

## DAIR, 2015

The New Dining Hall on Campus Survey was designed to ask AUC community members about their opinions regarding current campus food services and to gauge their interest in a possible new dining hall on campus. The information collected from this survey will help the University Food Services Office to ensure that campus food services satisfy the needs of the community.

## EXECUTIVE SUMMARY

### INTRODUCTION

*The New Dining Hall on Campus Survey* was designed to ask AUC community members about their opinions regarding current campus food services and to gauge their interest in a possible new dining hall on campus. The information collected from this survey will help the University Food Services Office to ensure that campus food services satisfy the needs of the community.

### METHODOLOGY

The survey was developed by the Dining Project Task Force, University Food Services Office in cooperation with the Office of Data Analytics and Institutional Research (DAIR). The survey was distributed via email to all AUC community members on April 19, 2015, and two email reminders were sent on April 22, 2015 and April 29, 2015. The survey was closed on April 30<sup>th</sup>.

One thousand and sixty one (1061) students, staff and faculty members completed the survey, while four responses were considered incomplete and discarded from the count.

### SUMMARY OF RESULTS:

#### *DEMOGRAPHICS*

A total of one thousand and sixty one (1061) completed the survey, from which 685 (59%) were undergraduate students, 118 (10.2%) were graduate students, 136 (11.7%) were faculty members and 222 (19.1%) were staff members. From this total, only 9% were residents on campus.

About 6% stated that they do not have lunch on campus, 35% stated they have lunch 1-2 times a week on campus, 37.7% stated they have lunch 3-4 times a week on campus and 20.8% stated they have lunch 5 times a week on campus.

#### *FOOD OUTLETS ON CAMPUS*

Regarding the variety of food outlets on campus, about 27% were satisfied with the variety, while 48.5% were dissatisfied with the variety of outlets. Regarding the distribution, 30% were satisfied with the current distribution of outlets on campus, while about 36% were dissatisfied.

The highest rated outlets by respondents to remain on campus were Quick 24 (80%), followed by TBS (78.4%) and Seoudi minimarket (78.4%). The lowest rated outlets to remain on campus were Villa Fresh Italian Kitchen (11.4%), followed by Bananas (24.2%), and The Caf by Sano (28.1%).

Coinciding with the above information, the highest rated outlets by the respondents, which they believe should *not* remain on campus were Villa Fresh Italian Kitchen (55.8%), followed by The Caf by Sano (51.6%). While the lowest rated outlets were Quick 24 (1.6%), followed by Seoudi minimarket (1.8%), which means that respondents would like them to remain on campus.

**NEW DINING HALL***ACTIVITIES*

Many respondents (51%) stated they would engage in class gatherings over a meal, followed by farewell events (43.5%). Faculty/Student meetings was also a popular activity (40.2%), while about 25% of the respondents stated that they would not consider participating in any of the mentioned activities.

The expected number of people per group was mainly 10 – 25 people, as stated by 41.4% of the respondents.

*LOCATION*

The most preferred location was in the garden opposite to Hatem and Janet Mostafa Core Academic Center as chosen by about 50% of respondents, followed by modifying the existing location at Campus Center/Le Caf (38.8%). The least preferred location was in the garden opposite to the existing location (20.3%).

*PERCENTAGE OF OUTDOOR VS INDOOR SPACE*

More than half of the respondents (56.5%) stated they would prefer 50% outdoor space and 50% indoor space, while very few respondents thought it should be 100% outdoor (1.3%) or 100% indoor (1.6%).

*TYPE OF FOOD*

Most participants (86%) stated they would prefer freshly-made food items, followed by Egyptian food (53.1%) and Italian food (52.6%). The least preferred type of food was fast food, as it was chosen by only 22.1% of the respondents .

*FACTORS TO CONSIDER FOR NEW DINING HALL*

The factor that was rated highest with regards to importance was having a convenient location, with a rating of 3.46 out of 5. Respondents believed the availability of quiet areas within the hall to be the second most important factor, giving it a rating of 2.91. These two factors were followed by the presence of light music, which was given a rating of 2.29 by respondents. The least important factor was the presence of a stage with a rating of 1.87.

*OPINIONS REGARDING DINING HALL*

78.7% agreed that a central big venue for the hall would have a positive effect on campus life experience and 56.5% agreed that it would enhance student-teacher interactions.

**NOTE:**

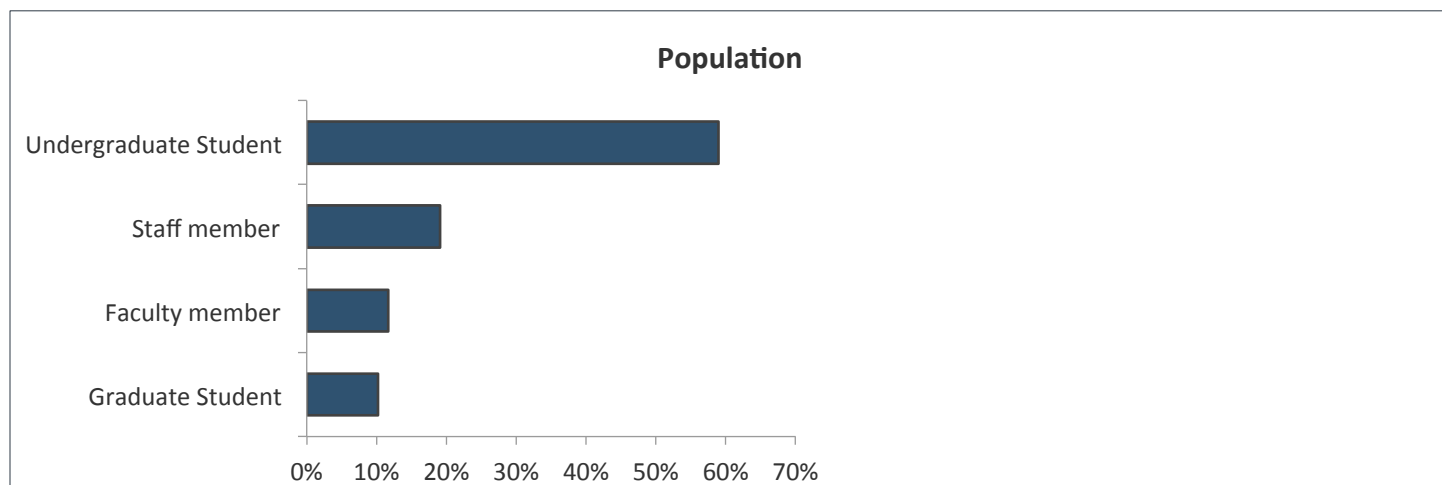
It should also be noted that within many of the open-ended questions several respondents expressed their objection to the idea of building a new dining hall, especially during the current austerity measures within the university.

**RESULTS**

**Question 1**

Please identify yourself:

	Count	Percent
Undergraduate Student	685	59.0%
Staff member	222	19.1%
Faculty member	136	11.7%
Graduate Student	118	10.2%
Total	1161	100%
Missing	4	0.3%



**Question 2**

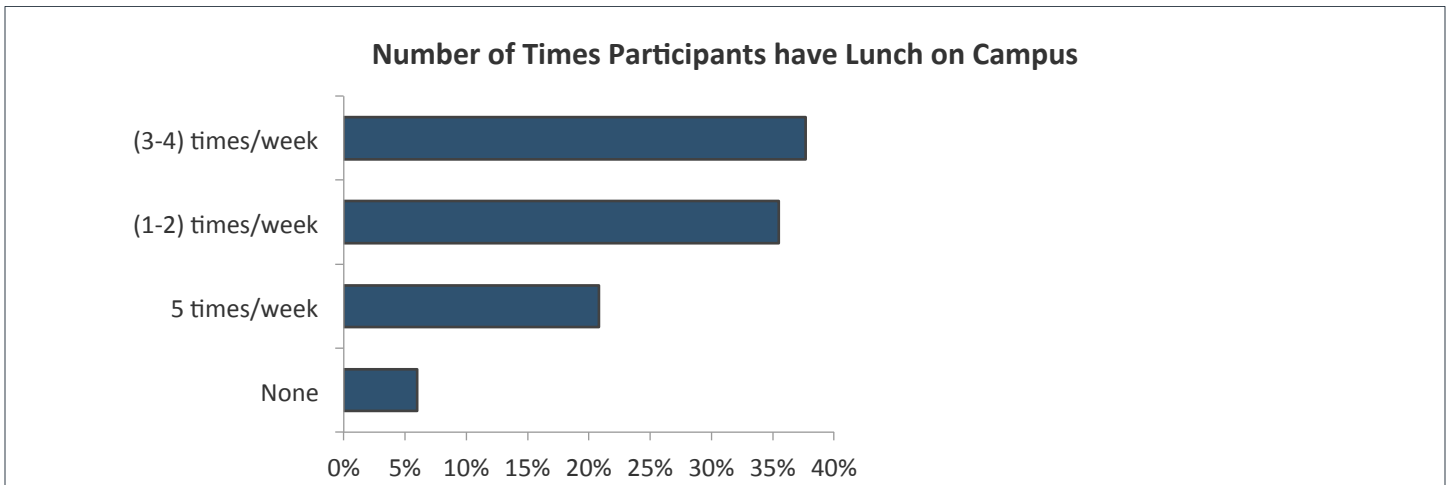
Are you a resident on campus?

	Count	Percent
Yes	103	9.0%
No	1041	91.0%
Total	1144	100%
Missing	21	1.8%

**Question 3**

How many times per week do you have lunch on campus?

	Count	Percent
None	69	6.0%
(1-2) times/week	409	35.5%
(3-4) times/week	434	37.7%
5 times/week	239	20.8%
Total	1151	100%
Missing	14	1.2%



**Question 4**

Please indicate your level of satisfaction concerning:

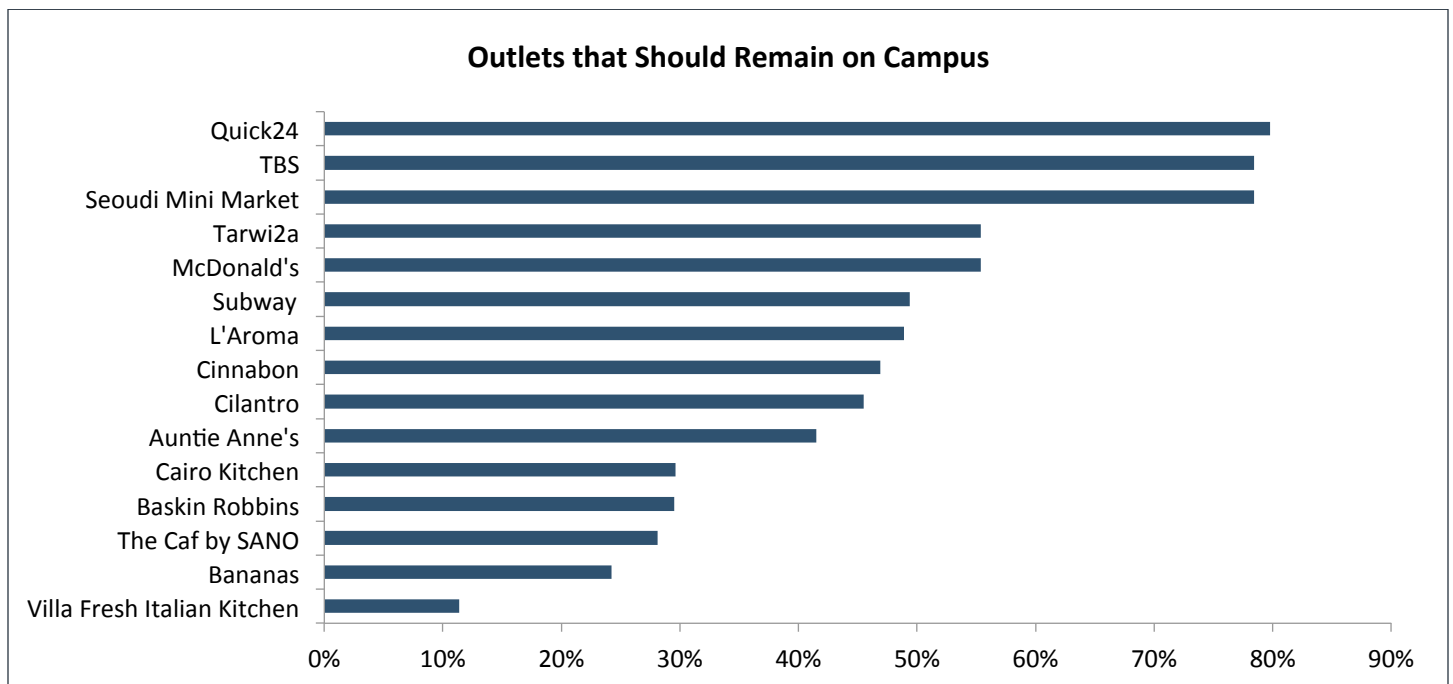
		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total
The variety of the food outlets on campus.	Count	39	269	279	368	185	1140
	Percent	3.4%	23.6%	24.5%	32.3%	16.2%	100.0%
The current distribution of food outlets on campus.	Count	54	272	368	283	110	1087
	Percent	5.0%	25.0%	33.9%	26.0%	10.1%	100.0%



**Question 5**

Which of the following outlets would you prefer to remain on campus?

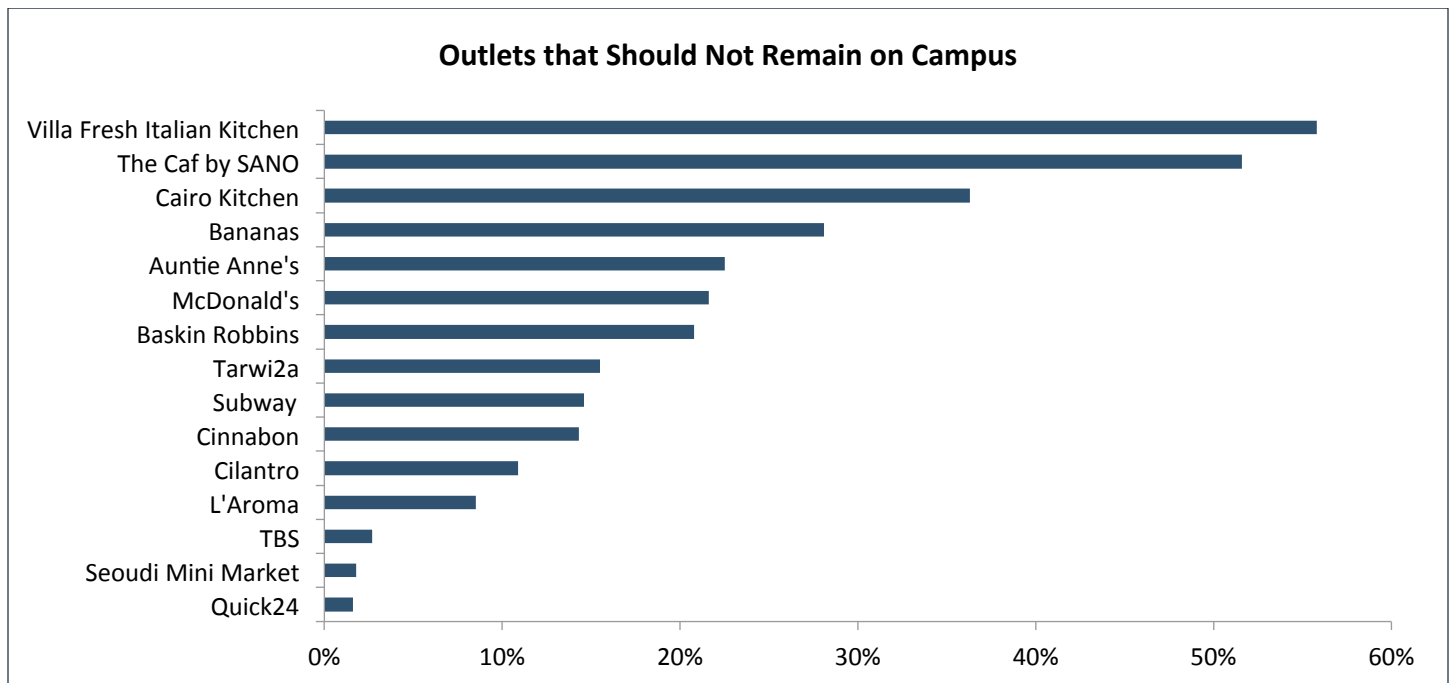
Name of Outlet	Count	Percent
Quick24	922	79.8%
Seoudi Mini Market	906	78.4%
TBS	906	78.4%
McDonald's	640	55.4%
Tarwi2a	640	55.4%
Subway	570	49.4%
L'Aroma	565	48.9%
Cinnabon	542	46.9%
Cilantro	526	45.5%
Auntie Anne's	479	41.5%
Cairo Kitchen	342	29.6%
Baskin Robbins	341	29.5%
The Caf by SANO	325	28.1%
Bananas	280	24.2%
Villa Fresh Italian Kitchen	132	11.4%
Total	1155	100%
Missing	10	0.9%



**Question 6**

Which of the following outlets do you believe should not be on campus?

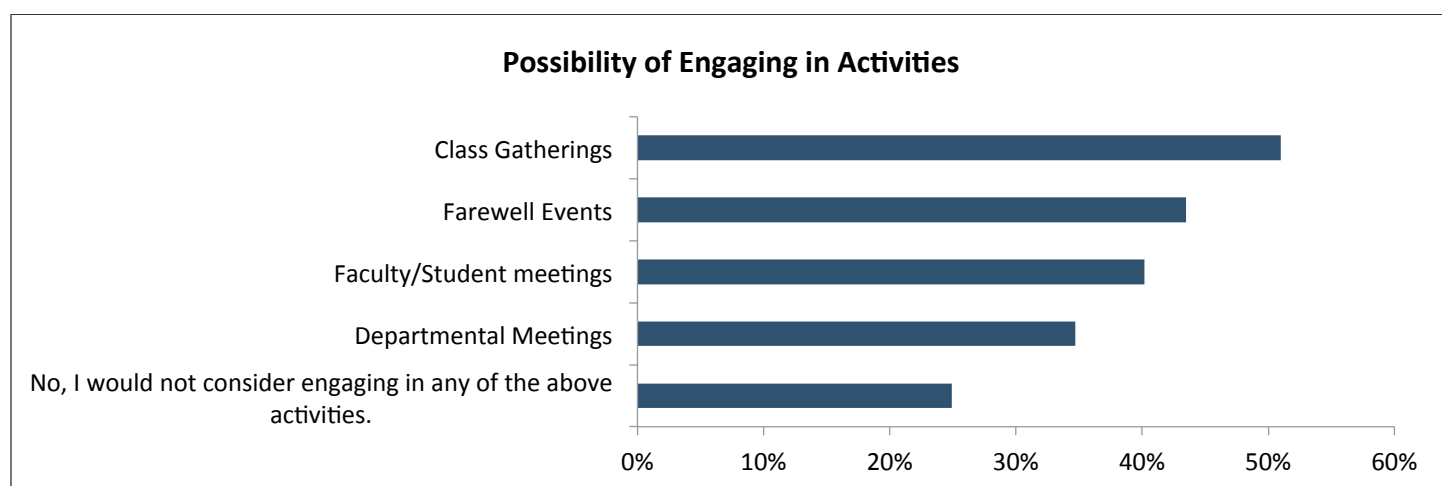
Name of Outlet	Count	Percent
Auntie Anne's	215	22.5%
Bananas	268	28.1%
Baskin Robbins	198	20.8%
Cairo Kitchen	346	36.3%
Cilantro	104	10.9%
Cinnabon	136	14.3%
L'Aroma	81	8.5%
McDonald's	206	21.6%
Quick24	15	1.6%
Seoudi Mini Market	17	1.8%
Subway	139	14.6%
Tarwi2a	148	15.5%
TBS	26	2.7%
The Caf by SANO	492	51.6%
Villa Fresh Italian Kitchen	532	55.8%
<b>Total</b>	<b>954</b>	<b>100%</b>
Missed	211	18.1%



**Question 7**

Would you consider engaging in any of the following activities over a meal with students or colleagues?

Activities	Count	Percent
Class Gatherings	482	51.0%
Farewell Events	411	43.5%
Faculty/Student meetings	380	40.2%
Departmental Meetings	328	34.7%
No, I would not consider engaging in any of the above activities.	235	24.9%
Other activities (please specify)	45	
Total	945	
Missed	220	18.9%

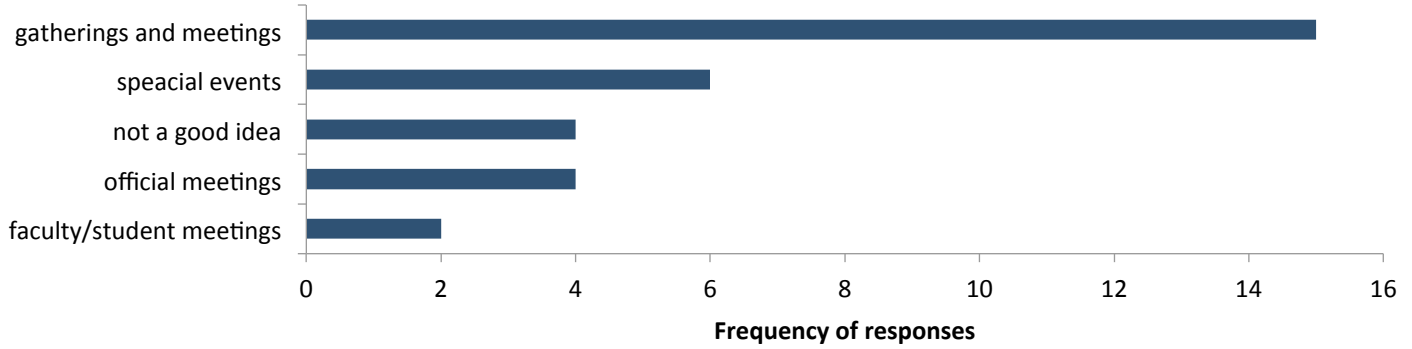
**Other Activities**

Activity	Frequency
<i>Gatherings and meeting: Friends/guests/clubs/colleagues</i>	<b>15</b>
• Meeting with friends	3
• Meeting with guests	1
• Clubs meetings	3
• Meetings	1
• Eating with friends and sharing meals	2
• Donors meetings over lunch or coffee	1
• Gathering for any meeting	1
• During class breaks when we are hungry we gather	1
• Meeting with colleagues	2
<i>Faculty/Students meetings</i>	<b>2</b>
• Meetings with doctors and students	1
• Lectures	1
<i>Special Events</i>	<b>6</b>
• Birthdays	2



<i>Activity</i>	<i>Frequency</i>
<ul style="list-style-type: none"> <li>• Student union events or club events</li> <li>• Student activities events</li> <li>• Honors assembly</li> </ul>	1 2 1
<i>Official meetings</i>	<i>4</i>
<ul style="list-style-type: none"> <li>• Group meals for on-campus conference participants and meetings with colleagues, both individual and in groups</li> <li>• Seminar receptions, staff meetings</li> <li>• Outside guests, external potential clients</li> <li>• Certain CLT sessions, meeting above department level</li> </ul>	1 1 1 1
<i>Not a good idea, especially during austerity measures</i>	<i>4</i>
<ul style="list-style-type: none"> <li>• Are they really even 'considering' building a new facility? Even after the community has endured austerity measures for the past few years? NOT a good idea.</li> <li>• Building a new dining hall (or any new building) in the midst of budget cuts, strikes, and demonstrations is a terrible idea.</li> <li>• I answered this, but there should absolutely not be new dining hall at all. The idea of a central, military style dining hall is a relic of the 1950s, NOT typical practice at universities any more. Any examination of the layout of campus and current student, faculty, and staff behavior shows that given the distances people do NOT travel across campus to eat, they select food from the nearest venues. This is absolutely clear from faculty behavior as regards the faculty dining room. Between the long walk to a central dining hall and the long waits in line if they close other food outlets, this model is not a viable one. (The impact on the campus too, by eliminating open spaces, will also have a negative impact.) And while we may or may not appreciate fast food like that served at the Americana food court, I highly doubt that students would prefer going to a central dining hall over outsourced vendors. And closing TBS will create a riot on campus! At a time when the university is trying to close or reduce auxiliary enterprises, like the Zamalek hostel, the bus system, AUC Press, etc., to try to centralize a function that is bound to be a money loser is highly questionable.</li> <li>• No need for a new dining hall</li> <li>• We don't need dining hall, we need salad carts</li> </ul>	1 1 1 1
<i>General Comments</i>	<i>7</i>
<ul style="list-style-type: none"> <li>• There are abundant classrooms available for meetings</li> <li>• Extra Curriculum activity. If I have class work/homework</li> <li>• I engage with faculty at faculty lounge</li> <li>• Socializing</li> <li>• Game of pool with friends</li> <li>• Gathering with friends or playing cards</li> <li>• Simple lunch</li> </ul>	1 1 1 1 1 1 1

### Other Activities

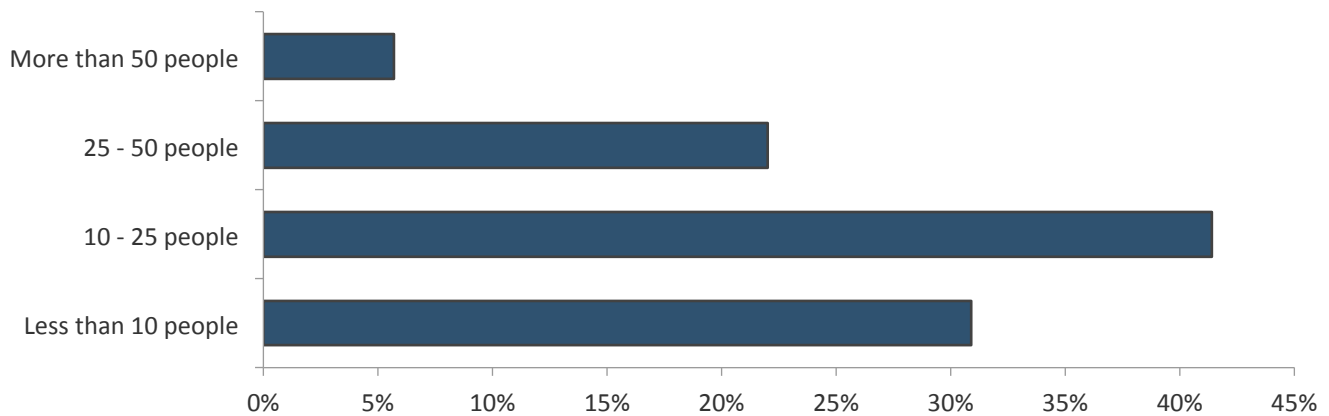


### Question 8

What do you think would be the maximum number of people per group in such activities or gatherings?

	Count	Percent
Less than 10 people	276	30.9%
10 - 25 people	370	41.4%
25 - 50 people	197	22.0%
More than 50 people	51	5.7%
Total	894	100%
Missing	271	23.3%

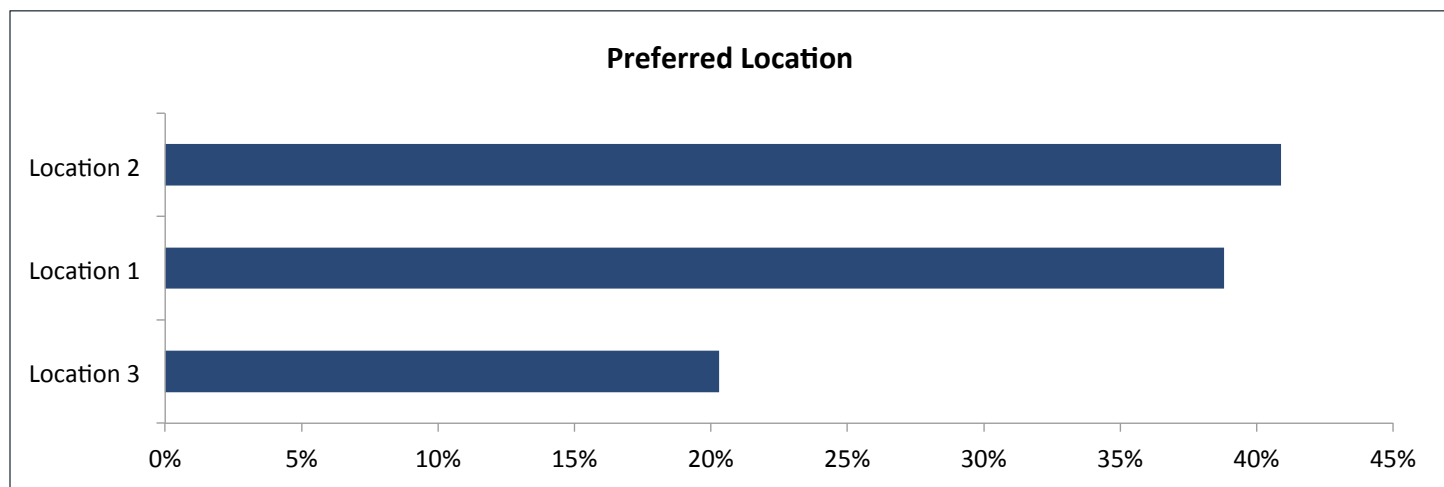
### Expected Number of People in Such Gatherings



**Question 9**

If there were a dining hall on campus, what would be the perfect location in your opinion?

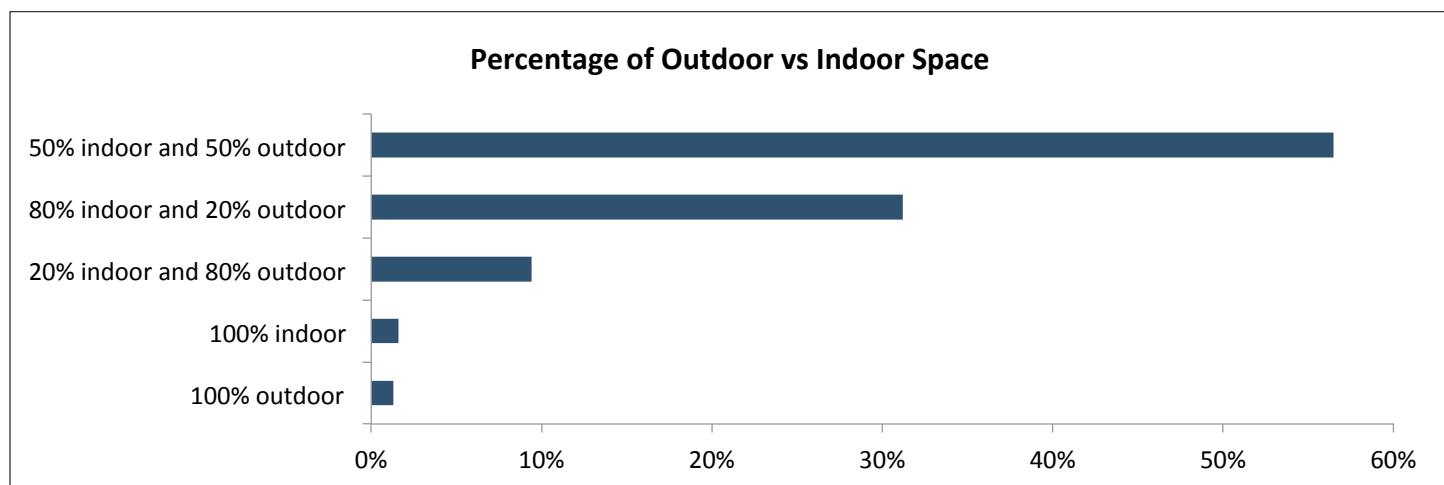
Location	Count	Percent
Location 1: Modifying existing location at Campus center/Le Café	360	38.8%
Location 2: In the garden opposite to Hatem and Janet Mostafa Core Academic Center.	380	40.9%
Location 3: In the garden opposite to the existing location.	189	20.3%
Total	929	100%
Missing	236	20.3%



**Question 10**

From your point of view, if there were an outdoor area within the main dining hall, what would be the ideal percentage of outdoor vs. indoor space?

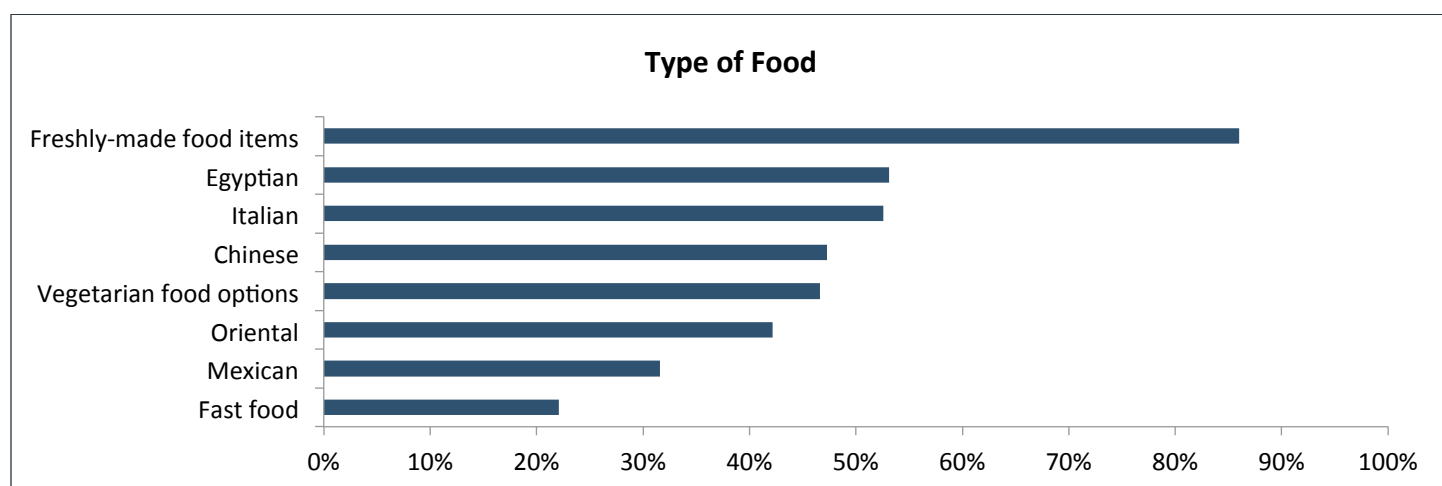
Percentage of indoor vs outdoor space	Count	Percent
50% indoor and 50% outdoor	531	56.5%
80% indoor and 20% outdoor	293	31.2%
20% indoor and 80% outdoor	88	9.4%
100% indoor	15	1.6%
100% outdoor	12	1.3%
Total	939	100.0%
Missing	226	19.4%



**Question 11**

What type of food you would like to find in such a dining hall?

Type of Food	Count	Percent
Freshly-made food items	814	86.0%
Egyptian	503	53.1%
Italian	498	52.6%
Chinese	448	47.3%
Vegetarian food options	441	46.6%
Oriental	400	42.2%
Mexican	299	31.6%
Fast food	209	22.1%
Other (please specify)	163	
Total	947	100.0%
Missed	218	18.7%

**Other**

Type of food	Frequency
<i>Asian/Suchi</i>	<b>10</b>
• Asian food	1
• Janpanese?!	1
• Please include a chinese food outlet, it's impossible how we donot have one	1
• Sushi	4
• sushi, whole fruits, breakfast items including cereal	1
• SUSHIIIIIIII!!!	1
• SUSHISSSSSS PLEASEEEEEEE	1
<i>Christian (Seyam) Food</i>	<b>3</b>
• Fasting food.	1
• Seyami food	1
• Vegan food for Christians who fast 3/4 the year.	1
<i>Dessert</i>	<b>6</b>
• replace baskin robbins with pinkberry or yoggi	1

Type of food	Frequency
• Desserts: cupcakes, waffles, cakes	1
• in addition to a dessert shop	1
• Waffles, crepe, battates and zalabya	1
• Western meals i guess in general. Cooked carb and protein. Desserts as well. All cooked daily would be cool.	1
• Yogurt Ice Cream	1
<b>Egyptian</b>	<b>2</b>
• Foul and Falafel Like arabiata	1
• Home made egyptian food for the students who are living on campus.	1
<b>Fast Food</b>	<b>1</b>
• Burger king	1
<b>Grilled</b>	<b>3</b>
• Grilled food	1
• grilled food would be perfect	1
• Grilled items	1
<b>Healthy/Diet</b>	<b>74</b>
• 2 Salad bars please and fresh fruit juices and fruit salad places	1
• a good salad bar not like the one in caf right now,, why not bring back Saladero they had the best Salad ever!	1
• A large Salad and Soup Bar	1
• A lighter lunch (soup/salad) option. Since the closure of the salad bars on campus, it is very difficult to find healthy food options that are convenient.	1
• A Salad Bar	
• A Soda Machine (The ones that are open for unlimited refills. They do that in The America, and we are after all an AMERICAN university)	1
• Any kind of healthy food	1
• Anything healthy	1
• Basically increasing the number of fresh, healthy, also veggie options which are affordable. Egypt has some amazing veggie dishes and sadly this is not utilised to it's optimal potential. I sometimes crave fruit but the fruit on offer in the canteen is often tasteless and expensive (for one item).	1
• Clean and fresh meals please; protein with vegetables	1
• CLEAN AND TASTY SALAD	1
• Diabetic meals and diet food	1
• Diet	1
• Diet food	2
• fruit salad please ... good ones and good burgers other than macdonalds salads... mo7tarama pasta and pizza	1
• Fruits	1
• Fruits, salads, mainly healthy light options - freshly made. low calories options.	1
• Good quality healthy food as now CAF is very bad. Extremely unhealthy full of fats and oils and is not varied they always have nothing except macaroni and sandwiches.	1
• Healthier food	1
• healthiest options you've got .	1
• Healthy	2
• Healthy clean and lean food	1
• HEALTHY CLEAN FOOD !!!!!	1

Type of food	Frequency
• Healthy combinations like just baked potatoes, salads	1
• healthy diet food	1
• Healthy food	4
• healthy food and grilled food	1
• Healthy food options	2
• HEALTHY FOOD YA RABB the food on campus is all so unhealthy, and the few healthy things (TBS sandwiches, faculty lounge meals with rice and veg) are so bad	1
• Healthy food!	1
• Healthy food, but this doesn't mean salads however I mean food that doesn't have much oil/fat in it and nutritious food or meals.	1
• Healthy food, dietary food options, etc.	1
• Healthy food, salad bars, fruit baskets, hot meals	1
• Healthy food.	1
• Healthy food. Salads.	1
• Healthy Food. We are facing a problem in campus that those who are following a diet doesn't have any option but the salad of the caf which is not too good. Most of the time, you can not find all of its component. I would like a place specialised in healthy food and salad.	1
• Healthy grilled variety of veggies brown and whole wheat options	1
• Healthy meals	1
• Healthy options	3
• Healthy options that are not ridiculously overpriced - the current outlets such as the Caf sell a salad that costs maximum 5 LE for LE25. They also are limiting ingredients more and more, with the excuse that it is in the interest of cleanliness.	1
• Healthy snacks	1
• HEALTHY! Breakfast items, like cereal. Also, consider making cards that are charged with a certain amount of money to swipe when taking food, and that certain amount will be deducted from it. Or the food could be free considering that we already pay for needless thing (like parents association fees) :)	1
• Healthy, quick food, e.g. salads, edible sandwiches	1
• Healthyfood	1
• Lots of salad options	1
• More healthy foods should be provided with more vegetables and fruits.	1
• more of fresh vegetables, salads, fruits in other words HEALTHIER FOOD	1
• More salad types available in different outlets	1
• Morning toasts freshly-made	1
• Oriental food. And some healthy options including chicken and meat	1
• Please stop having only fast food on campus!!	1
• proper salad bar	1
• proper salad place	1
• SALAD	1
• Salad bar	2
• Salad bars	1
• Salad!!!	1
• Salads. We need a fresh salad bar other than the only one currently at AUC.	1
• Something like Saladero.	1

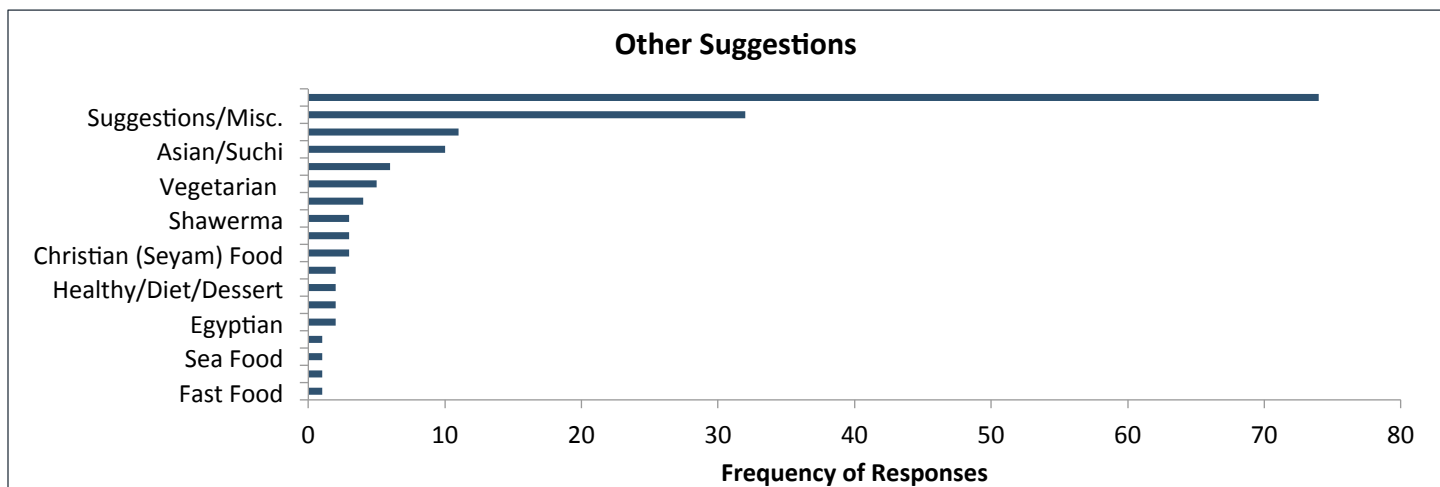
Type of food	Frequency
<ul style="list-style-type: none"> <li>soup, healthy wraps, salads</li> </ul>	1
<ul style="list-style-type: none"> <li>Soups, Fresh Salad Bar and more entrees to accompany the salad (Steak or Chicken side with salads)</li> </ul>	1
<ul style="list-style-type: none"> <li>Standard Egyptian/Western dishes, such as grilled chicken, pane, pasta.</li> </ul>	1
<ul style="list-style-type: none"> <li>The most important thing for me is to have healthy food options available (and chopped up luncheon meat or fried chicken pieces on salad is NOT healthy). There is too much fast food and snack food and not enough food with vegetables and lean proteins. How about an option for grilled chicken with steamed vegetables? Salads with poached salmon or grilled shrimp? Or anything healthy??</li> </ul>	1
<ul style="list-style-type: none"> <li>There is only one healthy food option on campus which is the Caf salad bar, this is not enough. The rest of the Caf foods is very high in carbs and oils. Please please please add more healthy options, another salad bar with a wider variety of vegetables is highly needed. More than half of the food options on campus are either fast food or not healthy food, please increase healthy green options.</li> </ul>	1
<ul style="list-style-type: none"> <li>we are in need of clean, healthy food</li> </ul>	1
<ul style="list-style-type: none"> <li>Would make a pleasant change if we could have something both healthy and hygienic. Tasty would be wonderful, but I rarely wish for the impossible.</li> </ul>	1
<b>Healthy/Diet OR Fresh Juice</b>	<b>2</b>
<ul style="list-style-type: none"> <li>also juice bars or other-health food, also more salad options like inseason, lettuceat, goodcals, zooba</li> </ul>	1
<ul style="list-style-type: none"> <li>There are more outlets branches makes a lot of kinds of foods everywhere ,also we need fresh juice shop ..... since after 6 P.M we have to go out to eat .</li> </ul>	1
<b>Healthy/Diet/Asian</b>	<b>1</b>
<ul style="list-style-type: none"> <li>We need chinese please and some healthy food as well</li> </ul>	1
<b>Healthy/Diet/Dessert</b>	<b>2</b>
<ul style="list-style-type: none"> <li>Good varied types of (clean) sandwiches, tasty/healthy desserts, good breakfast, tasty snacks.</li> </ul>	1
<ul style="list-style-type: none"> <li>Healthy, nutritious, low-fat &amp; low cholesterol foods, including healthy choices for desserts!</li> </ul>	1
<b>Home made</b>	<b>4</b>
<ul style="list-style-type: none"> <li>Homa made food with good quality and good prices for people living in dorms</li> </ul>	1
<ul style="list-style-type: none"> <li>Home food generally. Like the old campus JC Caf.</li> </ul>	1
<ul style="list-style-type: none"> <li>Soups! Please! A dining hall that provides all kind of soups.</li> </ul>	1
<ul style="list-style-type: none"> <li>The main point is to find the food I eat home.</li> </ul>	1
<b>International Cuisines (Lebanese/ French/ Indian)</b>	<b>10</b>
<ul style="list-style-type: none"> <li>All international food kinds</li> </ul>	1
<ul style="list-style-type: none"> <li>Easy and simple meals that don't have to be from a specific country</li> </ul>	1
<ul style="list-style-type: none"> <li>French, anything of type food that serve breakfast</li> </ul>	1
<ul style="list-style-type: none"> <li>Indian</li> </ul>	3
<ul style="list-style-type: none"> <li>Indian food would be a total hit!, Shawarma wraps, Lebanesse type foods,</li> </ul>	1
<ul style="list-style-type: none"> <li>International cuisine</li> </ul>	1
<ul style="list-style-type: none"> <li>Lebanese and appetizers</li> </ul>	1
<ul style="list-style-type: none"> <li>Lebanese, grilled items (chicken and vegetables)</li> </ul>	1
<b>Pizza</b>	<b>2</b>
<ul style="list-style-type: none"> <li>Pizza</li> </ul>	1
<ul style="list-style-type: none"> <li>Pizza Hut</li> </ul>	1
<b>Sea Food</b>	<b>1</b>
<ul style="list-style-type: none"> <li>Fish and sea food</li> </ul>	1
<b>Shawerma</b>	<b>4</b>
<ul style="list-style-type: none"> <li>Shawerma</li> </ul>	1



Type of food	Frequency
• SHAWERMAA	1
• syrian shawerma	1
• Shawerma	
• Get shawermer	1
<i>Vegetarian</i>	<b>5</b>
• Healthy food like a juice bar or a salad stand. Also seyamy food (vegan).	1
• I marked it up, but to confirm, please, the campus really needs vegetarian food options!	1
• Vegan and healthier food options (less oil, salt, sugar)	1
• Vegan food.	1
• Vegan items	1
<i>Suggestions/Misc.</i>	<b>32</b>
• but the indoors section must be strictly non smoking	1
• Change it and have specials certain days of the week so people remember that on wed for example you have Mexican day..	1
• cheap options--cheaper than 30 LE per meal.	1
• Classy dining experience as well :)	1
• Fish (grilled and fried), steamed vegetables, Greek/Turkish coffee, minced beef and potatoes, fruit platters, blue cheese, gyros, macaroni pie, sausage rolls, mortadella sandwiches, poached eggs on toast, lager, durian, mixed nuts including Syrian sunflower seeds, chicken shawerma, smoothies, rhubarb.	1
• I answered this, but there should absolutely not be new dining hall at all. I answered this, but there should absolutely not be new dining hall at all. The idea of a central, military style dining hall is a relic of the 1950s, NOT typical practice at universities any more. Any examination of the layout of campus and current student, faculty, and staff behavior shows that given the distances people do NOT travel across campus to eat, they select food from the nearest venues. This is absolutely clear from faculty behavior as regards the faculty dining room. Between the long walk to a central dining hall and the long waits in line if they close other food outlets, this model is not a viable one. (The impact on the campus too, by eliminating open spaces, will also have a negative impact.) And while we may or may not appreciate fast food like that served at the Americana food court, I highly doubt that students would prefer going to a central dining hall over outsourced vendors. And closing TBS will create a riot on campus! At a time when the university is trying to close or reduce auxiliary enterprises, like the Zamalek hostel, the bus system, AUC Press, etc., to try to centralize a function that is bound to be a money loser is highly questionable.	1
• I definitely do not think that AUC needs a dining hall and certainly not if this will infringe on green spaces I feel AUC needs a better healthier range of food options on campus	1
• I don't think students in general have a one preferred cousin, as long as the food is FRESH and adequately prepared we are willing to eat it. I beg you The Caf is a crime against humanity. No joke that thing causes more harm than good. P.s by fresh i don't only mean fresh ingredients but also not leaving the food in the open for 6+ hours until it get sold, without even reheating it	1
• I PROTEST THE RAILROADING NATURE OF THIS QUESTIONNAIRE, YOU FAIL TO ASK WHETHER I WANT A "MAIN DINING HALL" ON CAMPUS. IN THESE TIMES OF BUDGET CRISIS AND ENSUING AUSTERITY MEASURES, I THINK IT IS OBSCENE TO RAISE THE ISSUE OF A MAJOR INVESTMENT IN A "MAIN DINING HALL." FIRST, RESTORE FUNDING FOR SCHOLARSHIPS AND SALARIES!	1

Type of food	Frequency
<ul style="list-style-type: none"> <li>I'd like to be able to compose my own meal, i.e. I wouldn't want everything to be "bundled" together, i.e. I don't necessarily want to buy a meat dish if I just want some vegetables or a soup. Other foods--anything international or "fusion". If we keep the current Americana food court, which I think we should, then offer items not available there. But it would still be good to have various sandwiches available at the new dining hall, even if we keep Taarwia and Subway because the people going to the dining hall as a group will have different tastes so if a group wants to eat together, there should be all kinds of options available in one place.</li> </ul>	1
<ul style="list-style-type: none"> <li>In a good price.</li> </ul>	1
<ul style="list-style-type: none"> <li>international standard cuisine in addition the the above selected ..no FAST FOOD PLEASE.. we ahve enough of this on campus and are offering the least healthy food style to AUC Community ... FAST Food should be off campus in my opinio ; additonally, AUC campus is a green campus but not what ot comes to food.. we are surroneded by fast food chains in close proximity to campus and who ever cares for fast food , can go there ..</li> </ul>	1
<ul style="list-style-type: none"> <li>It is irresponsible to even think about a new dining hall on campus given the university's financial constraints. The academic standing of the AUC has been on decline. Our resources should be allocated to strengthen and support academic programs, and to improve the welfare of the staff. That is the only investment that matters. The AUC is a university not another "El Geizira Club." The BOT seems to have forgotten that.</li> </ul>	1
<ul style="list-style-type: none"> <li>It is not the type of food that matters as much as the quality of the ingredients.</li> </ul>	1
<ul style="list-style-type: none"> <li>Just properly made food. I think the question misses the point on the problem with food on campus. It was never a cuisine issue. Its the criteria by which decisions seem to be made. And I would prefer if all potential candidates for food providers be brought to campus for EVERYONE on campus to try and choose.</li> </ul>	1
<ul style="list-style-type: none"> <li>More about variety, not a preset cuisine.</li> </ul>	1
<ul style="list-style-type: none"> <li>Shawerma - fool - pizza</li> </ul>	1
<ul style="list-style-type: none"> <li>Shawerma Juice venue (Cheap not a brand) (Suger cane, orange, mango, Juices.. etc ) (Why pay 20 pounds for a cup of orange juice at "Bananas" that costs 3 LE outside) Crepe Sandwiches. Remove "Villa", very expensive and nobody even buys from him. (50 LE for a plate of pasta???) Remove "Cairo Kitchen", very bad quality of food maybe even the worst on campus. This is a university not a shopping mall, food has to be with a reasonable cost for all students (subsidized). Cheap snacks.</li> </ul>	1
<ul style="list-style-type: none"> <li>Spending money on new construction during this period of austerity is a terrible idea and will not be well received by faculty, staff, students</li> </ul>	1
<ul style="list-style-type: none"> <li>The campus dining hall would use money and not needed.</li> </ul>	1
<ul style="list-style-type: none"> <li>The food's country of origin doesnt matter. Its the food quality. Even if its sth as simple as salad. what we really need is a guarantee that we wont get food poisoning or any digestion issues.</li> </ul>	1
<ul style="list-style-type: none"> <li>The main problem everyone on campus is the quality of the food. And not enough healthy choices.</li> </ul>	1
<ul style="list-style-type: none"> <li>The particular type of food is less important than the variety and safety of it, and the staff training and logistical ability to handle large numbers of people quickly without lines that take 20-30 minutes to get through.</li> </ul>	1
<ul style="list-style-type: none"> <li>There is no need for a new dining hall on campus.</li> </ul>	1
<ul style="list-style-type: none"> <li>There should NOT be a dining hall. This is not the time for a capital investment while we are freezing salaries, firing service, freezing hiring, neglecting run down academic facilities, etc.</li> </ul>	1
<ul style="list-style-type: none"> <li>We already have a food court with various options, why spend funds on something we already have?</li> </ul>	1

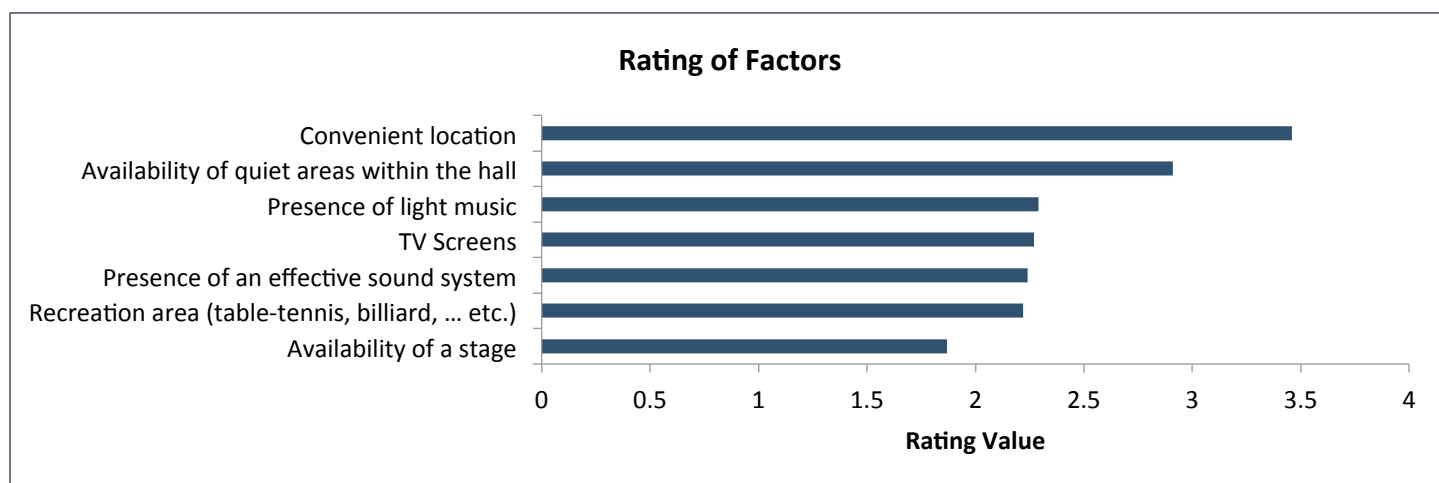
Type of food	Frequency
• What is "oriental" food? I find this word colonial and politically incorrect.	1
• What is the difference between Oriental and Chinese? Why Mexican and not Canadian or French or German?	1
• Why doesn't this survey actually ask: "Do you think AUC needs a new dining hall?" It seems to me the entire methodology is at flawed.	1
• why is there no question in this survey on whether or not we think there is a need for a dining hall? why does auc even need a dining hall? where is the money for such a large project coming from? why is the university administration considering such a large capital spending project when there are clear and concrete 'austerity' policies being imposed by the administration on the students, staff and faculty? if a dining hall is built, what does it say about the way the university administration prioritises the interests of its stakeholders?	1
• With an emphasis on HEALTHY for all of them - less fat, oil, sugar, tasteless white sauces; tasteless tomato sauces, etc. The main problem with some of the food outlets is that the quality of ingredients seems low? (and at times questionable) that actual flavor is lacking. Case in point - the pizzas at Italian Kitchen - look great absolutely lacking in any flavor; same for other dishes at some of the other outlets. The majority of fast food establishments are unhealthy and reinforce poor/unhealthy eating habits...	1
• You don't need a dining hall on campus, just improve on what the current offerings are, make the food quality of a higher standard. Otherwise, you run the risk of having a dining hall with the same quality of poor food options that we currently have.	1
<b>Grand Total</b>	<b>163</b>



## Question 12

Providing a dining hall on campus will involve the consideration of several different factors. How important do you believe the following factors should be when designing the new dining hall?

	Very important	Important	Less important	Not important at all	Rating Average	Count
Convenient location	518	353	54	15	3.46	940
Availability of quiet areas within the hall	290	335	250	64	2.91	939
Presence of light music	107	288	306	233	2.29	934
TV Screens	113	282	290	252	2.27	937
Presence of an effective sound system	96	266	338	232	2.24	932
Recreation area (table-tennis, billiard, ... etc.)	136	212	299	280	2.22	927
Availability of a stage	50	145	372	366	1.87	933
Other (please specify):						86
Total						948
Missed						217



## Other

Factor	Frequency
<i>Comfortable place, green area, reasonable design</i>	31

- Comfortable chairs, and sturdy tables and change of décor
  - Fountain and greenery
  - Enough natural light and good ventilation
  - Clean tables and comfortable seating area. Shaded in summer in case of outdoor areas and air conditioned in case of indoor, / heaters in winter
- I prefer smaller venues scattered across campus with a variety of food options with the presence of a main hall to offer hot meals (lots of options) - our food options now are mainly unhealthy, junk and heavy. There are no light options like fresh fruits, vegetables and salads - the salad bar is not of a good standard and doesn't have lots of options.
- Just make it a place to eat and meet. No loud music or fancy things. Just a dining hall. For sure, don't make it a place to study or hang out or nobody will be able to sit down to eat a meal. All chairs will be taken.
  - Lockers

Factor	Frequency
<ul style="list-style-type: none"> <li>• We need places without cats or flies</li> <li>• Good ventilation, hygiene to prevent flies to spread inside, indoor plants inside and accessible clean bathrooms</li> <li>• Washrooms, couches, comfortable seating</li> <li>• Basically somewhere with loads of natural light (not artificial). Somewhere that mixes indoor and outdoor. Somewhere with incorporated greenery. I find your choice of locations really baffling as you aim to destroy the gardens to build a hall. Not at all wise. Somewhere also which can be quiet and calm, food courts (like the one with MacDonald's and subway always seem loud even when empty).</li> <li>• Spacious, good circulation and ventilation, nice view</li> <li>• Comfortable chairs, good aeration, cleanness</li> <li>• Light music, stage, sound system - all absurd.</li> <li>• Comfortable chairs</li> <li>• A nice place to sit outside, with some garden space and tables</li> <li>• Cleanliness, space, comfortable eating setting</li> <li>• Large restrooms, vending machines, smoking detectors, several exit doors, Hogwarts-style décor</li> <li>• Cozy Seats</li> <li>• It's a dining hall not a fun club...lights are important but music, TV, Games are NOT IMPORTANT it's just going to make it too noisy.</li> <li>• Elegant tables and chairs like in Yale ;)</li> <li>• This should be a calm, relaxing place to eat, to meet one's friends &amp; colleagues &amp; to collect one's thoughts, not an entertainment venue.</li> <li>• Relaxing environment</li> <li>• sufficient restrooms</li> <li>• It has to be huge, since people might really like it as a hangout spot</li> <li>• Lounge area!!</li> <li>• Quietness is extremely important</li> <li>• Couches</li> <li>• Adequate seating, clean furnishings</li> <li>• If it's a dining hall, I don't know why the hall itself needs table-tennis, billiards, etc. but these could be in a separate area. Students definitely need a place to hang out. The current noise level at the Americana dining area is awful. The dining hall should DEFINITELY have good acoustics to absorb the sounds of hundreds of people talking and should also include some "secluded rooms" where doors could be closed for groups wanting to meet over food (not for "privacy", but just for "coziness" and probably to keep out the noise level from the main dining hall. Many US universities have lovely big dining halls where it is not noisy..I think they usually have washable carpeting to help absorb the noise, but I'm not sure. This should be benchmarked...I recall that the Univ. of California at Santa Barbara had a huge but congenial central dining hall with various "food stations" around the room--pizza, "make-your-own-salad", hot foods, maybe an Italian corner, desserts, drinks, including soft-serve ice cream. Please check on the design of that one.</li> <li>• Clean dining areas, good/prompt customer service, recycle bins</li> <li>• Enough space, more cashiers</li> </ul>	5
<p><i>Hygiene and healthy fresh food</i></p> <ul style="list-style-type: none"> <li>• Variety of options, especially healthy options</li> <li>• Clean place</li> <li>• cleanliness &amp; hygiene - flies &amp; insects issue</li> <li>• Clean and well maintained area</li> <li>• I'm thinking the main thing should be fresh, healthy food options and that the rest of this doesn't really matter.</li> </ul>	11
<p><i>Good prices and quality</i></p> <ul style="list-style-type: none"> <li>• It should be considerable price. There are too many fast food restaurants on campus, and this will not help resident's health.</li> </ul>	

Factor	Frequency
<ul style="list-style-type: none"> <li>• Quality and variety of food. Reasonable pricing</li> <li>• Just good, healthy and well-priced food. Why not bring something like Arabiata ElShabrawy on campus? They have a wide range of good quality and well-priced food items.</li> <li>• Price and quality of the food are the main concerns</li> <li>• fish bowls</li> <li>• Good food like el omda</li> <li>• The quality of food presented is the most important factor</li> <li>• location, and CHEAP options</li> <li>• GOOD RESTAURANT. Also a Starbucks would be nice.</li> <li>• Quality and variety of food is most important.</li> <li>• affordable prices</li> </ul>	

Bad idea	26
<ul style="list-style-type: none"> <li>• This idea should be nixed immediately and any resources dedicated to it should be allocated to any of t It does not take a genius to know that that will kill moral on campus. Invest funds in improving the current quality of food on campus, but NO, not a new dining hall. He services that have been cut in the past few years to the austerity: staff salaries, department budgets</li> <li>• We're under austerity measures, we have a hiring freeze and a salary freeze, and you want to have ANOTHER dining hall!!!!</li> <li>• A new dining hall is definitely not a priority. It is strange that the university is considering such a project given the budget deficit. We really need an explanation</li> <li>• A deficit and no need for more food outlets.</li> <li>• Rather than a dining hall per se, what students really need is a large Student Union facility that offers all of the above - including meeting and study spaces. Right now they use the library for activities that on other campuses take place in the Student Union. This is counterproductive since it impedes those who wish to study and read in a quiet, library environment. There is no real need for a dining hall. Students probably won't use it. Actually, install acoustics that will reduce the very loud noise in the current Food Court and you'd find students will go there instead of to the library. As it is it's so noisy no one can stand to stay there for long....</li> <li>• The question should include the following as one of the factors: "Actual need for a new dining hall." Had this had been included, I would have selected "Not important at all."</li> <li>• Having given my opinion, I among many could not help but to think that at a time when AUC is refusing to replace the faculty who left and reducing the number of scholarships to students, all under the pretext of "budget deficit" does it really make sense to think of a dining hall at this time? Isn't it better to set the priorities straight given that AUC is an educational institution and not a recreation center!! Many people are thinking that the so-called "budget deficit" is fabricated! There has to be consistency in integrity when it comes to priorities if AUC cares enough that the faculty, students and wider society are to take the institution seriously.</li> <li>• WHY IN A TIME OF BUDGET CUTS WHEN MY FAMILY IS SUFFERING BECAUSE I HAVE NOT RECEIVED A RAISE IN YEARS, DOES AUC NEED AN EXPENSIVE DINING HALL? I TRULY QUESTION MOTIVES BEHIND THIS IDEA.</li> <li>• Again, in case it's not clear, this is a horrible idea</li> <li>• Considering the financial cutbacks at AUC and the low employee morale, this is not an opportune time to begin such a project</li> <li>• We have adequate common dining areas now. Investment in yet another space is unnecessary. It is particularly galling to be surveyed with the underlying assumption that a new dining hall is needed when we are otherwise told that this is a time of university austerity and cutbacks. Improvement in food services could perhaps focus on quality (health, hygiene and affordability) instead of expansion.</li> <li>• A dining hall is not needed</li> <li>• I believe this project is unnecessary and misguided. At a moment when AUC is cutting staff, defunding programs, abruptly closing facilities like the Zamalek Hostel, and reducing scholarship support, embarking on an expensive</li> </ul>	

## Factor

## Frequency

and uncalled-for capital project is utterly foolish.

Students, and faculty, and staff all have their priorities, and all have made specific requests and offered specific plans as the university navigates its fiscal straits. But NO ONE is demanding a new cafeteria. This is a further example of how a commitment to construction over instruction is perverting the university.

Don't build a cafeteria. Put that money into instruction and research, the real purposes of this university

- It is irresponsible to even think about a new dining hall on campus given the university's financial constraints. The academic standing of the AUC has been on decline. Our resources should be allocated to strengthen and support academic programs, and to improve the welfare of the staff. That is the only investment that matters. The AUC is a university not another "El Geizira Club." The BOT seems to have forgotten that.
- None of the factors should be considered because the Project should not be considered.
- Isn't there ALREADY a dining hall on campus? Actually TWO - one at the Cafe and one in the food court? I really don't understand what is your definition of dining hall and how that differs from what is already in existence.
- We do not need a dining hall at the time when the administration's draconian cuts mean that staff, students and faculty can eat less. If built on the backs of hungry workers, I will boycott it.
- Are you planning a country club??? Totally unnecessary.
- In a period of fiscal crisis, forced austerity, and staff redundancies, engaging a new and completely unnecessary capital project would appear the epitome of crass, callous indifference; or ostentatious self-indulgence.
- The problem I have with this survey, is that there is no question asking if I think a new dining hall is necessary. Second will this dining hall going to take away options and outlets near my office? 3. Third where is the money coming from, do we really need this when we are cutting 20% of staff and have a hiring freeze plus other budget cuts?
- Environmental factor. It is not acceptable to cut part of the gardens for a dining hall.
- This sounds very wasteful if you are considering any of this as an option for a potential 'dining hall.' How can this even be a consideration based on the current financial status of the university?
- Seriously, can we not spend any more university money on @\$% HD-TV screens or sound systems while faculty are forced to continue using antique second-hand desktop computers that have hieroglyphs on the side reading "former property of Ramses II office of the deputy assistant goat-herder"? AUC members are capable of watching all the TV they want without any additional assistance from the university, and recreational TVs (outside the dorm rooms) are not an appropriate use of university funds. Also note that the Core/garden location is right next to offices and classrooms. Anyone who has worked or taught in offices or classrooms on Bartlett plaza already gets bombarded by all the sound systems blasting on the plaza in the middle of the day, and any new dining center should not add to the difficulty of working or teaching in classroom areas that are already very noisy.
- No dining hall!!!!  
Invest in what we actually need! Scholarships, financial aid and salad cars!!!!
- Not taking up green space to build it - look for roofs of building for space? A sports/entertainment cafe is NOT what I am interested in eating in. The acoustics, for example, in the food court are awful and make eating there unpleasant. (Theoretically, there is already enough "dining hall" space taken up on campus whether that annexed to THE CAF or the Food Court - this could be remodeled into something else - DO NOT TAKE UP GREEN SPACE TO BUILD THIS! Make it acoustically and aesthetically sound . . . (Comments for #13 below: a dining hall WOULD NOT DO A THING for improving interaction or creating a central space for individuals to congregate in - there is enough space for these things that remain un/underutilized already. The "interaction" issues facing AUC will not be solved with a dining hall. Frankly, I think the construction of one is a wasted effort in time, money, and anticipated benefit.
- I answered this, but there should absolutely not be new dining hall at all. I answered this, but there should absolutely not be new dining hall at all. The idea of a central, military style dining hall is a relic of the 1950s, NOT typical practice at universities any more. Any examination of the layout of campus and current student, faculty, and staff behavior shows that given the distances people do NOT travel across campus to eat, they select food from the nearest venues. This is absolutely clear from faculty behavior as regards the faculty dining



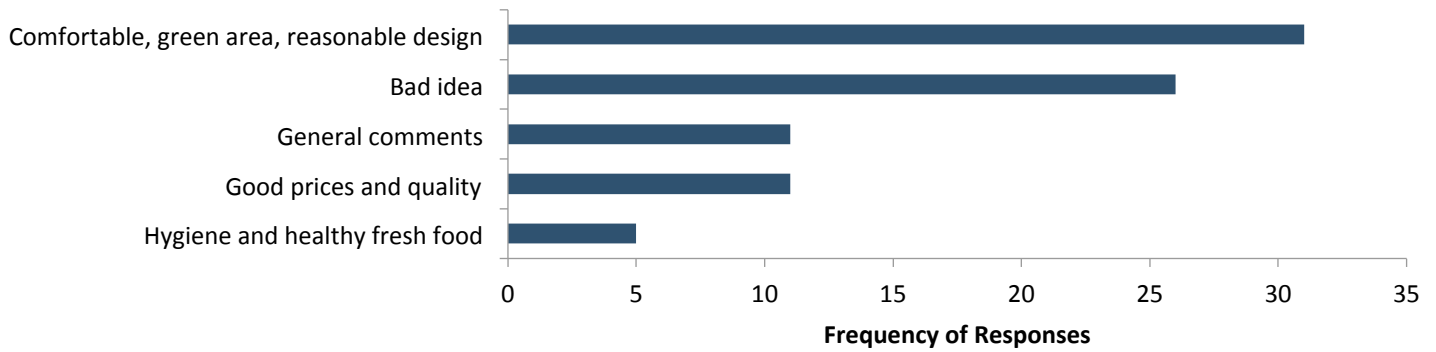
Factor	Frequency
<p>room. Between the long walk to a central dining hall and the long waits in line if they close other food outlets, this model is not a viable one. (The impact on the campus too, by eliminating open spaces, will also have a negative impact.)</p> <p>And while we may or may not appreciate fast food like that served at the Americana food court, I highly doubt that students would prefer going to a central dining hall over outsourced vendors. And closing TBS will create a riot on campus!</p> <p>At a time when the university is trying to close or reduce auxiliary enterprises, like the Zamalek hostel, the bus system, AUC Press, etc., to try to centralize a function that is bound to be a money loser is highly questionable.</p>	11

## General

- System of management
- The working hours!! There are people living on campus for eight consecutive months for god's sake! We need a place that serves good food "grilled, oriental and fresh food" and operating till at least 1 am" and other than The Caf as their food is of real low quality and taste!". And yeah, the locations suggested disregarded the dorms, again!!
- We have an American food court, an Egyptian food court, a faculty restaurant, a faculty lounge and the Schools have their own lounges. Why do we need another dining hall?  
I'd rather see more small outlets than large halls where conversations are difficult.
- backgammon and chess (cards) during gaps/assembly
- I think it is better to have the dining options more spread out on campus. During lunch times the cafeteria gets very crowded and the system of lining up is not efficient. At other times most food items are not available (usually sandwiches only after hours). If lines were more efficient and there were healthy options available all day I would be more likely to eat there more often.
- It's like you have literally no idea what makes a dining hall successful. How about CHEAP, HEALTHY FOOD to start with, and a pleasant area to sit in.  
Also, why is there no opinion box in this survey, just the stupid questions you've come up with? Food provision on campus is terrible and there are lots of other issues besides the lack of a dining hall.  
Campus is like a food court in a shopping mall, with huge, often American chains dominating. There should be INDEPENDENT outlets, and a NOT-FOR-PROFIT canteen run by the student union and staffed by students (like at lots of other universities) which sells HEALTHY food, for REASONABLE PRICES, not the crappy fast food we have now which is clearly designed to make a profit for your friends who run the Auntie Ann's and Cinnabon franchises.  
Egyptian food is healthy and easy to make, it would be so easy to make tasty food from fresh local ingredients like vegetables, and it would be really simple for the university to contract a small independent company to get some chefs and run an independent restaurant/canteen in conjunction with the SU. You could consider collaborating with Ma7alli or Fasa7at Somayya or something like that. As it is there is not a SINGLE independent retailer on campus except the office boys who make tea, and because we are so far away from other places we are forced to give our money to these crappy chains for their crappy unhealthy food.
- Sometimes the external client need to use the dining halls. Can this be agreed upon?
- The availability of services /features is closely related to the target audience using the new hall.. is this for AUC community at large or for students only or other..
- PLEASE DO NOT BUILD ON ANY GARDEN.  
PLEASE DO NOT DESTROY OUR GREEN AREAS. PLEASE ACT WISELY.
- It's important to distinguish the differences between a dining hall and a Campus Center - they are two different entities that can be attached - but should be treated as different spaces with different objectives
- I think there is a discrepancy between terminologies. Are we referring to a dining hall or a campus center? The above choices lean heavily to creating a campus center (which the university should absolutely have). That being said, I do not think having table tennis in a designated eating area is a good idea. The above preferences are based on the idea of multi-purpose new building that would have a dining area AND a separate campus center area that could include a space for a stage, recreation area, perhaps quiet work lounges, et cetera.



### Other Factors



### Question 13

State how strongly you agree or disagree with the following statements:

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
A central big venue for the dining hall would have a positive effect on campus life experience.	Count	348	400	145	25	33	951
	Percent	36.6%	42.1%	15.2%	2.6%	3.5%	100%
A central dining hall would enhance student-teacher interactions.	Count	205	286	316	78	51	936
	Percent	21.9%	30.6%	33.8%	8.3%	5.4%	100%
Total							955
Missed							210

