
Document title: [**AUC Wireless Guest Service Agreement – November 2016**]

Approval date: [**November 2016**]

Purpose of document: [**This document describes the boundaries of the wireless services that AUC offers to its guests**]

Office/department responsible: [**Office of Information Technology**]

Approved by: [**Wessam Maher, Principal Campus Information Security Officer**]

Document classification level: [**PUBLIC**]

Document accessible: [**<https://www.aucegypt.edu/about/university-policies>**]

Document includes: [**Service Agreement**]

Related documents/see also: [**Acceptable Use Policy**]

AUC Wireless Guest Service Agreement

Policy Statement

AUC offers free wireless guest Internet access that is governed by AUC rules and restrictions

Reason for Policy/Purpose

To protect AUC services and infrastructure and to set the expectations of AUC guests on the wireless service boundaries and limitations

Who Approved This Policy

Wessam Maher, Principal Campus Information Security Officer

Who Needs to Know This Policy

AUC wireless guest users

Web Address for this Policy

<https://www.aucegypt.edu/about/university-policies>

Contacts

Responsible University Official: Wessam Maher

Responsible University Office: Information Security Office, Office of Information Technology

If you have any questions on the policy, you may send an e-mail to infosec@aucegypt.edu

Service Agreement

Service Availability

A wireless local area network compatible device (a "Device") is required in order to use the Service. You must ensure that your Device is compatible with the Service. Availability and performance of the Service is subject to memory, storage and other limitations in the Device. Service is only available at designated AUC Wireless Guest locations.

Actual Service coverage, speeds, locations and quality may vary. Service is subject to unavailability, including emergencies, third party service failures, equipment or network problems or limitations, interference, maintenance and repair, and may be interrupted, or limited. We are not responsible for data; messages or pages lost, not delivered, delayed or misdirected because of interruptions or performance issues with the Service.

We may impose credit, usage or Service limits, suspend Service, or block certain kinds of usage in our sole discretion to protect users, our network or our business.

Use of Service

You agree that sharing the Service with another party breaches the Agreement and may constitute fraud or theft, for which we reserve all rights and remedies.

You are obligated to enter a valid mobile number of your own during the registration process as your mobile number is considered to present your identity. A verification code is sent to your mobile number the first time you use the Service to make sure you are the owner of the mobile number entered.

You agree not to use or attempt to use the Service, the AUC Wireless network, or your Device for any fraudulent, unlawful, harassing or abusive purpose, or so as to damage or cause risk to our business, reputation, employees, subscribers, facilities, or to any person.

Improper uses include, but are not limited to: Violating any applicable law or regulation Posting or transmitting content you do not have the right to post or transmit Posting or transmitting content that infringes a third party's trademark, patent, trade secret, copyright, publicity, privacy, or other right.

Posting or transmitting content that is unlawful, untrue, stalking, harassing, libelous, defamatory, abusive, threatening, obscene, hateful, abusive, harmful or otherwise objectionable as determined in our sole discretion Attempting to intercept, collect or store data about third parties without their knowledge or consent Attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures Sending or attempting to send unsolicited messages, including without limitation, promotions or advertisements for products or services, "spam", "chain mail" or "junk mail" Using or attempting to use the Service to send altered, deceptive or false source-identifying information Excessively high volume data transfers or bandwidth consumption, hosting of a web server,

internet relay chat server or any other server, Posting or transmitting content you do not have the right to post or transmit and non-traditional end user activities. If we suspect violations of any of the above, we may: Institute legal action, cooperate with law enforcement authorities in bringing legal proceedings against violators. You agree to reasonably cooperate with us in investigating suspected violations. AUC reserves the right to install, implement, manage and/or operate one or more software, monitor or other solutions designed to assist us in identifying and/or tracking activities that we consider to be illegal. The mobile number registered at your account is considered to present your identity.

Content Disclaimer

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Privacy and Security

Wireless systems use radio channels to transmit voice and data communications over a complex network. Privacy cannot be guaranteed, and we are not liable to you or any other party for any lack of privacy you experience while using the Service. If you use the Service in a public location, you understand that others may be able to see and observe your use of the Service.

You agree to protect your username (e-mail) and password and you are responsible for any usage of your account. You agree to immediately notify us of any unauthorized use of your account or other security breach.

You agree that you will protect your AUC wireless guest username and password and wont share it with any person.

Forms/Instructions

While you are on campus, select “Guest” wireless and follow the instructions, your AUC sponsor/host will guide you through the steps if needed.

History/Revision Dates

Origination Date: November 2016

Last Amended Date: November 2016

Next Review Date: August 2019