6%	1.0%	3.6%	3.4%	4.1%
Neutral	23.3%	23.5%	19.0%	5.7%	6.6%	20.3%	22.1%	20.6%
Satisfied	39.7%	41.1%	44.6%	31.0%	24.1%	36.0%	41.7%	42.0%
Very Satisfied	30.8%	28.1%	29.8%	60.8%	66.3%	32.5%	30.6%	31.2%
Does Not Apply/Blank	2.0%	2.2%	4.4%	1.6%	1.5%	6.6%	1.8%	1.5%

	9	10	11	12	13	14	15	16
Very Dissatisfied	0.5%	0.4%	0.6%	0.5%	0.7%	1.9%	0.9%	1.1%
Dissatisfied	2.6%	0.1%	0.5%	1.1%	2.2%	5.8%	2.6%	3.7%
Neutral	24.4%	5.7%	6.7%	10.6%	17.3%	22.3%	17.5%	19.3%
Satisfied	44.6%	31.6%	28.7%	36.0%	44.0%	38.9%	49.6%	44.6%
Very Satisfied	24.8%	60.1%	61.6%	50.2%	34.2%	25.4%	28.1%	30.2%
Does Not Apply/Blank	3.2%	2.0%	1.7%	1.6%	1.5%	5.7%	1.4%	1.1%

Results by Group:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Group 1								
Group 2	3.8	3.3	4.4	4.7	4.9	3.0	3.8	3.6
Group 3	3.9	3.9	3.9	4.2	4.5	3.9	3.7	3.7
Group 4	3.8	3.5	3.7	4.4	4.7	3.9	3.7	3.7
Group 5	4.4	3.8	4.2	4.7	4.8	4.0	4.2	4.4
Group 6	4.1	4.2	4.1	4.6	4.7	4.2	4.3	4.2
Group 7	3.9	3.6	4.2	4.5	4.4	4.1	3.9	4.0
Group 8	4.3	4.2	4.2	4.4	4.4	4.5	4.4	4.5
Group 9	3.6	3.9	3.8	4.2	4.5	3.8	4.0	3.8
Group 10	3.8	3.9	3.7	4.5	4.6	4.0	4.2	4.1
Group 11	3.7	3.7	3.9	4.5	4.4	3.8	4.0	3.9
Group 12	4.0	3.9	3.9	4.5	4.6	4.1	4.0	3.7
Group 13	3.6	4.2	4.3	4.7	4.6	4.3	3.7	3.4
Group 14	3.7	3.9	4.1	4.4	4.8	4.0	3.7	3.8
Group 15	4.0	4.0	3.9	4.5	4.8	4.0	4.2	4.2
Group 16	4.3	4.4	4.6	4.8	4.3	4.4	4.1	4.1
Group 17	3.8	4.2	4.2	4.8	4.8	4.1	4.5	4.2
Group 18	3.4	3.4	3.6	4.6	4.5	3.9	3.9	3.6
Group 19	4.2	4.5	4.1	4.5	4.7	4.5	4.0	4.1
Group 20	4.3	4.1	4.4	4.7	4.8	4.2	4.0	3.9
Group 21	4.0	3.4	4.2	4.4	4.6	3.4	4.0	4.1
Group 22	4.2	4.3	4.3	4.4	4.5	4.0	4.0	4.1
Group 23	4.3	4.2	4.1	4.4	4.4	3.9	4.3	4.2
Group 24	4.5	3.8	4.1	4.4	4.5	4.0	4.0	3.7
Group 25	4.0	3.9	3.7	3.9	4.7	3.5	3.9	4.3
Group 26	4.2	4.2	3.9	4.5	4.6	4.1	4.1	4.2
Group 27	4.3	4.1	3.9	4.5	4.6	3.9	4.0	3.9
Group 28	3.7	4.1	4.1	4.6	4.5	4.2	4.2	4.1
Group 29	3.8	4.0	4.0	4.7	4.5	4.2	4.0	4.0
Group 30	4.4	4.3	4.6	4.8	4.9	4.4	4.7	4.6
Group 31	3.9	3.9	4.2	4.7	4.7	4.1	4.4	4.6
Group 32	4.0	4.1	3.9	4.3	4.3	4.0	4.1	4.3
Group 33	3.9	3.8	4.3	4.8	4.7	4.2	4.2	4.3
Group 34	4.2	3.9	4.1	4.4	4.8	3.9	4.0	4.0
Group 35	4.5	4.0	4.2	4.5	4.4	4.1	4.1	3.9
Group 36	3.8	3.7	4.0	4.6	4.7	3.9	4.0	3.9
Group 37	2.7	3.5	3.5	4.7	4.7	3.8	4.0	4.0
Group 38	3.8	3.7	3.8	4.1	4.2	4.0	3.6	3.8
Group 39	4.1	3.7	4.1	4.6	4.4	3.4	4.0	4.3
Group 40	4.4	3.6	4.4	4.8	3.8	3.2	3.5	3.7
Group 41	4.1	4.3	4.1	4.6	4.6	4.3	4.0	3.9
Group 42	4.0	4.0	4.0	4.6	4.6	4.2	3.9	3.7
Group 43	3.9	3.8	4.1	4.9	4.9	3.9	3.9	4.2
Group 44	3.7	4.1	3.8	4.3	4.5	4.3	3.7	3.5
Group 45	4.2	3.9	4.2	4.7	4.6	4.4	3.8	3.8
Group 46	3.9	4.1	4.3	4.7	4.7	4.2	3.9	4.2
Group 47	4.2	4.0	4.4	4.7	4.7	4.3	4.5	4.5
Group 48	4.3	4.4	4.3	4.7	4.6	4.0	4.0	4.3

	9	10	11	12	13	14	15	16
Group 1								
Group 2	3.6	4.6	4.9	4.4	4.1	3.3	4.1	3.8
Group 3	3.4	4.4	4.3	4.3	4.0	3.7	3.9	4.0
Group 4	3.6	4.2	4.4	4.5	3.8	3.9	3.9	3.9
Group 5	4.3	4.8	4.6	4.5	4.1	4.2	4.2	4.1
Group 6	4.2	4.6	4.3	4.4	4.3	3.8	4.2	4.3
Group 7	4.2	4.5	4.4	4.3	4.3	4.0	4.1	4.1
Group 8	4.1	4.2	4.4	4.5	3.9	3.4	4.2	4.5
Group 9	3.9	4.4	4.6	3.9	4.0	3.9	4.1	3.8
Group 10	3.8	4.4	4.3	4.3	4.3	3.5	3.4	3.5
Group 11	3.9	4.4	4.5	4.2	4.0	3.8	3.9	4.0
Group 12	3.6	4.4	4.5	4.5	3.9	3.7	3.7	3.5
Group 13	3.4	4.9	4.8	4.6	4.1	3.8	3.9	3.7
Group 14	4.2	4.5	4.7	4.4	4.2	3.8	4.1	3.9
Group 15	4.0	4.4	4.7	4.7	4.2	4.0	4.2	4.1
Group 16	4.2	4.7	4.2	4.5	4.5	4.2	4.2	4.2
Group 17	3.9	4.5	4.6	4.6	4.3	3.9	4.1	4.1
Group 18	3.3	4.7	4.5	4.3	4.2	3.8	3.6	3.8
Group 19	4.1	4.6	4.5	4.4	3.9	3.9	4.2	4.3
Group 20	4.3	4.4	4.6	4.4	4.3	3.9	4.2	4.4
Group 21	4.0	4.6	4.7	4.3	3.8	3.2	3.7	3.8
Group 22	4.1	4.7	4.8	4.5	4.4	4.1	3.9	3.8
Group 23	4.1	4.4	4.5	4.3	3.8	4.0	4.2	4.3
Group 24	4.2	4.5	4.5	4.4	4.2	3.9	3.9	4.0
Group 25	3.8	4.1	4.7	4.7	4.2	3.8	4.2	4.3
Group 26	3.9	4.6	4.6	4.3	3.2	4.0	3.8	3.8
Group 27	4.1	4.6	4.6	4.3	3.7	4.2	3.9	3.9
Group 28	3.4	4.7	4.4	4.2	3.7	4.0	3.8	3.6
Group 29	4.1	4.5	4.6	4.2	4.1	3.6	4.3	4.3
Group 30	4.8	4.8	4.7	4.8	4.2	4.0	4.3	4.3
Group 31	3.9	4.9	5.0	4.7	4.6	4.5	4.1	3.9
Group 32	4.3	4.6	4.5	4.3	3.8	3.5	3.9	3.7
Group 33	4.3	4.9	4.6	4.4	4.3	4.0	4.3	4.2
Group 34	3.9	4.2	4.4	4.3	4.0	3.7	4.2	4.2
Group 35	4.0	4.5	4.4	4.2	4.1	3.7	4.0	4.1
Group 36	3.7	4.5	4.7	4.4	4.2	3.5	4.2	4.1
Group 37	3.4	4.8	4.7	4.3	4.1	4.0	3.5	3.5
Group 38	3.6	4.4	4.2	4.4	4.2	3.9	3.7	3.6
Group 39	4.2	4.6	4.3	4.1	4.1	3.8	3.7	3.6
Group 40	3.9	4.6	3.6	4.1	4.2	4.1	4.3	4.2
Group 41	4.2	4.6	4.6	4.1	4.4	3.9	4.4	4.5
Group 42	4.0	4.7	4.7	4.3	4.3	3.9	4.1	4.1
Group 43	3.3	4.7	4.8	4.3	4.3	4.0	4.0	3.9
Group 44	3.9	4.3	4.5	4.3	3.9	3.8	4.0	4.2
Group 45	3.8	4.8	4.5	4.0	4.2	3.9	4.3	4.2
Group 46	3.8	4.3	4.8	4.5	4.1	3.6	4.1	4.1
Group 47	4.0	4.8	4.7	4.6	4.4	3.9	4.2	4.1
Group 48	4.3	4.5	4.4	4.3	4.3	3.5	4.6	4.1

Section V: Comments and Suggestions during the Four Days (Unedited)

Comments (Unedited):

- to have more kind of organization in the process of registration
- No comment
- during the registration I thought there should be more FYE members , along the way to the registration area I mean I wanted to ask for the direction & assistance and found no one until within the registration area
- very friendly and helpful class student leader and instruction are very clear impressive FYE preparation on campus
- I don't really have a lot of complaints about the FYE program because I'm a transfer student and till this days I'm experiencing problems concerning advising this university should improve it's system of communication
- there was no suitable outlet and inlet to the letters ABC in the registration process and it was really crowded
- don't make us wait so much
- maybe transfer students and those who have attended AWE before as international students should have separate orientation I was talked to like I knew nothing of university which is not the case I'm very angry this was mandatory for all when it is only to freshmen
- the reason as to why I'm not really satisfied with the interactive session is that for the first four days we end up with the same people . I think I would have liked it better if my group mate changed every days because I would have made more friends , thanks
- I was very satisfied with my group and also my group leader as he is very helpful and welcoming
- I found that our group ,student leader and our class faculty member were very supporting and very welcoming I really enjoyed every part of the day except the fact that I was boiling hot not AUC's problem of course but other than that I was very impressed
- thanks
- try to make the registration process a bit more organized
- Very welcoming and helpful thank you so much
- I'm very satisfied with the FYE program and I really thank the FYE because they are really very helpful but I suggest that the group were to be changed everyday this will give a lot of students chance to know as much number of students as possible N.B although I know that my suggestion will waste a lot of time every day thanks
- if you just hand out some snacks ,chocolate would do ,I would like to meet even new people so mingle the group together , please don't make us sit outside when it's really hot , because it was rally hot when we want on the tour (not because of our leader)
- we had to wait a lot time after the registration until the rest of the rest of the students registered it was boring the weather was hot
- organize the registration process
- longer and more detailed campus tour
- No comment
- organize the registration process it took us ages to sign up our names , not very understanding with us since we have our school grade today and they won't let us out until 3:30
- it was very nice but may be a more detailed campus tour would be nice ,thanks
- to be more flexible if the people have to leave a bit early especially if they have a good reason (graduation MES)
- the campus tour wasn't as helpful as I hopped some times we walks in and out of the building without knowing what's it about & leader we had brief info about it we were already out
- the FYE program is a 4 days program the number of the new students are very huge which makes the program lose it's organization thus I prefer to minimize the period of the program me be 2 days and divide the number of the new students for 2 groups for example
- please find shady place for group gathering points
- please make sure that student leader won't smoke as it affect my health
- in the registration process there must be entrance door and an exit door , the meeting point at the science garden should be covered as the tennis court , the best thing is the class student leader you have to reward them in there volunteering
- breaks between classes should be longer
- my first day felt I'm still attending JSP

- Food, refreshment
- during the registration I had to move around a lot because they couldn't find the list with my name . Just a bit more organization is needed
- we had so much time to start the first day and we spent nearly 1:45 minutes doing nothing
- I think the FYE is great to introduce us to the new life in the university
- very well organized + very welcoming feel at home already
- thank you the program has been useful in introducing Us to AUC
- the class room session can be little more interesting and so can the discussions
- the audio in the movie was very bad
- good job planning this
- for the part 2days all I've been hearing lecturing about liberal arts and the core curriculum what has been hopping is lottery redundant
- we need more fun I think it's really boring and too long the keep nothing about the same thing all over again
- it was very helpful our student leader made it so much easier
- it was amazing & very helpful
- Very helpful
- Very helpful
- I think the FYE should be no more than 2 days
- More organization
- I really enjoyed the 1st day of the FYE
- Honestly I'm extremely against the FYE for how useless it is instead of spending 4 days orienting my self with childish activities we played in kindergarten I could be either playing sports or doing something useful the FYE has disappointed me in AUC's standards
- No suggestion
- None, thank you
- the film in the welcome ceremony did not work what does it take for the media services department to be able to get it's act together & manage to start a movie & show it
- I can't help not getting lost in this campus I kind of need more help with that
- there should be more interaction with people of the same major
- more spacing between the groups because it was hot & crowded
- registration process is very poor
- different types of music and entertainment for different people
- Meeting places don't put the groups in the Sun
- I was told to arrive @ 8:30A.M for the registration didn't begin until 10 AM and the actual program didn't start until 11 better organization would be appropriate
- they weren't any FYE welcome festival or welcome ceremony the movie was very late when every one left the university
- loved the ice-breakers
- I loved the student leader so much she is so helpful (Sandra)
- it was very boring !
- it was very boring !
- class session was extremely boring not designed for ages of students reminded me of the first day of first grade
- welcome festival was very boring and disorganized
- could be more organized & include better students activities yet excellent class faculty members & student leader
- the time of registration was too long and very boring .till now the social life in AUC is as expected very interactive
- orientation program seems to be a bit too long especially as it is to be directly followed by the start of the university my suggestion would be to either (a) condense the program to lesson the number of days or have start break between the end of the orientation and the start of university
- I'm understanding that there were many students in the campus as it was very crowded but strongly recommended that there would be more organization put to it
- 4 days for FYE is too long it could be shorter and consisted 2 days are enough
- the students would rather be working hard & and doing tasks for couple of days rather than have an extra 48hours of fun and games that adds t hour of the orientation

- as new student are a little east student leader should allow them to stay with people they knew in order to eat them feed al little more at ease (even if it means changing groups) or may be should you go in a same group all ready made group is the first days
- I just thought I would have been a better idea if we changed groups every day I would've given us better chance in meeting friends move with our personality and have bigger chance meeting other people
- the area where you go and receive your group member and bag should be expanded because it's only crowded
- student leader should be more notified of times and schedules and could participate more in the activities overall a great way to start the year
- better organization
- the activities in class are extremely boring beside I'm at transfer students so I know every thing about the core major and the university life there was no in me coming to this orientation and I transfer from a school in the US I did not learn every thing
- certain aspects of this program should not be mandatory it should be optional
- May be different groups should meet up
- I think that this program is quiet well organized and have been helpful for us good work thanks
- the air condition is very bad
- the registration process could have been more organized other than that every thing is fine
- need more organization and the air condition are bad
- the hot weather & no appropriate air conditioned places to sit in
- the program is boring
- plz make it more exciting coz I was bored thanks
- the only point I have is the fact we waited about 2 hours to get done with the registration , which I thought was poorly organized
- less speeches more professional registration process
- good organization very enthusiastic welcoming thank you for all effort you gave
- registration process haven't been cleared Just FYE appropriate for transfer students
- thank you for your effort
- a good experiance so far ,less speeches
- Add air conditioning to the rooms
- bad food organization and very little time for lunch
- I think that the welcome ceremony was not good enough and needs to be organized in more efficient way
- we had arrive on the first day at 8:30 but nothing started before 10, the registration was extremely messy other than that all the students leaders are really helpful
- Die hard 4 is better than the Simpson's
- the different activities in the class room were very useful but very limited space available but overall they were excellent
- you told us to come at 8:30am and nothing started before 9:30am equally after registration we had more than an hour free time which was I believe to much wasting time we could've simply came later thank you
- it might be short period to decide but I think that the first day was a great success and hope that the rest of my education life at AUC is that successful
- I enjoyed and appreciated the effort that was involved in organizing and carrying out the FYE however so far there have been minor problem in the organization at the events and groups and I feel that in it may have to do with the student leader they may be slightly inexperienced
- the FYE students are helpful and friendly and that make it more successful
- the class activities are not very interesting
- may be cut one of the speeches at the welcome ceremony
- the FYE is successful program because it help us in every thing in the university
- mixing people up was a good idea that meant that you did not just stick to those you already know or become isolated if you didn't
- too much like secondary school for my tastes
- it has been event full day
- the time scheduled to wait for every one in the group to arrive at the meeting point is very long I think it should be 10 minute and if some one didn't arrive we should just leave
- should not deviate from the official schedule student leader seems unsure of what to do
- the time we took yesterday to collect our bags is too long I think it must be a little bit more organized

- groups to be little more organized to avoid confusion
- Very crowded
- the FYE program is in it self a bit pointless the games are very childish and the out come learnt is very minimal our group leader was not helpful that much and she was just following order where as not thinking of other circumstances
- I suggest a more effective grouping method like meeting at the certain at certain time
- room members and clear appointment should be updated regularly
- it's all good but try to be bit on time today it was thank god
- the registration process was a bit disorganized yet we are able to finish on time at 10:45
- we spent about 1 hour not doing any thing after completing the registration .the student leader give me one appointment and I didn't find him I would suggest making sure that the men less of one group don't know other because most of us were lead 4 students . generally it is wonderful program and I would like it very much if you increase introduction sessions
- comments : the level of my English language improved .I think registration process needs more organizing suggesting: giving the students the right to choose his group
- some students can't speak English well as we are fresh men students so I think we need some persons who speak Arabic with us
- we need more helpful FYE student leader and more listing teacher
- the interactive sessions is short , I think it should have much more time . The registration process was hard because of the huge crowd at the entrance and I think it should be more arranged
- to organize the registration process More t be less crowded
- I think it needs to be a little more organized
- I had a great time ,but there was a problem in speaking with English and understanding the instruction
- I had a great time and enjoyed my self
- make less time for the students to know each other because sooner or later they will know each other and that will make the tome of making friends less boring
- I really had a great time
- it's quite good but I think it can be better
- I really satisfied of the FYE program but I think it would be better to make more booth for letter like A,M,S in the registration process
- I think the program is a bit to intense , probably because it has really long hours which is physically draining
- it would help if the orientation start late
- I didn't like the fact that we attend the welcome ceremony in other Hall (not Ewart Hall)
- I didn't like the fact that I could not be in the Ewart Hall for the welcome ceremony
- I think some students can't speak American English or listen well so I think the Egyptian doctors orientation should be meet them for the first time just to break the ice
- the registration is easy and simple ,it's a good idea having incorporated it to the fees , welcome program ,technical difficult orient Hall did not great speech
- I think some student found some problem to communicate with other these students are ones who will be the ELI
- I didn't like the meeting points in the garden as it was very hot and we get very tried the place that we follow is very organized and comfortable
- the FYE is very well organized a very good entrance for a new students leader is of an enormous help the welcome bag offered when register in FYE contains booklet with necessary information so far the FYE is very well balanced between theory and practice
- I think that the program must be more organized
- our great leader help us a lot and make got to know each other and her leader ship we all like it has been a great honor knowing her
- I found the process although different highly useful I got the chance to know new different people
- Our ambassador was perfect she was always took care of us she had us organized and doing the program in time I really like her. Our prof was perfect we had with him a lot of fun we introduce to new thing to us
- be more organized in the registration process
- the FYE was very well through out and I found it very informative
- the registration process was not organized the entrance and exit of students was chaotic and we didn't really know where to go at first

- I felt the registration process was a little bit disorganized felt it was understandable considering the amount of people. The meet and mingle session was not really useful to me and the member of my group .we stuck together which was good but we were shy when it came to other groups most of the people already had friends and it was strong for the people who had no one
- great work keep it up
- I get the point of activities but sometimes I can't help but feel like I'm being treated like a four year old kid!
- we shouldn't stay at the Ewart Hall that much because we get bored
- I think the FYE program is good but it should be more organized it's very boring and the 4 days is too much since this program is made for our benefit then it must not be obligatory ,the tour was very bad as it was so brief I heard a lot of other places from my friends in other groups
- Fantastic
- Next time an event happens we should like it if _____ would be there or _____ we want the DJ to stay on the campus on a daily basis even during classes
- make campus tour earlier in day
- Excellent
- a great peer leader
- thank you
- Great .
- Forbid smoking
- some at the FYE member are very rude not our own student leader but some are aggressive
- about the concert how do the AUC bring _____ and other college bring _____ in (CIC) , _____ and _____ in (GUC) and also I had to wait 4 hours for _____ why this time
- interactive sessions sometimes are a bit boring
- the classrooms get a little boring some times
- great job guys
- thank you
- Amazing
- stop talking about the core curriculum over and over again we have already heard about it
- great keep it up
- campus tour should be optional because some people know the campus really good
- session are too long and breaks are not enough
- treasure hunt was really interesting creative idea
- I hate this thing or should I say program called FYE it is pointless it had caused me to doubt AUC's standards
- don't you want some body to love don't you want some body to love don't you want some body to love you better find some body to love and I didn't in FYE
- I'm really questing AUC's standards as a whole the FYE is completely pointless
- too much repeating of the same thing talk in Ewart Hall is too long and uninteresting too much of the same thing
- I want to sleep
- talks too much time to do stuff class student leader should be united with the faculty members
- the meeting spot is disaster every thing else id going great
- our professor controlled herself a number of times they didn't follow the curriculum and attacked a number of students about their beliefs an ideals I believe a after approach would be better
- faculty member is contradicting her self
- No comment
- the interactive session are too boring and seem to be designed for elementary school children
- we have been hearing the same facts over and over again (about AUC being privilege ,...)please expand the theme discussed in the interactive session
- get nicer singers if possible
- rotating groups and leaders so we can learn more and diverse things and get know more people
- once more stop Moldering groups it's too hard to mix with other
- I would have liked to see more study opportunities
- work on better decoration
- please we need more organization and air condition
- So far so good
- the student leader is perfect
- Air conditioned areas to sit in

- Fun
- I feel that there was a lot of repetition of the information lecture and classroom activities cover the same thing yet info is still repeated
- I loved the ideas very entertaining still very enthusiastic keeping up a good atmosphere thank you
- I appreciate the classroom session thank you
- although it was mostly in Ewart and class I enjoyed it more
- it was great day , I have enjoyed the interactive session a lot
- too much like high school
- four days for the FYE program is too long .administrators should try to decrease the number of days
- FYE program is too long
- boring
- drop the FYE attendance thing
- I have really enjoyed the FYE () my peer really nice ,helpful and understanding
- I would have enjoyed it more if we had concert with classical music in it
- COOL
- the FYE's have done an amazing job, thank you so much
- we can't understand as he speak American English very quickly and we should study (ELI) before so we can't understand him clearly
- professor writing professor for English 101,102,103) is very good in entertaining us and a very good speaker
- the FYE is quite good but it can be so much more better . It some times become boring but it's pretty useful
- AUC should be give more space and time to unit bands to show talent and sing more songs. The Dj could have been more better
- no suggestions
- no suggestions
- yesterday was very nice and interesting event that I enjoyed a lot
- still a good peer leader the best thing about her is she care about us all the activities and simple but they have a big meaning a life
- I wish the entertainment was more traditional but I generally enjoyed everything very much
- I'm feel better now as I made more friendship and I like the friendly way between the leaders and the students they are very helpful
- nice peer leader helped us a lot
- the FYE program is without doubt helpful but it should be more summarized
- rocks FYE were amazing
- our FYE is the best group 47 loves
- Ba7bek
- was the best my favorite FYE we loved I want to be FYE can you be my friend
- is the best peer leader ever

- I think four days are too much for the orientation
- it has good a lots of cool activities is very cool has very helpful however the program is too long being 4 days the breaks are too short but very fun thanks'
- nothing just keep it way it is
- I feel the information sessions are very useful and productive such as campus tours the activities the study abroad and core curriculum and academic options
- I had a lot of fun
- the activity fair was too short
- the time for activity fair was not enough
- make it more dynamic please
- the Ewart Hall session is very boring the library information wasn't enough we don't have a library tour
- I think that the FYE program should be less than 4 days
- don't do this program again except for 1 day coz it's boring
- it was the most boring day in the FYE program it should be contain less classes and some fun
- fascinating
- we would like it if there was a photography club and a camping class ,the felucca ride should be to all student and not just the study abroad students and residents ,the trip from the 11-15 should be Greece and not Jordan

- I suggest photography club
- please try to make it more interesting class room session could have been more fun like day 2 day 2 was the best
- when it comes to presentations please do some thing about the monotone voice and the one wave presentations
- very good
- no comment
- thank you
- the activity fair space was too small for the number of people it could have been held in science gardens instead
- four days are too long
- the lunch break need to be longer
- speeches were very long
- the activity fair as very helpful, it gave an opportunity for those who are not a ware of such clubs to know more about them
- Great
- Great job FYE !! was the best FYE leader
- very helpful you should keep up thank you very much I want to go through this again I love AUC!!
- Amazing
- I love it , I love FYE , I love the best group leader , thank you I love you very much
- generally the program is too long
- it's too long and some of the class session are slightly pointless and boring
- shorter classes and longer more organized breaks times
- organize the activity fair and ask more club to attend
- Oriental is absolutely horrendous and complete stigma to AUC
- it's better if we do this only once
- was very helpful and friendly and has made us feel comfortable through the FYE program
- the group leader is very friendly and trying to make us enjoy our time to the max and very very helpful
- is the best
- is the best student leader
- is the best student leader
- to increase the opening hours of the advisors office during the first few days
- the group leader is the best help us with every thing around the university
- the orientation in Ewart were boring and full of non important talks
- Actually the only thing that I was really bored from was the campus tour because it was really boring and it doesn't inform us about the different facilities offered to us in all the campuses of the AUC ,also the place where the activities were held was very small and all the people felt boring especially when the place become too crowded
- you guys should consider making it only 3 days long four days is too long
- the FYE program was very well organized however it was too there were too many activities at the end of the day every one was very tired to attend any the social activities
 - the activity session was excitedly eroding Dr has done good job extremely
- there were a few activities on the fair there are a lot more activities than this
- some students from the booths in the activity fair were not nice
- thanks to ISSO they are very helpful the activity fair was too small and crowded hardly couldn't even go to booths where was the environment took place.
- we have the best student leader
- it is very interesting
- the leader is perfect
- Good work
- student talking during the plenary detracts every one
- campus tour should be much better we have just seen the building from outside and it was too quickly
- the four days orientation has been a great to me the only complaint I may have about the orientation was the Sunday were we spent the whole day having classes with only a 15 min break which made the day irritable and demanding thank you
- the activities we played in class at first seemed out of the point but people realized quickly the morale behind the game and the importance of it
- More breaks

- the activity fair was very good but the Tennis court is not a suitable place for it ,it had to be in a place where there is air condition and in a special time not the lunch time
- to many days to many session in Ewart hall
- the professor presenting need to have better presentation skills I mean they were reading off the slides very boring
- we didn't take the campus tour
- program is too long
- Maybe it have been better if the activity fair was in a wider place
- Amazing group leader
- the session of this day were boring because the lecture repeated what they said again and again
- I have great time and I'm very satisfied
- give more time for lunch as we only had 10 min
- we need more time to learn more about the clubs in the activity fair
- the FYE program helped us a lot without it we would have been lost and great thanks for our peer leader
- the activity fair was informative but extremely crowded I think the clubs could have had more representative
- Overall I would say that it is satisfactory but it is now in the third day and it become rather tedious I'm very thankful that the Fye program is only four days
- boring
 - rocks she is very good leader
 - ...perfect No,1
- I love
 - good stuff
 - our peer leader) is sooo sweet ,soo helpful, so lovely. we enjoyed her leadership . is a great professor he broader our view about many aspects taught us many Unique things
- Our student leader is amazing god bless her
 - is great
- the class faculty member is outstanding and very helpful but nothing compared to the student leader which the FYE couldn't be done without .thank you
- keep it up really it was unforgettable time thank you for all your help hard work and support you made it
- The group leader was very helpful and has willing to give us as much information as possible the faculty member helped us to get to know each other
- If it possible try to make the meeting points in the future indoors because the heat was unbearable or maybe try to make the waiting time at the meeting point less, I thought offering booths discussing majors offered in AUC was unnecessary at this point because the students should experiment with the majors they think they like then go ask about them if they still need help making decisions
- You should organize the registration for groups on the first day maybe make it in a bigger place because it was very crowded the Ewart hall speeches are still along
- Tor those four days I had fun and gained experience but it is exhausting to stand our classes right a way how ever it is a lot of fun
- Thank you
- Thank you
- Major groups to be indoors in the AUC cause its too hot outside , Mingle the groups so we can meet more.
- I think it would be better if the desks in classes are circle shaped because it's easier in group discussions & interaction
- About the major presentation, I expected the non science presentation to be more than text on the screen with someone reading them aloud . Campus tour wasn't as helpful as I would hope .the Indian tribes activity I don't see a point to it . I wish we visited the Greek campus library.
- Some of the topics discussed in the class room were inappropriate (childish)
- Actually the FYE program was useful to get acquainted people but I think four days were too long and the Ewart hall discussions were long and had a lot of reputation
- The part of the FYE that helped me learn the things I need to know is the part that I was able to choose between majors that I needed to know about .an fun activities. Nothing really ok
- To be very honest at the first I didn't see the idea of FYE at all but I really think that the most of us got to learn a lot we are more informed than some older students thank you for all the effort and thank for giving up the vacation for us

- To be made later on in day as it was too hot during the 11-4 o'clock period
- I would prefer if the plenary were shorter or if the new -corners we are divided in smaller groups in which they went and listened to the plenary. Personally I think that the last day of the FYE was very long
- The lunch time must be longer I think. the most beneficial thing was the interactive sessions
- The Ewart hall speeches are very long (boring). The AUC organization are very good .4 days for the orientation is too long
- The speeches at Ewart hall are real long and boring every I was kind sleeping. The clubs and the major discussion booths were really useful
- The food that was available was not healthy as it was written in the program
- It was helpful but speeches were too long things which would have needed 5 minutes to be told took 15 minutes especially in the plenary
- Too much information for us to register & remember in only 4 days
- The FYE seriously was useful ,learned a lot . I feel much more confident about my major .our class teacher was fantastic . But I advice that you should be more organized ,thanks
- Shorter hours per day
- Longer breaks shorter class sessions
- Too many information given to students in 4 days. Too much speeches, professors should get to the point . Students should be given a schedule with details in order for them to have the option of attending because the fact that FYE is Mandatory turns off students
- The program could have been shorter ,possibly less plenary. attendance would have been optional
- FYE start very early. It should start at 2 pm.
- During the discussion on academic integrity we had trouble hearing the counsel members. The students seemed torn between what he thought was the correct thing to say & what she would actually do in situations presented. Breaking us into groups helped break the ice & helped us from group of friends.
- Classroom sessions shouldn't only be about what was said during the Ewart hall sessions ,they should also include games to help the student to get to learn each other better.
- Thank you for an interesting FYE I'm sure it will improve the quality of my stay at AUC.
- I think the 4 days was too much ,two days is more than enough.
- 4 days are too much to get to know the university and new students even for we do the same thing and both about the same thing I think 3 days maximum is enough and the core curriculum should be only tough on one days or period.
- Ewart hall is very boring it should be more fun.
- The program should be shortened into 2 or max 3 days and a lot of unnecessary lectures.
- The fee charged for the FYEA was a lot.
- The orientation program felt too long and repetitive.
- In my opinion the FYE was far to drawn out and much of the information not necessary .the important stuff such as the campus tour and meeting other students could have been done in a day or two.
- lecture were too long and the some thing was repeated over & over again
- I need more information, I've felt lost for a coupled times.
- Program was too long and repeated .class teacher information was much clearer .not enough interactive with other students.
- _____ is great role model to me.
- _____ is the best.
- The leader of our group is a very perfect, he has good character and he must be the president of the student union.
- _____ is the best student leader ever.
- _____ , my group leader was a great leader and friend.
- _____ is very good.
- _____ good leader
- _____ is the best peer leader
- Our peer leader _____ was the best pre leader among other groups.
- The breaks are very short 7 we therefore we have little time to meet other students .the speeches could have been made shorter. There was a lot of repetition which made the speeches boring.
- It should have been more organized when it come to sign our name to take our group no you should have given us our group no while registration something like that.
- It was too long it could have been done in one day there also should have even day off between the FYE and the first day of classes. I think that the FYE program should have been optional.

- Our student leader is a very kind ,helpful and supportive leader .she helped us so much we all loved her a lot.
- The program could have been more organized I think a lot of time wasted.
- Shuffle groups every day to meet new people.
- The campus tour was not helpful & was not informative .the students and the group leader need at least 1 day off after this program.
- The campus tours wasn't really useful nor informative at all.
- Our student leader from FYE is making every thing hard he/she should be much more friendly.
- Dear AUC this FYE program is a very good project and has been very useful so thanks for your help , best wishes.
- Healthy food +drinks ,amazing FYE program enjoyed it very much.
- Boring Ewart hall is boring.
- I feel the orientation program could be one day long-outlining the necessary information objectively without repetition are also very useful but too much of them were boring offense in addition, I think that the campus tour should be in the morning as to avoid heat and traffic
- The lecture in my opinion should be more concentrated meaning not every day of FYE telling or informing us freshmen with a bit of that information each day giving more absences for ppl needing it really as sick leave or emergencies.
- I really want to thank all the people who worked hard on this program
- I think the program over all was beneficial but I believe that it shouldn't be obligatory if I had the chance I would have slipped some parts of the program .there are things I already knew and are other I didn't (e.g. writing department) so may be it would be better if you give us the option to choose
- The speeches in Ewart hall are too long
- The speeches in Ewart hall are too long that turns out to be boring if it was shorter than that it could have been less boring
- The FYE made a great effort , the part of FYE that helped me was the presentation of the major ,Activities that should be kept the activity fair , I think the presenter might talk interestingly
- Although I was told that no one would come but students should be encouraged to go to FYE not forced into it ,also it should have been longer than 4 days but shorter in the amount of hours per day but FYE was an overall excellent experience as we meet different people and made new friends
- I was very satisfied with the over all result of the program ,the FEY ambassadors did a great job helping us
- It was tiring the 4 days may be it can be for longer days but shorter time it can also be optional for students
- I feel that we are old enough not to learn the games called activities I HATE FYE
- I guess that FYE was really helpful to me . It helped to fed in to get to know other and to get ready for the huge effort am going to make to be successful AUC students
- I'm very satisfied with the FYE program I just believe that the lecture at Ewart should have interacted with the audience more because some times we lost focus and other times interest
- The speeches in Ewart hall were very helpful as well as class room sections .I think most of activities should be kept as they helpful .the speeches in Ewart hall are too long and I think this too boring and the way of discussions in nothing ,I think I found all of my needs
- FYE helped me to know many things about the AUC and how life look like AUC . The speeches in Ewart hall was useful especially the speech about the major. I think that the FYE is very useful for people in first year in AUC
- The whole FYE program could have been compressed into 2 days only and drop the absence part ,it should be up to us to decide weather we wanted to attend the FYE or not the game are also kind silly
- It's better to make the tour of major in classroom to avoid crowding and every day .each group get information about 4 or 5 major
- There are some students who freshmen get LEI if you can provide them with Arabic program FYE
- The booths for the majors were disorganized crowded &one was discouraged to even stand are ask questions
- Some plenary were boring FYE could have been shorted in 2 complete days . The activity affair was so crowded that we couldn't get enough information about the nature of these activities
- Many students will started schools tomorrow they will need some free time after 4 days orientation may be a days or may be next time you can give the students a day or two off before they start
- I liked and a lot
- was the best FYE leader my experience @ AUC FYE was nice however it should have started early because some people live at the end of the world

- The FYEA experience was really helpful but it would've been amazing if college had started a little late vacation was over quickly
- I think that these 4 days helped us to know more about the AUC's system I liked the class room (interactive session)
- The club fair focus groups and class rooms activities were the most helpful FYE should compress the plenary sessions were just repeating what we learned in the class room so take them out
- I think a lot the program should be made to fit 2 days not 4 .there should be more activities finally there should be organization
- Everything at FYE helped me out . FYE should keep the class sections ,the trip and concerts .FYE need to shorten the lecture and bring them down to one or two days . I wanted more info on sports and more social interactions
- FYE was fun got to know people and stuff lectures were way to long

Section VI: Student Satisfaction Survey – Mid-Year Follow Up

Evaluation items:

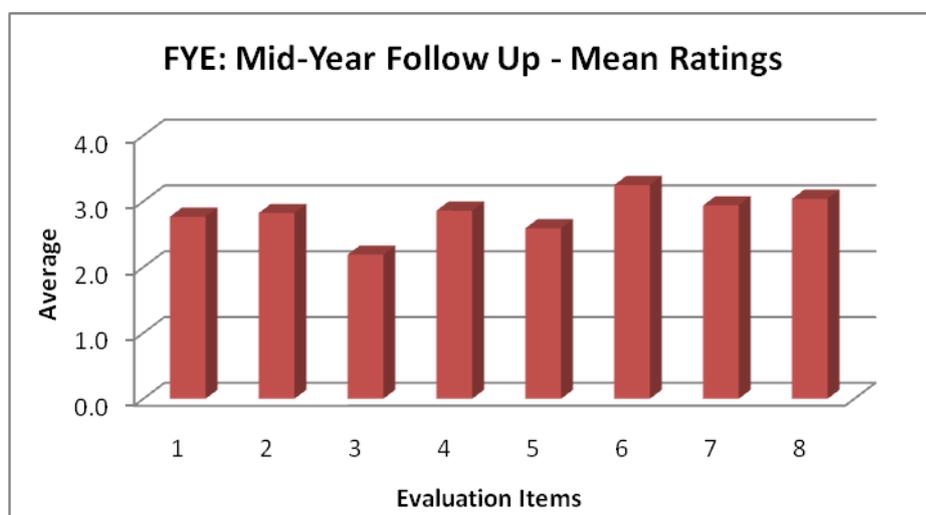
The First-Year Experience program has helped me:

1. Make a smooth transition from school to AUC
2. Be familiar with AUC programs, offices and services
3. Make choices regarding a major
4. Become familiar with college customs
5. Join an activity
6. Gain awareness of AUC rules and regulations
7. Know and practice academic integrity
8. Make new friends

Consolidated Results:

Mean ratings on each item (on a scale of 1 [not at all] to 4 [very much]):

	1	2	3	4	5	6	7	8
Average	2.8	2.8	2.2	2.9	2.6	3.3	2.9	3.0



Frequency of responses to each item:

	1	2	3	4	5	6	7	8
Not at all	6.5%	6.7%	30.1%	7.1%	21.4%	4.4%	6.1%	5.3%
A Little	27.5%	25.9%	28.9%	21.2%	21.8%	9.7%	21.0%	19.4%
Somewhat	45.1%	43.2%	28.1%	46.1%	29.7%	40.4%	43.4%	39.6%
Very Much	18.0%	22.0%	10.3%	22.0%	24.8%	43.0%	27.3%	33.7%
Blank	3.0%	2.2%	2.6%	3.6%	2.2%	2.4%	2.2%	2.0%

Results by Group:

Mean ratings on each item:

	1	2	3	4	5	6	7	8
Group 1	3.3	3.3	3.3	3.1	2.4	3.6	3.5	3.4
Group 2	2.6	2.7	2.2	2.4	2.6	3.4	3.0	2.9
Group 3	2.3	2.7	1.7	3.0	2.8	3.3	2.8	2.7
Group 4	3.3	2.9	2.7	3.1	2.9	3.7	3.3	3.4
Group 5	2.2	2.3	2.1	2.5	2.1	3.1	2.7	3.1
Group 6	2.7	2.6	2.4	3.2	2.6	3.6	3.3	3.2
Group 7	3.2	3.2	1.9	2.6	2.4	3.5	3.2	3.2
Group 8	2.3	3.2	2.4	2.8	2.4	3.4	2.8	2.9
Group 9	3.8	3.3	3.4	3.4	3.6	3.4	3.7	3.4
Group 10	2.8	3.1	2.2	3.2	2.5	3.5	2.9	2.9
Group 11	2.9	2.6	2.1	2.8	2.8	3.4	2.9	3.1
Group 12	3.2	3.1	2.3	3.0	2.8	3.8	3.1	3.3
Group 13	3.1	2.8	2.3	3.0	2.5	3.3	3.1	3.2
Group 14	3.8	3.0	2.8	3.0	2.8	3.5	3.3	2.8
Group 15	2.9	3.1	2.6	3.1	2.8	3.5	2.9	3.2
Group 16	2.9	3.0	2.0	3.3	3.4	3.3	2.9	3.1
Group 17	2.9	3.0	2.4	2.8	2.6	3.4	3.3	2.8
Group 18	2.8	2.5	2.3	2.9	1.9	3.3	2.5	3.1
Group 19	2.7	2.7	2.3	3.1	2.9	2.9	3.1	3.5
Group 20	2.0	2.6	1.5	2.3	2.7	2.6	2.4	3.2
Group 21	3.4	2.9	2.7	3.3	2.7	2.9	3.0	3.6
Group 22	2.7	3.1	2.3	3.0	2.5	3.3	2.7	3.3
Group 23	2.7	2.8	1.8	2.6	2.5	3.1	2.8	2.6
Group 24	3.1	2.9	2.8	3.4	3.0	3.5	3.1	3.5
Group 25	2.9	2.9	2.2	2.9	2.6	3.4	3.0	2.7
Group 26	2.8	3.0	2.1	3.3	2.8	3.5	3.1	3.4
Group 27	2.9	2.7	2.1	2.9	2.7	3.2	3.2	2.7
Group 28	2.7	3.1	1.7	2.8	2.8	3.2	3.1	3.0
Group 29	2.8	2.7	1.7	2.7	2.3	2.9	2.9	2.9
Group 30	2.1	2.4	1.5	2.7	1.9	2.7	2.1	3.0
Group 31	2.8	2.4	1.6	2.5	2.5	3.0	2.5	2.6
Group 32	2.1	2.2	1.6	1.9	1.8	2.0	2.1	1.9
Group 33	2.5	2.9	2.2	2.8	2.7	3.0	2.8	2.6
Group 34	2.2	2.7	1.9	2.5	2.2	2.9	2.6	3.0
Group 35	2.5	2.9	2.1	3.3	3.1	3.8	3.4	3.4

Section VII: Comments and Suggestions during the Mid Year Follow Up

Other items the First-Year Experience has helped in:

Comments (Unedited):

- I liked most of the documentaries in Ewart hall with the songs and the games we played in the class
- First year experience was very long
- Very boring to attend for 4 days
- We had so much fun
- I think that the FYE helped me a lot in adapting to the university early hours
- It will be better if it become one or two days only
- It was boring and 2 days only are enough
- The experience I had in the class was very childish and had nothing to do with life at the university

- Nothing just keep it the way it is
- It makes me wanted to involve in FYE next semester and serve new students
- I think that FYE took a lot of time It could have been only 2 days
- Time wasn't good 9 o'clock
- It helped me to know everywhere in the campus and the teacher helpful and the leader was so friendly
- Teacher was very nice
- Our group leader was very good
- I didn't like it a lot however the teacher was amazing
- I like my leader
- Too long
- It was too long 2 days is perfect
- I learned what academic integrity is but I didn't practice it the games that we played give me the feeling that I was back in kindergarten
- FYE program may be need to held after a year at the university to have good idea about the university system
- I didn't attend the FYE because I was acceptable later after it was over
- The FYE is very good thing but 4 days are too long it be better if it was two days only
- Tour wasn't useful at all
- The tour around the campus was not so good I couldn't hear any thing from the leader
- Tour wasn't good
- It was a good program , but it needed to be more organized because it was interactive , I think
- I think that this programme is excellent and it give us experience
- Know that we have to think in liberal education it was little it boring from the attending of ewart hall make it 6 days separated make us enjoy our self not early
- It was somewhat helpful but it wasn't well organized
- It was very boring especially ewart hall lecture
- I hated staying in the original hall for an hour hearing people speaking English
- sessions in the ewart hall were really boring but games in the class were interesting
- I think that the practice classes were boring but the gathering and the tour were very exciting
- I didn't like the class puzzles it was very boring but I did like the campus tour it was very useful
- 4 days are too much 1 day enough ewart hall was boring
- I think it was really boring we did the same thing in the 4 days , I suggest to reduce the 4 days FYE to only 1 day it is really enough
- 4 days are too much but it give us a lot of information and break the ice between students
- It was boring to come 4 days at specific time it should be optional
- We gain a lot of experience
- It would be more useful if there was some explanation of the activities in the AUC and how we can join these activities
- It was too long especially the session in the ewart hall
- It was very boring and it didn't help me any way
- My group was very boring and stupid but my peer leader was good
- The lecture were really long and boring
- I think that the groups should be changed every 2 days in order for new comers to meet new people in case they did not like people from the previous group
- The lecture we listened to at ewart hall were too long and boring
- More information about services 2 days are enough
- Longer groups so people can make more friends , have reunions with group afterwards ,shorter seminars at ewart hall
- Too much sun
- It's too boring to staying in the ewart hall
- I was a member of the fist year experience
- The lectures in the ewart hall were too long and were boring
- 2 days are enough
- It was kinda interesting but it was to long the days was boring because it was too long I think it's very enough for 2 days maximum
- Too long - campus tour is not useful
- 4 days are too much this could be boring to the new students
- Very interesting and useful but little bit too long to know the university

- Campus tour was on the last day should have been on the first ,peer leader was not punctual
- The classes and the meeting where good ,but a four days program is boring it was better and less boring if it would have been shorter about 2 days
- I think that the FYE program should be less than 4 days only 2 days are more than enough
- Difficulty in dealing with is=0 much abbreviation and it was too long 4 days
- I think if it was less days more breaks less hours it would be better
- It didn't help in any thing
- I didn't attend
- My pack was not complete
- It is a nice thing to do for new comers that would make them excited to begin school
- I didn't attend the FYE because I attend it in fall 06

List topics/activities that were not offered during the program which you attended and would liked to learn more about or get involved in.

- I wanted to know people from my country Syria
- theatre club
- activities: AUC tour wasn't helping at all should be better
- activities and games were not effective and should not be necessary
- a journey or trip to good place that will make all the students know each other
- Nothing
- Soccer Tournaments
- need to have more information about clubs
- FYE outgoing baron, welcome party Mohamed Nour , Samo Zain
- Nothing it was useful
- sports programs, drama activities, the declared- undeclared issue
- the AUC activities, clubs etc
- study abroad program for AUC students
- add some activities that force students to communicate and get to know each other
- campus tour need a lot of time to be familiar with all the building of the university
- they have to add in this program time for doing sports like foot ball ,basket ball ,tennis and volly ball they should make the competition between groups that will be more interesting
- there are many lectures but the best one was Mr. Arnold. We want more fun activity
- knowing other building of the university is very bad
- drawing
- they can make it choice for every one
- I have no suggestions
- the program in general was bad
- letting Ewart's sections more interesting
- discussing majors ,job opportunities related to each major
- more about the university rules
- doing some activities with people you already know or with people you meet in your classes to make use of knowing them and grow a real friend ship
- more fun change the group every day to get know the new people less and shorter the lectures
- I have suggestion I'm lead program student and I was in the class in FYE that we were all leads and we had know each other before so that it didn't give me the chance to make new friends so please distribute them among different classes
- I learn more about the abbreviations