



DegreeWorks Advising System Evaluation Survey Report - Spring 18

Prepared by: Office of Data Analytics and Institutional Research (DAIR)

Degree Works Advising System Evaluation Survey Report- Spring 18

Executive Summary

Introduction

As a part of a comprehensive assessment and evaluation of the Advising process, the University Information Systems Department initiated this survey to collect information about the satisfaction and obstacles of the current system used for advising. The survey mainly targeted academic advisors and staff, as they would be able to accurately spot the problems and devise solutions to address them.

This survey aims to help assess the improvement that DegreeWorks will be making by comparing the results of the current process to the results obtained after the implementation of the modified process is completed. Please note that all the questions are referring to the CURRENT advising process.

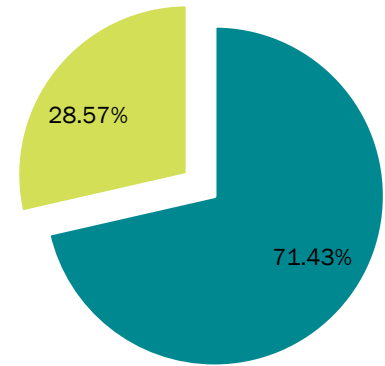
Methodology

This survey has been developed by the University Information Systems Department in collaboration with the Office of Data Analytics and Institutional Research (DAIR).

The Office of Data Analytics and Institutional Research (DAIR) emailed 124 survey invitations to the targeted population on March 12th, 2018, followed by a reminder to those who had not responded on Sunday the 18th of March and finally closed the survey on the 4th of April 2018. From the total number of all targeted population, 21 responded to the survey for a response rate of 17%.

Q1- Are you a Faculty or a staff Advisor?

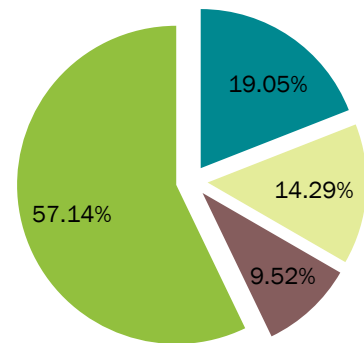
| Answer choices | Percentage | Number of responses |
|-----------------|------------|---------------------|
| Faculty | 71.43% | 15 |
| Staff Advisor | 28.57% | 6 |
| Answered | | 21 |
| Skipped | | 0 |



■ Faculty ■ Staff Advisor

Q2- Which School do you work in?

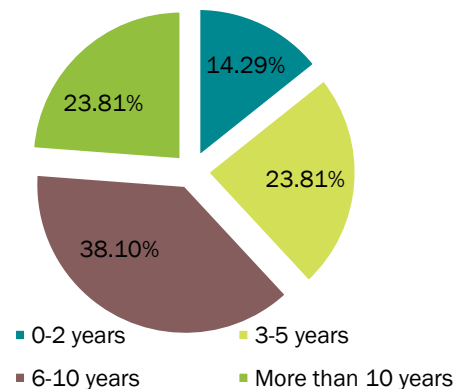
| Answer choices | Percentage | Number of responses |
|------------------------|------------|---------------------|
| BUS | 19.05% | 4 |
| GAPP | 14.29% | 3 |
| HUSS | 9.52% | 2 |
| SSE | 57.14% | 12 |
| Undergraduate Studies | 0.00% | 0 |
| Other (please specify) | 0.00% | 0 |
| Answered | | 21 |
| Skipped | | 0 |



■ BUS ■ GAPP ■ HUSS ■ SSE

Q3- How many years have you been advising students?

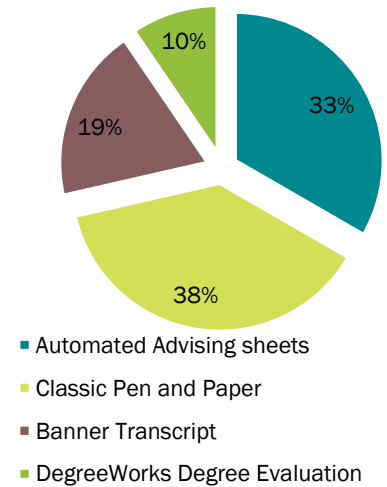
| Answer choices | Percentage | Number of responses |
|--------------------|------------|---------------------|
| 0-2 years | 14.29% | 3 |
| 3-5 years | 23.81% | 5 |
| 6-10 years | 38.10% | 8 |
| More than 10 years | 23.81% | 5 |
| Answered | | 21 |
| Skipped | | 0 |



■ 0-2 years ■ 3-5 years
■ 6-10 years ■ More than 10 years

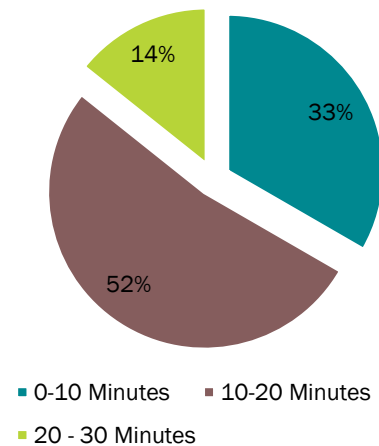
Q4- Which tool are you currently using for advising students?

| Answer choices | Percentage | Number of responses |
|--------------------------------|------------|---------------------|
| Automated Advising sheets | 33.33% | 7 |
| Classic Pen and Paper | 38.10% | 8 |
| Banner Transcript | 19.05% | 4 |
| Degree Works Degree Evaluation | 9.52% | 2 |
| Answered | | 21 |
| Skipped | | 0 |



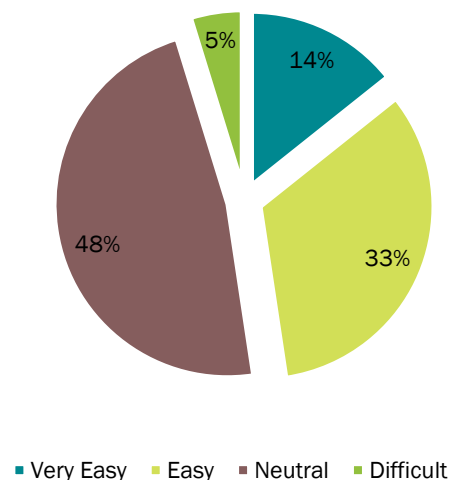
Q5- On average, how long does the advising session between you and your student last?

| Answer choices | Percentage | Number of responses |
|-----------------|------------|---------------------|
| 0-10 Minutes | 33.33% | 7 |
| 10-20 Minutes | 52.38% | 11 |
| 20 - 30 Minutes | 14.29% | 3 |
| > 30 Minutes | 0.00% | 0 |
| Answered | | 21 |
| Skipped | | 0 |



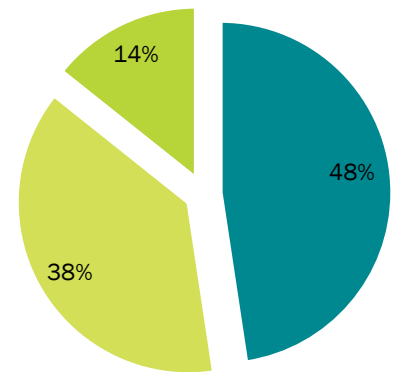
Q6- How easy is it for you to find information for a student to assist him in laying out his plan, like required core, major and minor courses?

| Answer choices | Percentage | Number of responses |
|-----------------|------------|---------------------|
| Very easy | 14.29% | 3 |
| Easy | 33.33% | 7 |
| Neutral | 47.62% | 10 |
| Difficult | 4.76% | 1 |
| Very difficult | 0.00% | 0 |
| Answered | | 21 |
| Skipped | | 0 |



Q7- Please rate your satisfaction with the advising tool you are currently using.

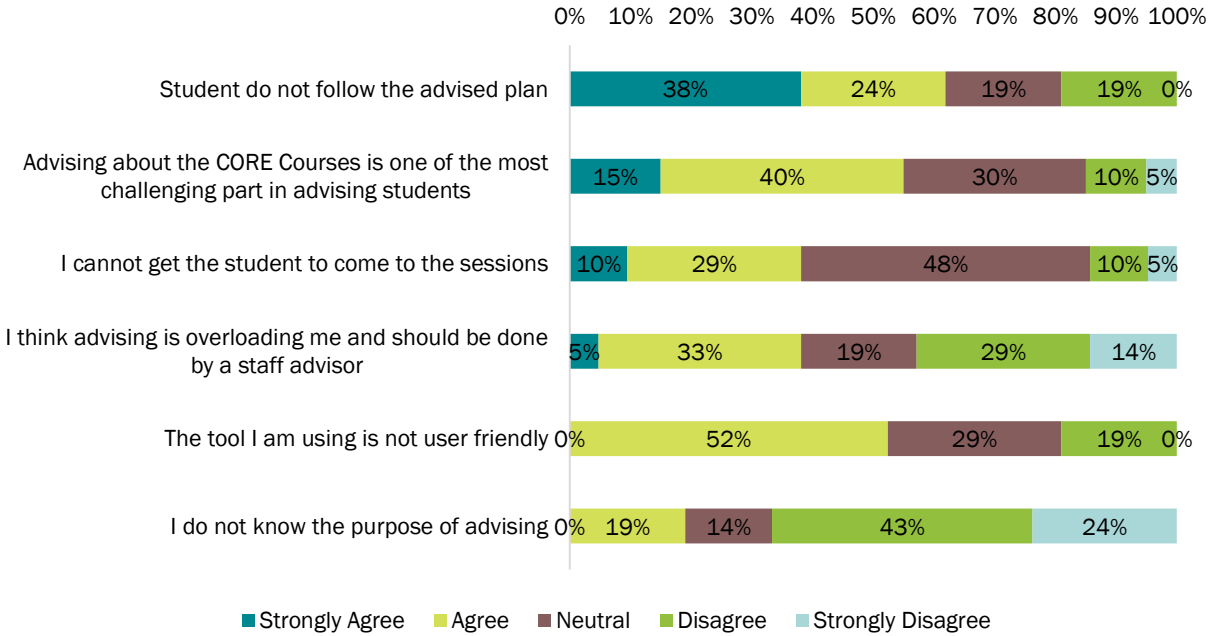
| Answer choices | Percentage | No of responses |
|-------------------|------------|-----------------|
| Very Satisfied | 0.00% | 0 |
| Satisfied | 47.62% | 10 |
| Neutral | 38.10% | 8 |
| Dissatisfied | 14.29% | 3 |
| Very Dissatisfied | 0.00% | 0 |
| Answered | | 21 |
| Skipped | | 0 |



■ Satisfied ■ Neutral ■ Dissatisfied

Q7- Please indicate your level of agreement with the following statements:

| Answer choices | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | Weighted Average |
|--|----------------|--------|---------|----------|-------------------|------------------|
| Advising about the CORE Courses is one of the most challenging part in advising students | 15.00% | 40.00% | 30.00% | 10.00% | 5.00% | 2.5 |
| The tool I am using is not user friendly | 0.00% | 52.38% | 28.57% | 19.05% | 0.00% | 2.67 |
| I cannot get the student to come to the sessions | 9.52% | 28.57% | 47.62% | 9.52% | 4.76% | 2.71 |
| Student do not follow the advised plan | 38.10% | 23.81% | 19.05% | 19.05% | 0.00% | 2.19 |
| I do not know the purpose of advising | 0.00% | 19.05% | 14.29% | 42.86% | 23.81% | 3.71 |
| I think advising is overloading me and should be done by a staff advisor | 4.76% | 33.33% | 19.05% | 28.57% | 14.29% | 3.14 |
| Answered | | | | | | 21 |
| Skipped | | | | | | 0 |



Weighted Average

