Food Services Survey

EXECUTIVE SUMMARY

INTRODUCTION
The Food Services Survey was designed to ask the AUC community about their opinions regarding current campus food services, especially after introducing 3 new food outlets on AUC New Cairo Campus; Catering Co., AM Kitchen and Butcher’s Burger. This information will help the University Food Services Office to ensure that campus food services satisfy the needs of the community.

METHODOLOGY
The survey was developed by the University Food Services Office and the Office of Data Analytics and Institutional Research. The survey was distributed via email by the Office of Data Analytics and Institutional Research to all AUC community members on May 11, 2016, and an email reminder was sent on May 18, 2016. The survey was closed on May 23. Nine hundred and ninety-six (996) students, staff and faculty members completed the survey during the administration period.

SUMMARY OF RESULTS

Demographics
A total of nine hundred and ninety-six (996) students completed the survey: 644 (65%) undergraduate students, 92 (9%) graduate students, 84 (8%) faculty members and 194 (20%) staff members. Only 10% of the total number of respondents reported that they were residents on campus.

Food Outlets on Campus

New Cairo Campus
Regarding the variety of food outlets on New Cairo campus, twenty-two percent (22%) reported that Butcher’s Burger is their most favorable, seventeen percent (17%) reported that Catering Co. is their most favorable, while thirteen percent (13%) reported AM kitchen as the most favorable.

The highest rated outlets were TBS (58%), Quick 24 (32%) and Catering Co. (31%), whereas the least favorable operating outlets were Cairo Kitchen (50%), Catering Co. (45%) and Tarwe2a (34%).

Tahrir Campus
Forty-one percent (41%) of respondents reported that they are satisfied with the new service provided by Catering Co. in comparison to the previous vendor, twenty-three percent (23%) reported that they found no difference in the new service compared to the service provided by the old vendor and thirty-six percent (36%) were dissatisfied with the change.
RESULTS

Q1: Please identify yourself:

<table>
<thead>
<tr>
<th>Affiliation</th>
<th>Count</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undergraduate student</td>
<td>644</td>
<td>64.7%</td>
</tr>
<tr>
<td>Staff member</td>
<td>194</td>
<td>19.5%</td>
</tr>
<tr>
<td>Graduate student</td>
<td>92</td>
<td>9.2%</td>
</tr>
<tr>
<td>Faculty member</td>
<td>84</td>
<td>8.4%</td>
</tr>
<tr>
<td>Total</td>
<td>995</td>
<td></td>
</tr>
<tr>
<td>Missing</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

Q2: Are you a resident on campus?

<table>
<thead>
<tr>
<th>Response</th>
<th>Count</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>77</td>
<td>9.8%</td>
</tr>
<tr>
<td>No</td>
<td>705</td>
<td>90.2%</td>
</tr>
<tr>
<td>Total</td>
<td>782</td>
<td></td>
</tr>
<tr>
<td>Missing</td>
<td>214</td>
<td></td>
</tr>
</tbody>
</table>

Do you live in the students' residents?

- Yes: 10%
- No: 90%
Downtown Campus

Q3: Please rate the new services introduced on Downtown Campus by Catering Co.:

<table>
<thead>
<tr>
<th>Rating</th>
<th>COUNT</th>
<th>PERCENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied with the change</td>
<td>31</td>
<td>3.4%</td>
</tr>
<tr>
<td>Satisfied with change</td>
<td>148</td>
<td>16.4%</td>
</tr>
<tr>
<td>Presented no change in comparison with the previous vendor, they are both the same</td>
<td>103</td>
<td>11.4%</td>
</tr>
<tr>
<td>Un-satisfied with the change</td>
<td>86</td>
<td>9.5%</td>
</tr>
<tr>
<td>Completely un-satisfied with the change</td>
<td>69</td>
<td>7.7%</td>
</tr>
<tr>
<td>Not Applicable</td>
<td>464</td>
<td>51.5%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>901</td>
<td></td>
</tr>
<tr>
<td><strong>Missing</strong></td>
<td>95</td>
<td></td>
</tr>
</tbody>
</table>

New Campus

Q4: Please rate the new services introduced on the new campus:

<table>
<thead>
<tr>
<th>Service</th>
<th>MOST FAVORABLE</th>
<th>LEAST FAVORABLE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>catering co.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percent</td>
<td>17.06%</td>
<td>43.65%</td>
<td>100%</td>
</tr>
<tr>
<td>Count</td>
<td>129</td>
<td>330</td>
<td>756</td>
</tr>
<tr>
<td>Butcher's Burger</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percent</td>
<td>21.51%</td>
<td>37.40%</td>
<td>100%</td>
</tr>
<tr>
<td>Count</td>
<td>157</td>
<td>273</td>
<td>730</td>
</tr>
<tr>
<td>AM Kitchen</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percent</td>
<td>12.71%</td>
<td>44.57%</td>
<td>100%</td>
</tr>
<tr>
<td>Count</td>
<td>89</td>
<td>312</td>
<td>700</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td>763</td>
</tr>
<tr>
<td><strong>Missing</strong></td>
<td></td>
<td></td>
<td>233</td>
</tr>
</tbody>
</table>
Q5: Choose three of your most favorable operating outlets (overall).

*The weighted score is calculated using the following formula: Sum of Counts * Score
(1st Choice Count * 3) + (2nd Choice Count * 2) + (3rd Choice Count * 1)
Q6: Choose three of your least favorable operating outlets (overall).

<table>
<thead>
<tr>
<th>Outlet</th>
<th>1ST CHOICE</th>
<th>2ND CHOICE</th>
<th>3RD CHOICE</th>
<th>WEIGHTED SCORE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AM Kitchen</td>
<td>6.82%</td>
<td>6.62%</td>
<td>8.16%</td>
<td>-288</td>
</tr>
<tr>
<td>Auntie Anne’s</td>
<td>6.12%</td>
<td>7.65%</td>
<td>5.92%</td>
<td>-273</td>
</tr>
<tr>
<td>Baskin Robbins</td>
<td>5.01%</td>
<td>5.29%</td>
<td>4.64%</td>
<td>-209</td>
</tr>
<tr>
<td>Butcher’s Burger</td>
<td>12.80%</td>
<td>11.47%</td>
<td>8.16%</td>
<td>-483</td>
</tr>
<tr>
<td>Catering Co.</td>
<td>25.73%</td>
<td>11.18%</td>
<td>8.48%</td>
<td>-760</td>
</tr>
<tr>
<td>Cilantro</td>
<td>4.45%</td>
<td>5.74%</td>
<td>4.48%</td>
<td>-202</td>
</tr>
<tr>
<td>L’ Aroma</td>
<td>2.78%</td>
<td>5.00%</td>
<td>5.76%</td>
<td>-164</td>
</tr>
<tr>
<td>Tarwe2a</td>
<td>9.04%</td>
<td>12.35%</td>
<td>12.5%</td>
<td>-441</td>
</tr>
<tr>
<td>Cinnabon</td>
<td>2.50%</td>
<td>4.26%</td>
<td>5.28%</td>
<td>-145</td>
</tr>
<tr>
<td>Quick 24</td>
<td>1.67%</td>
<td>0.74%</td>
<td>2.40%</td>
<td>-61</td>
</tr>
<tr>
<td>Cairo Kitchen</td>
<td>15.58%</td>
<td>16.18%</td>
<td>18.7%</td>
<td>-673</td>
</tr>
<tr>
<td>TBS</td>
<td>1.39%</td>
<td>1.62%</td>
<td>1.44%</td>
<td>-61</td>
</tr>
<tr>
<td>Seoudi Mini Market</td>
<td>0.70%</td>
<td>1.18%</td>
<td>2.56%</td>
<td>-47</td>
</tr>
<tr>
<td>Subway</td>
<td>5.42%</td>
<td>10.74%</td>
<td>11.5%</td>
<td>-335</td>
</tr>
<tr>
<td>Total</td>
<td>719</td>
<td>680</td>
<td>625</td>
<td></td>
</tr>
<tr>
<td>Missing</td>
<td>277</td>
<td>316</td>
<td>371</td>
<td></td>
</tr>
</tbody>
</table>
*The weighted score is calculated using the following formula: Sum of Counts * Score (1st Choice Count * -3) + (2nd Choice Count * -2) + (3rd Choice Count * -1)
Net weighted Scoring of Food Outlets

*Net Weight Score is calculated as the sum of the weighted scores that the outlet stores received as most favorable as well as the least favorable.
Meal Plans for Resident Students
(Results are filtered to include only responses from those who reported that they are Campus residents only)

Q7: Did you know about the introduction of meal plans program?

<table>
<thead>
<tr>
<th></th>
<th>COUNT</th>
<th>PERCENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>54</td>
<td>72.00%</td>
</tr>
<tr>
<td>No</td>
<td>21</td>
<td>28.00%</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
<td></td>
</tr>
<tr>
<td>Missing</td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

Awareness of the New Meal Plans Program

72% Aware
28% Not Aware

Q8: Have you registered to the meal plans introduced by Catering Co.?

<table>
<thead>
<tr>
<th></th>
<th>COUNT</th>
<th>PERCENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>3</td>
<td>3.95%</td>
</tr>
<tr>
<td>No</td>
<td>73</td>
<td>96.05%</td>
</tr>
<tr>
<td>Total</td>
<td>76</td>
<td></td>
</tr>
<tr>
<td>Missing</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

Registered to Meal Plans Introduced by Catering Co.
Q9: How do you rate the meal plans offered?

<table>
<thead>
<tr>
<th>Rating</th>
<th>Count</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>1</td>
<td>7.14%</td>
</tr>
<tr>
<td>Good</td>
<td>1</td>
<td>7.14%</td>
</tr>
<tr>
<td>Neutral</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Not convenient</td>
<td>6</td>
<td>42.86%</td>
</tr>
<tr>
<td>Not applicable</td>
<td>6</td>
<td>42.86%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>14</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Missing</strong></td>
<td><strong>63</strong></td>
<td></td>
</tr>
</tbody>
</table>
General Suggestions

*Please list any general suggestion or ideas you wish to have in a meal plan program that will encourage you to register.*

**Price (12)**
- Less expensive
- Make it cheaper and more convenient for time management
- The meal plan is too expensive given the price of the dorms. When compared to other universities, even internationally, the dorms are cheaper than ours and are provided with a meal plan.
- Good prices
- LESS EXPENSIVE
- It should be cheaper
- Cheeper
- It is very expensive!
- Catering Co is getting worse by every day. Paying high prices for such bad food is really unfair. Especially when they introduce something that people like. For example, I had so many options when I used to buy salad. However, now, there are only cheap ingredients and that is because most people actually buy the salad. I would recommend a good meal plan for residents and away from those freaking high prices. Not everyone on campus is rich.
- We dont need a plan just a cheaper meal options that is suitable for a student's allowance as some of the plans are bigger than my allowance already.
- Catering's meal prices are too high.
- The meals plan is too expensive, there should be more attracting offers

**Food Quality (4)**
- The food quality is very poor.
- Inconsistent quality measure! catering co is like the caf but with nicer equipment but the issue of quality stays the same
- I don't like the meals they introduce, the quality of the food does not meet the the prices
- Quality and taste are very bad

**Hygiene (4)**
- Hygiene is still problematic, should implement tougher hygiene inspection food is also very bland at catering co. new recipes and more flavors could help
- First, a better outlet than Catering Co. Whenever I go there, I get turned down by the smell of the place and the lighting and the staff hygiene.
- Clean food
- Please clean no-infection-inducing food

**Service (5)**
- Proving food in a timely manner
• They are really good yet most of the time food is either not fresh or there service is terrible especially at night where they treat students as shit because they are the only option we have in the dorms
• Make it lunch and dinner
• Second, it should be a buffet in the common area for example rather than having to go all the way there and because as I said the dining hall is just not inviting at all.
• As students we dont have a schedule since we dont know how long will our study sessions take or projects and this kind of work and alot of us barely wake up in time for class so catering breakfast is effectively useless.

Variety (7)
• A variety of healthy food, snacks and drinks (without that much oil). such as grilled chicken, steak, and sautéed vegetables.
• Does not offer adequate variety in addition to the inconsistent quality measure! catering co is like the caf but with nicer equipment but the issue of quality stays the same
• Tasty Food with more variety and delivered
• Lunch Healthy
• More variety as catering co offers minimal variety of so called homemade food
• A variety of quality food
• Having fresh food served. Variety of meals.

Other (9)
• Number of meals per day irrespective of time
• CHANGE CATERING!!!!!
• more restaurants need to be set up here in AUC new cairo
• Please provide English speaking staff
• I would only take the meal plans if they were not from catering!
• It's shit
• MORE CONVENIENT OUTLETS MCDONALDS WAS PERFECT
• We would like to have a variety kind of food, not only the same type of meals everyday
• A food services outlet/cafeteria should be available near to the residents with healthy and edible food. A weekly menu should be provided, where different meals are to be served everyday. Dorm residents should have points added to their student IDs which they could use to buy food from certain locations on/off campus.
Please list any general suggestion or ideas related to the food services on New Cairo Campus

Complaints about Existing Vendors (110)

- Cairo kitchen and catering kitchen need to be replaced. The quality presented by both outlets are by far below average in both service and food.
- another outlet for hot meals with better quality
- the catering co is the worst outlet ever they always have no change and the way they treat students is rude!!
- Butcher's burger does not fit well in the university, it takes too much time to make, too expensive
- Mcdonalds was a better choice than Butcher's burger due to variety and prices.
- Catering Co. hot station of sandwiches is very bad, and catering co. staff in general are not very well trained to deal with customers. Recently, in the days of very hot weather they did not have water bottles, and when they had they did not keep them cold as they do not turn on the fridge of water.
- Catering co is one of the worst food service I have ever experienced. Butcher's is soon expensive and does not even taste good. Auntie Anne's takes at least half an hour to prepare the pizza. Tarwee2a's bread is the worst. TBS is great though.
- TASTELESS FOOD IN CATERING! + FOOD POISONING
- For some food services Auntie Annes has false information on their board, they no longer have the normal cups for their drinks and charge people more without knowing, they need to host a campus event (thesis presentations, library events, sports events) as a punishment or they need to fix their board. (It's been like this for two semesters)
- Catering Co. is very stingy with the lentil and the fried onions portions in the Koshary dish. It's ridiculous. Please adjust the portions so that the amount of lentil is proportional to the rest of the dish. Also, I'd appreciate a little less attitude when I ask for a decent serving of lentil and onions.
- Actually, The catering Co. is the worst food service in the new campus even than before, the service is so bad. I suggest to change the team as they don't concern about the service or the quality of food anymore.
- catering co. must review its food cleanness periodically
- The food outet in parcel #17 should be under supervision as for hygiene and the food quality it self.
- Better quality in tarwee2a and catering co
- Tarwee2a is really bad, their food is greasy, and always give me stomachache!
- butcher's burger has such bad quality, and is way too slow to catch a meal before class
- TBS should have more than one location and have a numbering system to make orders. We should change Catering Co. or they should increase the quality of their food.
- Catering is so disgusting, the food is unclean and there're alot of insects there.
- Checking catering food service because the smell that is so disgusting, each time I pass in the morning, the smell is horrible. Sometimes the food and fruits are rotten
- Replace Cairo Kitchen with a better one.
- Catering Co.'s food is not good. More than once did I get stomach aches because of their food.
- Auntie Anne's food in general is becoming more cheap and tastes worse.

- TBS is way too small
• Remove THE FUCKING CATERING SHIT
• I would like it if we had another catering service that offers clean and edible food
• The catering co is so unsanitary. I've found bugs so many times and the staff look like they don't wash their hands. The food doesn't taste good in general and students only eat there because of the lack of better options
• Subway needs to be cleaner sp many complains against it like food not clean or it looks bad and insect walking on the food.
• Anutie annes too oily.
• I saw a cockroach walking on subway's food before!!
• hygiene!!!
• close the catering co. Because i get food poisoning everytime i eat from there and i know other people who got food poisoning from their salads that's why i leave the campus to buy food from places outside the campus
• Work on hygeine in catering and subway (found insects crawling on the food in both)
• Also there has been a very obvious decline of service in the Cairo Kitchen outlet from very limited food offerings, horrible decrease in the quality of food, to a complete lack of regular hours- sometime opens late, begins serving lunch at a different time every day, and menu options that are no longer available. Please fix this service!!
• This Catering Co. is the worst outlet to open in campus, please just take random samples on random days without telling them who you are, very bad food, very overpriced in return of very small portions, very bad attitude as if they are giving it for free! They claim they are 24/7 but you hardly find any food at evening, I don't how can they make food that bad. Even cleanliness is very bad, one of my colleagues once found a worm in a cup of fruit salad. This thing is awful, just remove from campus please!
• Butcher's burger and auntie anne's food is very greasy and unhealthy. Auntie Anne’s quality worsened especially after it moved to the food court. Subway is acceptable
• The juice bar at catering is extremely slow and unorganised, and should make an effort to have a menu of the fruits they have available, rather than pay for something only to go and find that it's not there
• The Catering Co is horrible in terms of quality and cleanliness. There are no other outlets on campus that provide any healthy options (salads in particular) or fresh juices.
• clean ctaering.co
• The food at the Caf is okay, but it is far from great. The menu is boring and the food doesn't taste nice. It is usually very oily.
• this is my 10th semester (Excluding 2 summers and 2 winters) and I have 2 say this is the worst year of food services ever Butcher's isn't good compared to the original branches I really preferred macdonald's which was faster and the quality of food doesn't change compared to any other branch
• Auntie Anne's quality is just decreasing semester after semester It doesnt taste as good as before and They are not professional as before (Even the workers there are lazy)
• as for subway it is over priced and the univeristy should find a substitute that supplies students with healthy food
• AM kitcher tried it couple of times and didnt like it at all
• catering the food there looks creepy I only eat the salad which is not good and I guess there will never be a good salad place like saladero
Cairo Kitchen I stopped eating there last semester or the semester before it.

the only good places I believe are Cinnabon and TBS I have to say that this semester

I almost boycott all the places and I started bringing my own food

PLEASE CHANGE THE OUTLETS! ESPECIALLY CATERING AND CO- THEY'RE EVEN WORSE AND I KEEP GETTING FOOD POISONED BY THEM, AND I NOTICED A COCKROACH IN THEIR OUTLET TOO.

AUNTIE ANNES IS HOPELESS TOO, I LITERALLY HAVE THE WORST PIZZA'S MADE EVER, ITS JUST RAW DOUGH.

THE ONLY RAY OF HOPE FOR ME (AND I LIVE ON CAMPUS) IS BUTCHERS BURGER, THEY'RE VERY EXPENSIVE BUT HAVE NEVER LET ME DOWN

If Catering Co. is going to stay, they need to care more for the hygienic aspect. Especially the salad bar, the workers are careless and leave every thing exposed to the air and flies. The workers at Catering Co are also not friendly at all, and do not put proper portions of food as supposed to.

the only thing that is good to eat is the salad at Catering Co.

Catering Co food is very very oily,

The Catering Co. should really be replaced by a better one. one day I got poisoned by their fool.

There must be a competitor to catering co to increase quality. Hygiene standards at catering co are not great, workers are usually seen with old and dirty gloves

Butcher's Burger is expensive compared to the meals that used to be provided by Mcdonald's.

The quality and variety of food provided by Catering Co. is mediocre. So please consider changing or adding more different food outlets next year.

Catering co is terrible, most of the people working there are terrible. I faced a problem their and I talked to the manager and he was so rude.

Catering Co. should do a better job with healthy meals and provide better rates catering for events on campus

Butcher Burger is both limited and slow.

Must change butcher's burger as most of the students are unsatisfied by his services

Macdonals has more variety than butcher's burger and was fast, cheaper with bigger portions

Subway is offering anything else but fried chicken

TBS has reduced the portions considerably

Very dissatisfied with the Catering Co. Ate several times from there where the food was undercooked (chicken), extremely salty, or simply does not taste very good.

Catering does not convey much cleanliness

The problem with the catering company is that the foods are "saturated" with fats. Even the steamed rice, the steamed vegetables and boiled pastas... there is gee / oil that is being added to these dishes, which defeats the purpose. The kitchen is oftentimes messy and does not always look clean.

Catering should have higher quality products, for example, vegetables in the salad section many times were stale (frozen). In general, i would like a bit more variation in the vendors. most vendors sell the exact same thing.

quality of coffee at both cilantro , l'aroma , Cinnabon is below average and is not of the same quality that these cafes usually sell outside the campus

remove cairo kitchen!

Catering and tharwiya employees look untidy.
• Remove Catering
• Provide an alternative to catering co which should be closed
• I spotted a cockroach crawling on the food in Subway.
• Catering Co. sucks. It needs to be replaced immediately. The stuff is rude and the quality of food is not satisfactory. They destroy my appetite.
• Catering always smells bad. We need food that is easy to access (for example it is impossible to grab something quickly in TBS due to the lack of space)
• Remove Cairo kitchen and get something more attractive and Better
• Catering and co. food is not clean
• The hygiene in some outlets, like the catering co (which often serves RAW food), needs to be substantially improved.
• Change catering co. the quality is really bad and the service is not always friendly and the food is not fresh when it comes to the sandwiches in specific. the meals are extremely bad most of the time.
• Investing in a variety of juices and higher quality at Catering Co.
• Close catering co it smells so bad and their food is very poor

• Quality control in catering co
• Kick the catering co. Out of campus as they serve bad quality food that could be harmful to students' healths

• The catering co smell is awful! The food leaves a strange after taste and horrible smell
• The Burger in Butcher's Burger is not tasty at all. The quality of the burger that we are having on campus is totally different than the burger in Butcher's Burger off campus branches.
• TBS is too small
• The salad bar staff are too slow!!
• PLEASE cut down on 'junk' food vendors whose products look good but taste horrible and are not healthy eg. Butcher burger, auntie anne's.
• The food that Catering Co. offers is EXTREMELY bad and VERY overpriced. It is supposed to be the main university outlet where people go for a (supposedly) good, wholesome meal. In my opinion and through my experience with the place, the quality of most of the food is quite unsatisfactory.
• Also, please seriously consider positioning a second seoudi market near the bus gate or between huss and sse
• The salad in the new kitchen is not clean
• Butchers burger tastes horrible and its too slow
• While the Catering co. has a nice variety of options, their food is NOT TASTY and sometimes tastes bad. One time in the Faculty Lounge I tried the chicken and it was so tough you couldn’t cut it, so they gave me fish and it was pink and leaky inside, and nothing was good. They apologized many times. I really hate the food there, sometimes it's gross. Also they make no sense in how they organize the foods and they don’t have good variety over the weeks. Downstairs it's the same thing, the food is just not good. Can we please get another one?
• Butcher's burgers also tastes bad. The burgers have a weird seasoning, the sandwich wrap is dry, etc. Only the fries are ok.
• I think the catering Co has been a great change but I still think cleanness and quality of food is an issue. I think there should be a greater variety at the food court with less fast food options and healthier options.
• Cairo Kitchen now is the oriental food restaurant, but his food is too bad and it is always finish the breakfast early.
• It is definitely an improvement over last year. The Caf has a much better selection and there are a range of healthier choices. I also like AM alot - nice staff; friendly; decent selection.
• More TBS outlets or at least a bigger place to avoid the huge crowds and long lines.
• The introduction of butcher's burger was a much worse option than McDonald's since the food is not that good and cannot be handled easily as well as it not being suitable for a college campus setting.
• Customer service is an issue. The reason why I rank the Catering Co. the least favorable is because an instance that occurred. As a foreigner working on campus, I find it completely unacceptable to have someone who works on campus try to guess when I from. Or when I inquire about food specifications to have the food vender worker mock my inquiry in loud voice in front of the other patrons. If it is not possible to make the order to my specifications, then just let me know and I will order it accordingly - I don't need to be mocked. Additionally, I often see workers in the vendors NOT using gloves or being entirely clean. I have also seen workers go outside for a smoke and return to the vendor without washing their hands. This is completely unsanitary and quite frankly, disgusting.
• There are of course exceptions such as Butcher's Burgers, Auntie Anne's, and AM Kitchen. My interactions with these three vendors have always been respectful and they are cautious about the way they handle their food.
• Auntie Anne’s is one of my favorite places but it has v slow service Note that as i answered this survey i realized i ended up talking mainly about outlets near my office. For staff and faculty choice of where to eat is often related to where offices are. I rarely go to TBS coz it's in HUSS even tho i like it. I love Cinnabon but am trying to watch my weight so don't go there much. Things like that
• Subway needs to have some care in their products.
• Whey seoudi Supermarket is not open 24/7. I always go there by 8:00, and it is not open yet.
• Catering co. doesn't really taste that nice.
• We as a staff need for our events an up-to-standerdads caterer . Unfortunately, till know we cannot depend on internal caterer. Catering co, although their staff are very helpful, but the food quality and taste varies and not constants.
• I deeply dissatisfied of the outlet's specially catering CO. They steal us. Thr y don't give change back. The food does not satisfy our needs.
• Remove Cairo Kitchen
• Get new restaurants. Have better inspections because every now and then people would find insects in their food especially from catering co.

No suggestions (6)

• No suggestions
• No
• None
• N/A
• N/A
- Nothing in specific.

**Variety (125)**
- New variety.
- Healthy food
- There needs to be a better oriental food outlet on campus with a higher variety.
- also i would like to have an oriental cuisine on campus offers breakfast menu all the day (not end by 12pm, sometimes i have my breakfast late).

- There is no options for people on diet to eat healthy food (fat free), Catering and Co offers grilled kofta only once per week and the rest of the day the offers chicken, beef or fish with white sauce or heavy sauces.
- more healthy food
- more variety
- Lacks variety
- More regular salads and veg places and options
- Please add more food options and more restaurants
- more vegetarian options
- The should be more healthy options and more places around campus because a lot of students to walk to the food court plus it's all unhealthy food
- More variety (no food for Christians in fasts) More outlets to fulfill rush hour as assembly
- No choice or alternatives.
- More healthy options, make the food outlets open during weekends
- We should have more healthy options on campus. Something like Raw Republic which does very well when they are on campus.
- I would recommend another vendor that offers healthy light breakfast food that isn't costly
- Have more fresh fruits available
- New food suggestions in catering
- there is not a single food outlet that provides healthy food choice, so I recommend to have outlets that offer healthy food choices. such as Lychee, in season, and raw republic...etc.
- another salad place besides catering and subway and a place specialized in fresh juices
- Search for variety and quality
- Please add syrian food, it's very delicious and healthy.
- There should be more variety of "seyami"/vegetarian food during fasts
- We need new healthy food services
- Needs more variety-- Indian (Like the Curry & Tandoor @ Cairo Festival), Greek, Chinese, Mexican-- Something different!

- Healthier options
- Need more outlets to provide healthy food (hot meals)
- Please have more healthy choices
- Healthier Food Choices.
- Having more options would be great.
- More outlets offering healthy items specially in brown bread
- A place with fresh daily juices or generally a healthier mindset
- Healthier food options, especially in the food court.
• Have more outlets with fresh and healthy options and available on both sides of campus. The Arts and Huss are far removed from most food outlets.
• More vegetarian options needed
• More variety for faculty. The menu is dead boring!
• Healthy & Clean Outlet For Food
• Please try to add more healthy outlets
• I would love to see grilled chicken on campus because a lot of people I know are dieting and they have to eat grilled chicken. So the only option is ordering from outside campus.
• There should be hot meals available to students and staff. Need more salad bars and healthy food.
• Have more healthy choices
• Be more efficient and more professional and offer healthier options
• Have more food outlets that serve healthy food - not fast food.

• More variety of foods offered
• Healthier food outlet? grilled food! Salads?!
• We want a clean outlet with a variety of belly satisfying food Vending machines Juices outlet
• Pizza place or italian in general
• Their is no variety. The campus lack good places to provide us with pasta, Chinese food, oriental food, or even vegetarian food
• More Italian food
• more variety of food. not just hamburgers everywhere. no healthy food here.
• We need healthy food as a lunch option. There are snack options, but there aren't any real lunch healthy options.
• needs to have more healthy variations (fruits, fresh vegetables, fish)
• We need more options for healthy diets and more options for vegetarian/vegan students.
• I would like more food choices

• Adding more healty food and the food should always be fresh. Also putting more food in SU
• More Variety needed
• Please note that you need to increase the variety of types of food offered on campus. A Chinese food place and an italian food place should be available on campus and at affordable prices.

• there should be more fresh food, salad and soup choices
• healthy food choices spread over campus - cut up salad and fruit, juices.
• We desperately need healthier options on campus.
• More fasting food.
• Please we need healthier options

• Increase outlets
• More healthy food outlets please!
• More healthy and affordable alternatives
• We need more healthy options. There is too much (tempting) high fat, high salt, food available. Personally, I would like a better range in the faculty dining room, even if this meant charging more for it; or somewhere to order a la carte.
- More affordable and healthier options
- need more variety : vegan food/ Asian food
- there should be more variety. for example we can have shawerma outlet, chinese outlet, and last but not least more healthy outlets like Diet House
- more healthier choices and

- Healthy food restaurant
- Any restaurant or good dining hall like other universities or even cook door or a good pizza place. Also healthy food outlets are needed
- Restaurant
- Please add more delicious food services
- Syrian food (shawerma) Fool & taameya
- More healthy food outlets
- Healthy food places
- Healthier food is needed. Less "bread" and "fats" and "sugars"; more vegetable dishes and greater varieties of salad.
- a good kitchen is necessary on Campus. Many students whom I am one of stay for more than 6 hours in the university and they need a better kitchen than the catering co. Although we have good food outlets like auntie anne’s and butcher's burger but we can not rely on junk food every day.

- More variety.
- A bigger food-court with more options and less expensive.
- We need healthy food that is not 3 times it's cost We also need to actually "dine" in university All food is either club sandwiches or salads Having pizza hut will be great and or chilis
- Open someting that does only healthy and refreshing juices
- More options and vending machines in PVA please
- A more healthy and affordable alternative.
- Something specialized in Salad only. Syrian outlet.
- Get new outlets
- Since the new campus opened we have been requesting healthy food. This still has not happened.
- Getting any known fast food restaurant would b egood

- More vendors, less junk food at Seoudi
- More healthier food should be provied.
- AFFORDABLE HEALTHY FOOD PLACE TO BUY CREDIT
- HEALTHY and vegeterian FOOD SERVICES
- more healthy food options
- More healthy options, places to get salads
- We need fresh meals ... Healthy fast food ... Not meals soaked in mayo,,or cooked with hydrogynated oils , or proccessed meats etc.
- Healthy food outlet please please
- Change the menu regularly (have for instance more food for vegans )
- More food restaurants related to different cuisines ex: Lebanese, Mexican,...
- healthy food for reasonable price
• The prices of the food are too expensive. Also healthier options should be offered (more than just salads). We should try to create a healthier eating habit on students

• Healthy food!!!!
• More providers of healthy food.
• More variety should be present. More healthier options. Variety of prices.
• We need more options!!
• Syrian food would be great,
• More variety and more healthy options
• We need a restaurant which presents a good oriental foods like "foul" and "Falafel" with an appropriate prices

• New restaurants

• More choices for healthier food with reasonable prices
• We need more outlets for fresh food on campus.

• More varied outlets
• Bring more variety in food options
• Healthy delicious yet affordable (maybe kcal)
• Please provide outlets for more options of healthy food with more varieties of salads, fruits, yogurt, and sandwiches of smaller sizes.
• Need to have a place to sell fresh juices( those of catering co are so terrible)
• We need another food outlet that offers salad - Pasta station was a good option in the Caf that isn’t available now

• more franchised restaurants or fast food
• Healthier food, wider variety
• Chinese food. Bring back the salad bar Saladero. Soup stand.
• More fresh sand which vendors on campus please!! Healthy fresh meals and salads on campus please !! Smoothie, shakes, fresh juice vendor on campus is a must too.
• I would like to have specialized place for salad and fresh juice
• The food is not very healthy overall.
• A healthy complete meal other than catering co..they are not that healthy

Food Quality (25)
• Pleaaase pleaaase pleaaaase ensure the food quality is good not perfect but at least good!
• Very poor quality food.
• introducing well known chains with consistent Quality
• Improve the quality. Vendors open and are great, but after time quality worsend.
• Food in the faculty lounge is really bad. No difference from the previous one (SANO)
• Being more clean seriously
• Just improve the quality of the food, I am tired of getting stomach aches 1 out of 5 times I eat anything at this university.
• It has to be more cleaned and we need more variety.
• All of the food outlets are terrible. Most of the food tastes like dog food... a very expensive dog food.
• Please make sure that food services suppliers are always maintaining all requirements and precautions to serve cleanliness. To guarantee quality at its best.
• junk quality
• Please inspect cleanliness to make sure it is up to quality. - We need a 100% healthy outlet
• Bring in management that knows how to manage. Hygiene is frightening on this campus.
• the quality of food especially during the afternoon is awful - I am a graduate student and usually wanted to buy sandwiches and pomme frites yet the quality was awful and made me decide to buy snacks from Seoudi or quick rather than a hot meal

• less insects in food
• Please make all the food outlets clean and enforce proper hygiene.
• We still find insects in salads on campus
• Most of the food outlets on campus don’t meet the minimum quality needed. The food aren’t clean; some food contains hair or nails!
• Make sure certain standards are being met, some of the food outlets are extremely unhygienic. Several insects are usually seen around the area where the food is placed therefore, where the food is being prepared could be a lot worse. Also, it is evident that some of the food being served is actually old as it is kept away for more than one day.
• More salads, Ikea type cafeteria
• more variety in prices, more healthy food
• new outlets with more variety in food: the outlet should also be more spread out on campus

• I need better food quality.
• a quality and hygiene control is necessary
  • similar food to catering co but cleaner
• more healthy food less expensive food less and better no fast food

Named Suggestions for New Vendors (69)
• another salad outlet
• starbucks
• Arabiata (El Shabrawy)
• Bringing back Mcdonald’s isn’t a bad idea either!
• Smiley’s Grill is also excellent plus most people love it!!
• MacDonald ,KFC must be available and one healthy diet food kitchen
• Bring Back McDonalds
• bring macdonalds back!
• Bring McDonald’s back
• Bring mcdonalds back
• Suggest to open a branch of Costa coffee on the new campus
• we need macdonald's backkkkkkkk!
• bring macdonald's back, really.
• I suggest that you open up fast food restaurants like McDonald's or Cook Door perhaps.
• MACDONALDS PLEASEE
• New outlets; chilis, nutelleria, waffelicious, any pizza outlet
• Increase number of cafeterias and food services - add more healthy food options/foodplaces (like lychee, kcal)
• McDonald's
• Seryan shawarma
• Please bring Mcdonalds back It was cheap, fast, and tasty.
• Ever since McDonald's closed there are less variety of food, because McDonalds should be replaced by KFC or anything at least related to it
• More food outlets, Mcdonalds was great
• Mcdonalds
• Kazouza, man2ousha
• Frozen yogurt outlet (Pinkberry, etc.)
• Get macdonalds again
• McDonald was the best - I wish it would open again
• Mac
• Mcdo
• Pizza Hut
• KFC
• Dip & Dip
• We want Mac back
• Mc Donald's is considered a Must at the campus. It was shocking removing it.
• Bring back McDonalds! They offered a nice variety of breakfast and lunch/dinner menu items.
• We want McDonald's bac
• Sushi from sushi bay or mori sushi

• McDonald's bring it back!!!

• Get Mcdonalds back or any good burger restaurent ....
• Honestly, it is devastating to not be able to find a McDonald's within the campus. I want a McDonald's desperately.
• Abo mazen
• We want Saladero back
• It would be amazing if you open something that is actually healthy. Lychee is a good option and has become very popular. It would make a huge difference to just have fresh fruit and smoothies that are available on campus.

• Egyptian food: Arabiatta
• Starbucks
• Maybe bring Mcdonald's back.

• Cook door or burgeking
• Bring Mcdonalds back. Literally nothing compares and no one can be like them in their speed during assembly
• as Lychee, diet house, goodcals
• الحاتي
• BRING MICKY D’S BACK. #MAKEAUCGREATAGAIN
• Macdonalds back
• GET MAC BACK
• Get Macdonald's back

• Removing Macdonalds was a bad idea.
• Saladero was great. Why don’t you try to get them back on board? Include more healthy options such as goodcals, saludable and diet house.
  bring mcdonalds back on campus
• reopen mcdonalds again
• maybe pizzahut
• Salad bar
• Macdonalds
• Kfc
• pizza hut
• TBS branch near the library
• What about if we have Mac back to the campus
• Hope you can replace butcher's burgers by Mackdonald’s. It was much better –
• We want cheap clean home made food. Fir example we want arbiata or any good foul and taamia outlet. Also we want a good home made food like bonne appetit or something.
  • Bring back McDonald’s
  • Open McDonald’s again
  • Bring back McDonald's

Prices (54)
• Maintain the price affordable and inexpensive
• The administration should open new food services that offer CHEAP food like Arabiata (El Shabrawy) because some students end up not eating at uni because the prices are too expensive. Why would I buy a sandwich from butcher’s burger for 30 or 40 pounds that won't quench my hunger? We, the students, need something that is offers cheap food to open up.
• Cheaper food outlets are a must. It's very inconvenient to eat at the university for not less than 40 or 45 LE (excluding the foul sandwiches and koshary).
• Better and cheaper food.
• High prices and low qualities
• Allow for moderate price menus while maintaining the good quality
• costly to some extent
• Cheaper food and better quality. We are broke, please help
• The food/beverage prices should be reconsidered.
• CHEAP FOOD.
• Please bring more delicious food, and cheaper if possible.
• Please reduce the prices. There should be enough money for taking back the change!
• In general, the food on campus is quite pricey and not worth the money. I suggest that you open up better and more cheap restaurants with wider varieties.
• the prices is very high
• Butcher’s burger is quite expensive
• Nothing is affordable if you buy it daily.
• Cleaner food Less expensive
• Open a relatively cheap fast food place. I feel like most places in the new campus are over priced a fast food place for example pizza (sells per slice would be better)
• Variety and low costs as we eat on campus almost everyday at least one meal
• booths offering different kinds of snacks and salads like before
• A better salad outlet
• Hot dog stand!
• The prices are way too expensive in some vendors.
• More affordable outlets.
• I think the food is overprices sometimes, so I am calling for reasonable food outlets that also provide high-quality services.
• Plus the prices are just ridiculous, we are only university students with limited income.
• Need more affordable food outlets for students that may spend many days at a time on campus.

• The food outlets especially the main one Catering co. is very expensive and the personeel do not seem to have experience in running the place or food services. There are other options that can be cheaper to a student community and AUC should have its own cafeteria with reasonable prices. The high price is mainly because of the huge energy waste that is being produced. Like they all use plastic dishes and when I ask about non-plastic it is always non-available. Lots of unnecessary wrapping and plastics and amounts of food are a lot especially desserts. Even in Saudi supermarket, most of the items are imported and the options are limited.
• The quality and prices must be controlled more
• Healthy, reasonably priced food options... please!
• very over priced
• Some outlets are very expensive like butchers. Mcdonalds was more affordable
• There should be a shawerma place. A good meal for 15-20LE is something needed on campus
• Less prices
• They are ridiculously expensive. We need outlets with more accessible prices; we are not made of money, despite the university’s continuous presumption of our being so. They are also generally unhealthy. Catering salad is the only one that is both fulfilling and healthy (subway is too expensive) and even then it costs 20 LE. You expect me to pay about a 100 LE WEEKLY for minimum food?
• prices are very high for students who need to eat everyday on campus
• Most of the food outlets on new campus are very expensive
• We want food that is easy to take with a reasonable price
• the prices at seoudi mini market are a lot higher than outside
• The food is tasty overall, but a bit pricey, even though in America, the universities offer discounts for students.
• Salads need to be less expensive
• something cheap
• Baskin robbins is so expensive for students we need another cheaper icecream shop
• More affordable choices A wider variety of outlets
• The prices! You have removed McDonalds and put Butchers Burger which is way more expensive and gives much much smaller portions. I know both are junk food anyways, but McDonalds at least was filling! So kindly when you decide to get a new vendor, check their prices. All except for McDonalds sell on AUC campus with a price list that is higher than that they use outside campus anyways.
• The prices very high
• Cheaper food outlets and healthier ones.
• Food outlets are expensive and not that good of a quality in aspects of hygiene and taste
• My problem generally is the incredibly high prices which are not necessarily because of better quality. Also the system of food complaints is very inefficient and does not prevent the problem but only reacts to them
• The food is expensive and unhealthy
• there should be more home cooked food that is less expensive.
• There should be food available on Campus with less prices
• Cheaper food
• The charges of the food are very high, so please open for us food outlets that are cheap such as Macdonald's.

Other (55)
• quick should sell monster energy, green
• Need am outlet OUTSIDE the library on the Plaza for quick pick up of food.
• Food outlets apart from catering that operates late at night.
• Delivery to Staff
• I hope you can increase the outlets in HUSS and SSE because the food outlets there are not representative to students huge number.
• we need an international cafeteria and a major dinning room!
• food in the dorms
• there is quite a good variety of food services offered on campus which is a great advantage to the campus.
• And please note that we start the year with each resteraunt offering big platters then it minimizes over the year.

• I didn't like having to indicate only 3 food services on campus as my "favorites". Basically, I like having them ALLLLLLL. It's good to have choices and I have nothing against any of them (except maybe the fattening foods at Auntie Anne's--but I haven't used them since they moved up to the Americana Plaza. The one thing I would like to suggest is that the food outlets that don't have a very big menu range (like Cairo Kitchen, for example) should have ALL their foods ALL day long! They seem to think that people only need Taamia in the a.m. and chicken and salads should start at 12:00 (which sometimes is 12:30 before they are ready to serve you).But I'm always on a tight schedule and if I want to go down and get a salad at 11:00 a.m. for example to have in my office because I'm going to be on campus till 10 pm and have no time other than late morning to pick up some food to eat later in the afternoon or early evening. Also, on the other hand, why do they only have enough taameya to last until 10 or 11 a.m. Taameya is a good light meal to eat all day. Please have Cairo Kitchen (and Catering Co. if they can) stock taameya all day long for people who don't want to eat a bigger meal and who don't want to spend a lot of money on getting something to eat. I like/love all our vendors and patronize almost all of them at one time or another. Please don't get rid of any of them. I didn't list TBS in my first 3 preferences because I see it as a "permanent" offering here in the HUSS area. I use them at least 2-3 times a week, mostly in the a.m., because they are the closest to my office. A.M. Kitchen with Chef Ashraf is WONDERFUL!!!! They are the most friendly of all the outlets and their prices are the cheapest and their selection is delicious and wonderful!! Absolutely keep A.M. Kitchen
(and maybe give him a bigger space to work from if he wants that, but make sure it is visible and not too far from the center/Bartlett Plaza so that access is convenient. Personally I like them near the bus gate so I can stop by there easily in the a.m. for a cup of good coffee, a bagel or a croissant or burrito. But maybe he feels he wants a bigger place to work from...I'm not sure about that.

- I would like to see more effort to implement more sustainable practices in the food service. There is too much plastic and styrofoam. They often put everything in plastic bags regardless whether you want it or not. The food in the CAF, especially the steam tables, isn't appealing. I see trays of unappetizing food sitting around and end up getting a sandwich instead. I sometimes eat in the faculty lounge with my spouse who is faculty. Despite it not being very busy, they can never manage to serve drinks until the end of the meal. In the faculty lounge, it would be nice to have the option to have filtered water served in a glass. I don't like all the waste from plastic bottles. I often end up bringing my own water bottle to avoid this. The burger place has good food, but is incredible slow, I ate there once. Even though it was not busy, it just took too long, 20min. It's just not practical for people needing to get to class or back to work. I would like to purchase food on campus, but it is often frustrating and not very good. I really like that there is a Seoudi on campus, that has been very convenient.

- More grab and go
- I would like to find a grocery store - Seoudi mini market - located near the parking area of Pepsi gate. It would be much easier for all to pick up groceries on the way out, or buy breakfast or lunch on the way in to campus.
- Vendors should have change. Especially Butchers Burger, the price would be 41.10, he asks for 42 I give him 50 he only returns 5. They do this all the time the amount of change I owe them is about 15-20 pounds. That's only one student.
- Ext. to reach each vendor on Campus for in advance orders.
- I most enjoy the faculty dining place.
- Food needs to be warm upon serving it as sandwiches Extend the breakfast time to 12:00 Introduce Arabic bread for sandwiches
- Delivery to Staff will be a great idea so that they don't waste their time getting food
- Food providers need to have change to accommodate purchases from customers. I find that many of the food vendors do not have change and they should since they are a business.
- I do have 2 comments on AM Kitchen: 1. It's just that there is a cashier guy in AM Kitchen (a bit tall and skinny, no beard, black hair) that usually charges me 2 pounds extra on all of my orders and I've realised it at a later time. One time I told him that the tea is for 6 not 8 as written on the menu, he said he forgot. Then another time I got a big order and he added 2 pounds on each item and when I confronted him he just looked away and mumbled. 2 pounds is literally nothing in value and won't matter to me but he does it too often and he surely probably does it with many others and so 2 pounds can turn into a big sum of money. At the end of the day, with out sugar-coating his actions or anything, he is basically stealing, and he's adding only 2 pounds because he knows that we won't argue over such a little amount (and non-frequent buyers don't know the original price). I buy tea and bagels from AM Kitchen very very often and it happens every time. When there are lots of people around or when I'm in a hurry (which is all the time) I don't confront him. 2nd comment is that AM Kitchen's store manager (I think its him) or the workers' boss often times scolds the workers when we're all standing in line and bosses them around as to show us that everything is under control and that he's disciplining them. We all hate this and wouldn't want to and are even uncomfortable with watching someone get scolded. This is the worst thing you can do in front of your customers and somehow the
manager thinks that screaming the orders and scolding the workers in a humiliating manner will guarantee customer satisfaction. This is probably one of the worst counter-marketing cases I've ever seen. They are scolded and expected to continue working and then looking us in the eyes while serving us our food. I was quite mad and even embarrassed when that happened.

- Have water more readily available perhaps in vending machines so people don’t have to line up.
- I suggest mini grocery in every building sells items with grocery shops prices: water, chocolate, biscuits
- Don’t advertise in AL Ahram to find vendors.
- Increasingly observable is the habit of not returning change on payments at food outlets because the cashier "does not have change". Also, at times when the change is 1 or 2 pounds the cashier would just give me the receipt as if it is totally normal for him to not return my change, even without mentioning I should come back to take it later or so. To avoid normalising this, I ask for my change, even if it’s two pounds. However, other people don’t
- Outlets are good but employees are so rude and UNPROFESSIONAL
- There must be coffee outlet operating after 8 PM.
- That all food outlets have an ample supply of change. Why is Downtown so much cheaper than most outlets on new campus?
- It is so frustrating to have nearly no options near Gate 1.
- More promotions to students.
- The cafeteria has very bad cashiers. I have had such bad experiences with them that I have refused to go there all semester, even though I used to go there twice a week for the past 3 years. - none of the outlets have proper change. With TBS, I pay an extra 3 pounds a week because they don't properly supply themselves. Over one semester that is about 50 pounds. They do this to everyone, so they must be making a lot of "free" money every hour.
- It would be great if the whole variety of sandwiches was available around 8 o'clock in the Catering co. I often arrive and shop for breakfast and lunch between 8 and 8.30 AM, and at that time, the variety to choose from is quite limited. This second point has never happened to me but I am not Egyptian, so maybe that’s why? I often hear students complain about this issue though. Some of the food service outlets claim that they don’t have enough change (esp. coins) and therefore don’t even attempt to give it back to students. It’s usually a trivial amount like 1 or 2 L.E; however, if this method is used on many students that could accumulate a significant surplus of income to the employee/outlet. Since this has never happened to me personally, further investigation into this case would be required. I thought of mentioning it though because I’ve seen students very upset about the repetitive nature of this phenomenon and it’s worth looking into.
- Oh please make Saudi take over quick booth...we want anything in the center of the campus that is operating till late night. I am an engineering student and during late nights we had to walk to Saudi to get something
- It would be good if the food outlets accept visa as most of them only accept cash
- They are way too expensive for such a food quality and they always lack "Fakka".
- A cafeteria food outlet like we used to have in the Jameel building in the old campus
- To have food brands excluding macdonalda of course, but for example like burger factory and others; they are100% meat
• Delivery to offices
• THE FOOD IS HORRIBLE HORRIBLE. MIU HAS BETTER FOOD ALSO I DONT NEED TO PAY 23638292 DOLLAR FOR FOOD
• Have more outlets close to HUSS - TBS is always crowded, maybe expand its place
• The su cafe should operate 24 hours

• Apps to order from phone

• A new indoor and outdoor eating area with comfortable seating should be established
• Too many of the food services are on the other side of campus. Not many options exist on the Huss and SSE side.
• Effort should be made to speed up service especially at busy times: mornings and assembly hour especially

• More vendors closer to the huss building.
• Cooperation with SU to get ready made food from different outlets and sell it on campus. We can have a different vendor on each working day
• I would like the breakfast meals to extend to the assembly hour and I would like a place that only does pizza to open.
• The staff should have more change And stop taking one pound because of that
• add a delivery option to the offices.
• Put the catering food in the Americana food court
• We desperately need an outlet for healthy food and coffee close to the arts department. We suffer a lot from the lack of a quick healthy grab and eat or drink options that are close to our building next to the first gate.

• . A lot of the times when I pass by to complain I don't fins someone in the food office, and it is very inconvenient to take the food St the exact instance and go report to re office particularly if as I said no one is there, the office is very far away from anything, especially places like TBS and cinnabon2and Cairo kitchen. I suggest that every venue have a small desk at which someone from the good office may sit to receive complaints and inspect. It is also not very well known that there is a specific procedure that needs to be followed. I know because I came to the office and complained and I know, but anyone else wouldn't know.
• Stay working for longer time "after 7pm"
• The distribution of food outlets is not even. Very few decent options around huss/pva. Maybe change the location on the SU cafe to huss/admin building
• We need a staff cafe with reasonable prices especially for staff who stay late. Before we move to the new campus, we had a nice cafeteria offers variety of food whether sandwiches or hot meals with good prices. Now, the only cafeteria which is good is Catering but we need less prices. Please notice that "Cairo Kitchen" in HUSS became very bad quality - although it made a good start but it ends with very low service. So, please replace it with another one. I recommend "catering" to be also in HUSS.
Please list any general suggestion or ideas related to the food services on Downtown Campus

Catering Co. (3)
- Cafeteria is of a bad quality
- Cleanliness of sandwiches at catering co isn't up to standards.
- I am not often on the down town campus, but have been happy working with The Catering Co. for events.

Coffee and Tea Vendor (2)
- I definitely like the idea of having an actual vendor selling something besides tea & coffee on the downtown campus, even though I only go there 1 or 2 times a month.
- The campus needs to has the same quality of food or even near quality to what's being served at the new campus. It needs a decent professional coffee/ beverages provided

Variety and Affordability (18)
- I suggest mini grocery in every building sells items with grocery shops prices: water, chocolate, biscuits.....
- I suggest to open more food outlets that has more varieties and that have reasonable prices.
- Cheaper food
- More food items and options
- maybe Chinese?
- More restaurants
- More sandwich options
- More Variation.
- New list of restaurants
- New outlets
- Provide more variety, food stalls, restaurants and supermarkets, or shops
- Oriental food
- Sushi
- Soup in winter
- Ice cream in summer
- I want cheap ice cream, baskin robbins is very expensive
- Fresh Foul & taymeya sandwiches
- Restaurant

Healthy and Vegetarian (9)
- Better selection of foods not just junk food
- Healthy food places
- Get more healthy outlets instead of the junk food outlets
- Lack of healthy meals on campus should be more healthy outlets.
  - More healthy choices
- Grilled meals
- More healthy options please.
- MORE HEALTHY, AFFORDABLE FOOD. ALSO FOOD THAT TASTES GOOD?
- Need more variety of sandwiches and healthy snacks
• Salad bar
  vegetarian options
• More healthy options please.

McDonald’s (3)
• bring back mcdonald’s
• Bring back McDonald’s
• Bring McDonald’s back

Butcher’s Burger (3)
• butcher’s burger sucks
• Not expensive like butchers burger
• Remove butchers burger, very overpriced and its not that good

Others (6)
• Is there any way of cutting down on the MASSIVE AMOUNT of paper and plastic wastage - it's painful to watch (a creative solution?)
• more services especially for after hours visitors.
• Not for now
• Not in one place
• Better food services
• Nothing, it is perfect!

Not Applicable (75)
• n/a
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• N/a
• n/a
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• N/a
• n/a
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• n/a
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• N/A
• n/a
• N/A
• N/A (I don't work there and rarely go there).
• N/A
• NA
• NA
• NA
• NA
• NA
• NA
• NA
• NA
• NA
• NA
• n/a
• NA
• NA
• NA
• NA
• No
• No ideas
• No suggestions
• None
• Not Applicable
• Not applicable
• Not applicable
• Not applicable
• Not applicable
• Not applicable
• Not applicable
• Not applicable
• I do not go to Down Town campus so I cannot say.
• I don't go there
• I don't go there
• I don't go there.
• I don't go there.
• I dont go to the downtown campus
• I dont know, i dont visit it
• I have never been there before.
• Don't attend DT Campus.
What type of new vendors would you like to see on campus?

Healthy Food: Salads, Diet food, Fresh Juices and Smoothies (142)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kcal</td>
<td>12</td>
</tr>
<tr>
<td>Lychee</td>
<td>9</td>
</tr>
<tr>
<td>Saladero</td>
<td>4</td>
</tr>
<tr>
<td>Good Cals</td>
<td>3</td>
</tr>
<tr>
<td>In Season</td>
<td>3</td>
</tr>
<tr>
<td>Salad Fiesta</td>
<td>3</td>
</tr>
<tr>
<td>Lettuceat</td>
<td>2</td>
</tr>
<tr>
<td>Bananas</td>
<td>1</td>
</tr>
<tr>
<td>Fruit Bar</td>
<td>1</td>
</tr>
<tr>
<td>Raw Republic</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendors</td>
<td>103</td>
</tr>
<tr>
<td>- A cheap clean Salad vendor</td>
<td></td>
</tr>
<tr>
<td>- more salad/soup/sandwich vendors</td>
<td></td>
</tr>
<tr>
<td>- On the Run sandwiches More healthy food</td>
<td></td>
</tr>
<tr>
<td>(hot meals like the good old days in the</td>
<td></td>
</tr>
<tr>
<td>Jameel Center at the old campus with</td>
<td></td>
</tr>
<tr>
<td>reasonable prices)</td>
<td></td>
</tr>
</tbody>
</table>
- a nice clean specialized salad bar
- another salad outlet
- Any salad
- any smoothie/milkshakes shop
- Any vendor that offers healthy lunch options
- Any vendor that serves healthy and nutritious foods while presenting the calorie intake for each meal to better understand what we are eating.
- Anything healthy, cheap
- Anything with more varied and more appetizing salads.
- Cheap and accessible and healthy ones.
- clean good food new salad place
- Diet House
- diet meals
- Early morning salad bar stand
- Fresh cooked food vendors, raw food (fruits, salads,..)
- Fresh fruit and juices Healthy salads like In Season
- Fresh fruit vendors
- Fresh Fruits and Fresh Juices like Formula Onederful... they are amazing
- Fresh Fruits by the piece or part
- fresh fruits, juice, and water.
- Fresh fruits, salads and more healthy snacks that can be served quickly with no wait time.
- Fresh healthy food
- FRESH JUICE!!
- fresh salad
- good salads (like saladero's concept)
- Health food, vegetarian food, salads
- Healthier Less expensive (no need to take advantage of auc community members because we are 'aucian')
- Healthier food choices, organic food, etc.
- Healthier food.
- Healthier options
- Healthier options more fresh fruits, veggies, salads around different places
- healthy food
- Healthy food Juices and water
- Healthy food / maybe fruits
- Healthy food choices
- Healthy Food Outlet and Vegetarian options
- Healthy Food Outlets
- Healthy food place or salad bar.
- Healthy food providers, full lunch providers
- Healthy food vendor
- Healthy food, more variety for people seeking balanced diets with clean and high quality
- healthy juices
- Healthy options
• healthy options such as salad bars available all day not only starting 11 am.
• healthy vendors proper food more diversity better quality cheaper
• Healthy vendors with variety and food to go. Also cheaper options like Arabiatta for breakfast
• Healthy, and affordable food.
• Healthy/vegetarian/vegan.
• heathy food vendors
• Helathy food
• i think we need to add another salad bar and grilled chicken must be available also
• I would like to see more healthy and vegetarian options made available on campus preferably at an affordable price.
• Juices and fruit products like lychee Cheaper market than seodi and its exaggerating prices with more diverse products Cheaper place and higher quality than catering too
• More affordable and healthy food.
• more CLEAN, HEALTHY
• More diet food vendors on campus.
• more fresh, clean, and trustworthy salad bars
• more healthy
• More healthy and affordable options.
• More healthy and vegetarian options.
• More healthy but hearty options (not just salads)
• more healthy food
• More healthy food outlets.
• more healthy food supporting vendors
• More healthy food, juices, fruits, salads. So far the quality is really poor,
• MORE HEALTHY OPTIONS OTHER THAN THE SALAD BAR
• more healthy options such as salad vendors.
• more healthy salad bars since only one single bar on the entire new campus serves salad....doesn't make sense since it's always crowded.
• More healthy, fresh food
• More vegetarian options
• No exact names, but I would like to see as many as healthy food vendors as possible
• Ones that serve healthy food. e.g. Grilled chicken, vegetables, etc...
• Please get an outlet that provides grilled food for people trying to follow a diet. Also, we want a vegetarian and fresh fruit bar for the health benefits and for the vegetarians
• Providers of healthy food options such as lettuce eat, in season, good cals, etc
• Raw Republic Wok
• Restaurant that serves grilled food
• Salad
• salad bar
• salad bars
• salad stands fruit separate stands
- Saladero
- Salads
- Salads (other than Catering Co.)
- Should have high quality salad bar
- Smoothies
- Smoothies, healthy food
- Some healthy food options would be great
- Someone that sells warm food and vegetables and/or salads that is not sandwiches.
- Something specialized in Salad only
- Something with no oil.
- The healthier the better . . . I dislike major chains generally in this regard.
  REAL Mexican......
- Try to introduce a healthier vendor.
- Vendors serving clean, healthy food like salads and sandwiches with low, affordable cost for the student body
- Vendors that provide healthy/nutritious options
- Vendors that sell either of these options: Purely healthy food (parfaits, granolas, yogurt, brown bread, grilled chicken meals, nice salads, etc)
  Chinese/Asian food Doughnuts Pasta station
- Vendors with more salad options
- We need fresh fruits with reasonable prices ...  
- Who have more diet options
- wok and walk Makani Any shawerma outlet Diet House
- Would like to see something healthy.

Burgers and American Food (115)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mc donald’s</td>
<td>88</td>
</tr>
<tr>
<td>Burger King</td>
<td>16</td>
</tr>
<tr>
<td>Chili’s</td>
<td>2</td>
</tr>
<tr>
<td>Burger Factory</td>
<td>2</td>
</tr>
<tr>
<td>Mince Burger</td>
<td>1</td>
</tr>
<tr>
<td>Lucille’s</td>
<td>1</td>
</tr>
<tr>
<td>Burger Fuel</td>
<td>1</td>
</tr>
<tr>
<td>Buffalo Burger</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>3</td>
</tr>
<tr>
<td>American Food</td>
<td></td>
</tr>
<tr>
<td>burger from affordable vendors</td>
<td></td>
</tr>
<tr>
<td>burgers</td>
<td></td>
</tr>
</tbody>
</table>
Italian (84)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pizza Hut</td>
<td>24</td>
</tr>
<tr>
<td>Papa John’s</td>
<td>20</td>
</tr>
<tr>
<td>Thomas Pizza</td>
<td>2</td>
</tr>
<tr>
<td>Mercato Italiano</td>
<td>2</td>
</tr>
<tr>
<td>Sbarro</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>35</td>
</tr>
<tr>
<td>I need to have a nice plate of spaghetti for god sake ... Just anything decent to eat</td>
<td></td>
</tr>
<tr>
<td>A good pizza place might be good. Auntie Anne’s is ok I guess, but a pizza place is essential to any college imo.</td>
<td></td>
</tr>
<tr>
<td>A pasta bar.</td>
<td></td>
</tr>
<tr>
<td>A pizza place.</td>
<td></td>
</tr>
<tr>
<td>A vendor that offers Italian well priced Italian food</td>
<td></td>
</tr>
<tr>
<td>a well known brand of pizza</td>
<td></td>
</tr>
<tr>
<td>Any pizza outlet</td>
<td></td>
</tr>
<tr>
<td>Any well known pizza vendor</td>
<td></td>
</tr>
<tr>
<td>decent Italian/pasta... whatever is healthy</td>
<td></td>
</tr>
<tr>
<td>Italian</td>
<td></td>
</tr>
<tr>
<td>Italian food</td>
<td></td>
</tr>
<tr>
<td>Italian food Pizza place</td>
<td></td>
</tr>
<tr>
<td>Italian or Pizza restaurants</td>
<td></td>
</tr>
<tr>
<td>Need a pizza place too.</td>
<td></td>
</tr>
<tr>
<td>Pasta Pizza</td>
<td></td>
</tr>
<tr>
<td>Pasta Station</td>
<td></td>
</tr>
<tr>
<td>Pastas</td>
<td></td>
</tr>
<tr>
<td>Pizza</td>
<td></td>
</tr>
<tr>
<td>Pizza</td>
<td></td>
</tr>
<tr>
<td>Pizza &amp; Italian</td>
<td></td>
</tr>
<tr>
<td>Pizza Outlet</td>
<td></td>
</tr>
<tr>
<td>Pizza outlets</td>
<td></td>
</tr>
<tr>
<td>Pizza place</td>
<td></td>
</tr>
<tr>
<td>Pizza vendors</td>
<td></td>
</tr>
<tr>
<td>Pizza vendors More variety please</td>
<td></td>
</tr>
<tr>
<td>Pizzeria (auntie anne's nd catering'a pizza is awful(</td>
<td></td>
</tr>
<tr>
<td>something offering good pizza</td>
<td></td>
</tr>
<tr>
<td>we need a pizza place</td>
<td></td>
</tr>
</tbody>
</table>

Oriental (59)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arabiatta</td>
<td>19</td>
</tr>
<tr>
<td>Shabrawy</td>
<td>7</td>
</tr>
</tbody>
</table>
Zooba 5
Abou Shakra 4
Gad 3
Omda 3
Al Dahan 1
Arzak 1
El Tabei 1
El Haty 1
Tom and Basal 1
Unnamed Vendor 13

- good foul and tamya
- May be feteer
- more oriental food
- More places that sell "Fool & Ta3meyya"
- Omo hassan . Koshary.
- Oriental food outlets
- Oriental
- Oriental (Beans, Shawerma/doner, Falafel)
- Oriental food
- Vendors that make Sogo2 and Kebda sandwiches. Oriental foods in general would be a great welcome.
- Oriental food. I'm sick of fast food even cairo kitchen is not that good
- oriental lebenease food, chicken rap, grilled food
- oriental restaurants (foul and taameya)

Fast Food (51)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hardee’s</td>
<td>17</td>
</tr>
<tr>
<td>KFC</td>
<td>15</td>
</tr>
<tr>
<td>Cook Door</td>
<td>12</td>
</tr>
<tr>
<td>Smiley’s Grill</td>
<td>2</td>
</tr>
<tr>
<td>Auntie Anne’s</td>
<td>1</td>
</tr>
<tr>
<td>Prego</td>
<td>1</td>
</tr>
<tr>
<td>Americana food</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendors</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Fast food place</td>
<td></td>
</tr>
<tr>
<td>more fastfood stuff</td>
<td></td>
</tr>
</tbody>
</table>

Asian and Chinese Food (41)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specifically Chinese</td>
<td>17</td>
</tr>
<tr>
<td>Peking</td>
<td>5</td>
</tr>
<tr>
<td>Specifically Sushi</td>
<td>7</td>
</tr>
</tbody>
</table>
Food Services Survey
Spring 2016

- Unnamed (5)
- Mori Sushi (2)

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Panda House</td>
<td>3</td>
</tr>
<tr>
<td>Asian Corner</td>
<td>2</td>
</tr>
<tr>
<td>Makani</td>
<td>1</td>
</tr>
<tr>
<td>Manchow Wok</td>
<td>1</td>
</tr>
<tr>
<td>Mr. Wok</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendors</td>
<td>4</td>
</tr>
</tbody>
</table>
  - Asian food.
  - Asian/noodles/stir fry.
  - Good quality Asian, especially noodles
  - I would suggest having an asian cuisine food outlet that combines healthy and delicious food instead of only resorting to salads from Catering and Co.

Syrian Cuisine and Shawerma (38)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abou Mazen</td>
<td>3</td>
</tr>
<tr>
<td>Abou Ammar</td>
<td>2</td>
</tr>
<tr>
<td>Abou Heidar</td>
<td>1</td>
</tr>
<tr>
<td>El Menoufy</td>
<td>1</td>
</tr>
<tr>
<td>Shawerma Beirut</td>
<td>1</td>
</tr>
<tr>
<td>Shawerma Reem</td>
<td>1</td>
</tr>
<tr>
<td>Shawermaster</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>28</td>
</tr>
</tbody>
</table>
  - a Syrian restaurant might be the best option right now. the food is always cheap and delicious. Just because this is an american university it does not mean that you shouldn't add some of the local people as well to your vendors.
  - Beirut, syrian food vendor
  - I'd like to see a Syrian food vendor,
  - Shawarma Place would be amazing
  - Shawerma
  - Shawerma Sandwiches
  - Shawerma The Streat
  - Shawerma vendors
  - Shawerma Vendors
  - shawrma
  - Syrian food
  - Syrian food
  - Syrian food (shawarma.. etc.)
  - syrian healthy
  - Syrian outlet
  - Syrian outlet ( shawerma ..)
  - SYRIAN VENDOR.
  - Syrian/Lebanese food
## Coffee (34)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starbucks</td>
<td>24</td>
</tr>
<tr>
<td>Costa Coffee</td>
<td>6</td>
</tr>
<tr>
<td>Beano’s</td>
<td>2</td>
</tr>
<tr>
<td>Bonjorno</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>1</td>
</tr>
<tr>
<td>• Cafe</td>
<td></td>
</tr>
</tbody>
</table>

## Desserts, Ice-Cream and Bakeries (30)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>La Poire</td>
<td>5</td>
</tr>
<tr>
<td>Cold Stone</td>
<td>4</td>
</tr>
<tr>
<td>Pink Berry</td>
<td>4</td>
</tr>
<tr>
<td>Nola</td>
<td>2</td>
</tr>
<tr>
<td>Dunkin Donuts</td>
<td>2</td>
</tr>
<tr>
<td>El Malki</td>
<td>1</td>
</tr>
<tr>
<td>Nutelleria</td>
<td>1</td>
</tr>
<tr>
<td>Saber</td>
<td>1</td>
</tr>
<tr>
<td>Wafflicious</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendors</td>
<td>9</td>
</tr>
<tr>
<td>• Cake shop</td>
<td></td>
</tr>
<tr>
<td>• Cold Stone</td>
<td></td>
</tr>
<tr>
<td>• Deserts</td>
<td></td>
</tr>
<tr>
<td>• donuts</td>
<td></td>
</tr>
<tr>
<td>• doughnuts</td>
<td></td>
</tr>
<tr>
<td>• Frozen yogurt</td>
<td></td>
</tr>
<tr>
<td>• Nola</td>
<td></td>
</tr>
<tr>
<td>• Paul</td>
<td></td>
</tr>
<tr>
<td>• That serves dairy products (El 'abd, 3aza, saber, etc)and ice cream better than BR.</td>
<td></td>
</tr>
</tbody>
</table>

## Lebanese (15)

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ma’oucha</td>
<td>6</td>
</tr>
<tr>
<td>Olives</td>
<td>1</td>
</tr>
<tr>
<td>Taboula</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendors</td>
<td>7</td>
</tr>
<tr>
<td>• Good lebanese</td>
<td></td>
</tr>
<tr>
<td>• lebanese</td>
<td></td>
</tr>
</tbody>
</table>
- Lebanese food
- Lebanese food. Food service outlets in and around the Center for the Arts.
- Lebanese (shawarma, 7awawshy), italia, oriental
- Manakeesh and Shawarma and Lebanese food
- something that does lebanese pastries (mana'eeesh)

**International (9)**

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crave</td>
<td>6</td>
</tr>
<tr>
<td>Fuddruckers</td>
<td>1</td>
</tr>
<tr>
<td>Steak Out</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>1</td>
</tr>
<tr>
<td>Plates and International Cuisine</td>
<td></td>
</tr>
</tbody>
</table>

**Sandwich Vendor (7)**

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bon Appetit</td>
<td>2</td>
</tr>
<tr>
<td>Unnamed Vendor</td>
<td>5</td>
</tr>
</tbody>
</table>

**Others (75)**

<table>
<thead>
<tr>
<th>NAMED VENDOR</th>
<th>COUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bagels</td>
<td>3</td>
</tr>
<tr>
<td>Batates and Zalabya</td>
<td>1</td>
</tr>
<tr>
<td>Kazouza</td>
<td>1</td>
</tr>
<tr>
<td>The Vegan Kitchen</td>
<td>1</td>
</tr>
<tr>
<td>Unnamed Other Vendors</td>
<td>69</td>
</tr>
</tbody>
</table>

- I like the idea of green salads, but I am nervous about eating salads prepared by someone other than myself.
- Reopening tabasco or the one before the caff i dont remember the name Saladero or maybe any specialized salad place. Outside catering and co Or near cinnabon and sse area
- فلفلة
- 3m bashandi
- A casual awah type coffee house. Why did Macdonals disappear?
- abo sh
- Al Asil
- another outlet for hot meals with better quality
- any bakery place other than tbs that is far away from plaza or catering co that is extremely bad. better place for burgers other than the overpriced butcher's burger.
- Any healthy and affordable option, something we really lack at the moment.
- Any Mini Market
- Any restaurant that serves decent dishes and meals to replace catering co
- Anything other than the blandness of food services in the faculty lounge
- batates and zalabya
- Better dessert
- Better marts
- Bistro
- bring tbs closer to plaza area and give it a larger space to be able to serve more students faster.
- Cafeteria that is run by AUC with affordable prices.
- Catering Saoudi market Quick 24
- Charley's
- Clean foods and tudy employees.
- Clean vendors
- Coffee shop company
- Crepe
- different ones to add more to the existing not replacing haphazardly eastern food
- Expanded TBS
- Food trucks or carts
- For me, the variety of available outlets is good enough.
- Friendly catering to replace the existing one.
- Good food
- good ones
- Grilled chicken and meet Feteer
- Grilled food
- grilled food
- grilled meat/chicken vendors
- Hot dog stand
- How about you develop a university cafeteria like any other american university in the US? Where the university can monitor the quality and control the prices instead of having vendors who neither care about the students health nor have the slightest consideration for their budgets. You can serve healthy food and control the working hours for those who live in the residency. Also, develop a meal plan and have the parents put money on cards for their kids. This way you can actually generate profit and control the disastrous quality of food and the spiking prices. You got rid of a supplier for the security and housekeeping staff around 2010. It is about time you have your own food staff.
- I am satisfied
- I don't recall the name, but it was a service for Baked Potatoes mashed inside its shell with cheese, and they add any favorable toppings on it.
- I really liked villa( italian kitchen), i hope we have a similiar vendor to villa.
- I would like to ask you to have the old Jc open buffet again it was so taste, variable, home like food, and price wise reasonable.
- i'd like the already available ones to impove
• More local type enterprises.
• more varieties, such as soups, more kinds of vegetables.
• more variety
• More vending machines for water only. To lessen the crowd around quick
• Morrocan food
• NA
• NGS
• Not really. I'm pretty satisfied overall.
• Nothing in particular but variety is recommended
• NOW I'M A GRADUATING SENIOR, BUT I'D LIKE TO HELP OTHERS! THERE
  USED TO BE A SALAD VENDOR ON CAMPUS, JUXTAPOSED TO CILANTRO
  NEAR LIBRARY, THEY WERE SO GOOD AND I USED TO ENJOY HAVING MY
  GREENS, LET'S HAVE A SALAD BAR ON ITS OWN, AND OUTLETS LIKE
  BUTCHERS BURGER (OF A CHEAPER PRICE) WHO PROPOGATE TO SELL
  HEALTHY MEALS. L'AROMA HAS HOPELESS JUICES, LET'S HAVE A FRESH
  FRUIT JUICE BAR ALSO? AND WE NEED TO EXTEND SAUDI MARKET ON
  CAMPUS, IT'S SO SMALL AND I ALWAYS HAVE TO GO OFF CAMPUS TO GET
  EVERYTHING I NEED
• On the run
• Papa Rotti
• Pf Changs
• Places like am kitchen.
• Places with brunch options, like TBS and AM Kitchen. Also more fruits, like
  Catering Co.
• PLEASE REPLACE CATERING CO. It is really embarrassing when we bring
  visitors and campus and the food just doesn't taste good or is tasteless. It
  looks ok but the taste is not great. We used to always have an Italian option
  which was great for ordering pizza for classes and such. Now all we have is
  Auntie Anne's which is unhealthy, fattening, tastes bad, and has no healthy
  Italian options (like the old salads and hot meals that used to be offered by
  the previous Italian vendors). Please replace Butcher's burgers. To pay 40 50
  LE for a meal that tastes bad is not acceptable. The students always complain
  about it too. I'd like to see someone who sells something that is not
  sandwiches and not fattening or full of butter/oil. TBS sells many variety of
  things that are not sandwiches, but it's all complex carbohydrates and full of
  butter. Isn't there any kind of fast food outlet that has more vegetables and
  fruit and soup types of options?
• Seoudi should not be mini market
• Seven 11
• Something that could offer lunch meals, other than catering co.
• Stationery service is v bad ...the man close before 4 and urge ppl to leave
  even without saying ...wish vendors for accessories were available
• the three mentioned are very cheap which will be affordable to mostly all
  students. additionally, shabrawy offers a very wide variety of food which will
  surely be likeable for any person. Lastly, the previously mentioned vendors
  will help widen the variety in which unprivileged people, such as people who
  clean, can have a meal.
• The variety we now have is fine.
• To go
• traditional and local cheaper places
• Wok Manoucheh

**Reasonable Prices (18)**

• "Arabiata" type, who offers good options for breakfast and lunch, with reasonable price
• a Syrian restaurant might be the best option right now. the food is always cheap and delicious. Just because this is an american university it does not mean that you shouldn't add some of the local people as well to your vendors.
• Cafeteria that is run by AUC with affordable prices.
• Cheap and accessible and healthy ones.
• Cheap vendors
• Healthier Less expensive (no need to take advantage of auc community members because we are 'aucian')
• Healthy vendors with variety and food to go. Also cheaper options like Arabiatta for breakfast
• Healthy, and affordable food.
• I would like a more sandwich options like Subway but more affordable
• Juices and fruit products like lychee Cheaper market than seodi and its exaggerating prices with more diverse products Cheaper place and higher quality than catering too
• A cheap clean Salad vendor
• More affordable and healthy food.
• More healthy and affordable options.
• burger from affordable vendors
• the three mentioned are very cheap which will be affordable to mostly all students. additionally, shabrawy offers a very wide variety of food which will surely be likeable for any person. Lastly, the previously mentioned vendors will help widen the variety in which unprivileged people, such as people who clean, can have a meal.
• traditional and local cheaper places
• Vendors serving clean, healthy food like salads and sandwiches with low, affordable cost for the student body
• Would love to see Food vendors lower their prices not new vendors. (If new vendors, some other fine pizza vendor such as Di Napoli

**Mexican Food (6)**
**Greek food (1)**
**Indian (2)**