List of Licensed Hotels

Cairo
1. JW Marriott and Renaissance Cairo Hotel
2. Al Masa New Capital
3. Sheraton El Gezira
4. Hilton Cairo
5. Marriott Zamalek Hotel
6. Marriott Mena House Hotel
7. Semiramis Intercontinental Cairo Hotel
8. Royal Maxim Palace Kempinski Hotel
9. Golden Tulip Flamenco Cairo Hotel

Alexandria
1. Hilton Alexandria Corniche
2. Tolip Royal Hotels Alexandria
3. Iberotel Borg El Arab
4. Sun Rise Alexandria (Ex Azur)
5. Sheraton Montazah hotel
6. Steigenberger Cecil Hotel Alexandria

Red Sea
1. Baron Sharm El Sheikh (18th of July)
2. Fayrouz Hotel Sharm El Sheikh
3. Concord El Salam Cairo, Marsa Alam & Sharm El Sheikh
4. Kempinski Soma Bay
5. Sheraton Soma Bay (1st of July)
6. Baron Sahl Hashesh (22nd of July)
7. The Cascade Soma Bay

El Sokhna & North Coast
1. Jazz Little Venice Sokhna
2. Stella Di Mare Grand Hotel Sokhna
3. Jaz Almaza Beach Resort

- Check-In process:
  - The guest temperature is checked at the entrance.
  - Hand sanitizers from globally trusted company are available for the guests at the entrance as well as at the reception desk.
• Pens are regularly sanitized.
• Payment process is done with minimal contact between the guest and respective employee.
• The luggage is cleaned and sanitized by safe sanitizer (effective against the virus).
• Reception desk employees are well protected by masks /gloves and well trained on the COVID-19 precautions.
• Gloves and masks are available for the guest at the entrance upon request.
• The social distance between guests in the lobby area is well maintained through floor stickers (2m distance between chairs available at the waiting areas).

➤ **In the room:**

• The room is cleaned and disinfected by high end sanitizers of globally trusted company.
• Room attendants are well trained and aware of key touch points in the room to be sanitized properly against COVID-19.
• “Don’t enter my room” concept will be offered to the guest where nobody is allowed to enter the room during the stay upon request and all services will be delivered only in front of the room.
• All occupied rooms are disinfected and closed for 48 hour after each Check-Out.
• Room attendants are well protected by necessary personal protective equipment such as gloves, mask and eye goggles.
• Laundry service is using elaborated techniques to ensure that the guest clothes are thoroughly cleaned and disinfected, while taking into consideration to avoid cross contamination between dirty and clean clothes using the one way route “Dirty in – Clean out”.

➤ **Restaurants/Kitchen/Bars:**

• Body temperature is checked at the entrance of the restaurant.
• Hand sanitizer is available at the entrance of the restaurant and at each station.
• Buffet service is cancelled and replaced by a set menu concept to avoid crowdedness and close contact between guests.
- Dedicated service employees for serving food and others to clean the tables after every guest.
- 2m safe distance between all tables and family tables are considered to be more than 4-6 employees.
- Dishes, glasses and cutlery are washed and disinfected by a mixture of water temperature exceed 82 C and a safe chemical disinfectant.
- Waiters are well protected by masks and gloves while they are well trained on the precautions of COVID-19.
- Room service is available instead of eating at restaurant upon request basis.
- Commitment to provide the utmost safety procedures during the preparations of the food.

➤ Following the local safety regulations for providing a safe and enjoyable recreational times through:
- Water in the pool is filtered and disinfected by chlorine 24hrs per day at a safe level and efficient against COVID-19.
- Showers are available at each pool where guests have to shower and sanitize their hand.
- Safe distance between sun beds by 2m at the beach and pools.
- Numbers inside the pool are maintained to keep safe distance between swimmers.
- Towels are provided at the room to personalise the service to every guest.
- The third party operators for boat trips are following the utmost safety procedures such as sanitizing diving and snorkeling equipment after each guest, minimizing the number on the boat to allow safe social distance between guests in the trip.

➤ Taking care of our employees to ensure their safety by:
- Rapid test IgM/IgG is being performed to every employee after getting back and before going to vacation to confirm his negative infection before entering the operation.
- Body temperature is checked before entrance of the hotel on a daily basis.
- Hand sanitizer is available at each single area of the back of the house area.
- Training and testing scenarios are well delivered to employees to ensure their effective performance of how to operate and handle the precautions of COVID-19.
- Not more than 2 adults per room in the employee housing to allow proper social distance.
• Employees are being transported to the hotel by buses that are disinfected after each transport and the capacity is lowered to 50%.
• Information signs are available at back of the house area such as staff cafeteria, staff lockers, corridors and staff gate to keep consistent awareness level of our employees.

➢ Public areas are disinfected on daily basis during non-operational hours or during the night shift by chlorine disinfectant and cleaned after properly.
➢ Elevators are disinfected every hour and adjusted to transport 50% of its capacity to allow safe distance between guests inside.
➢ Key touch points such as door handles, telephones and surfaces are kept disinfecting every hour.